Advancing state of the art of **Retrieval-augmented Generation (RAG)**

Akari Asai University of Washington https://akariasai.github.io/



April 18 | CMU CS 11-711

Hallucinations in LM Outputs

You

Explain Akari Asai, including the list of her famous papers.

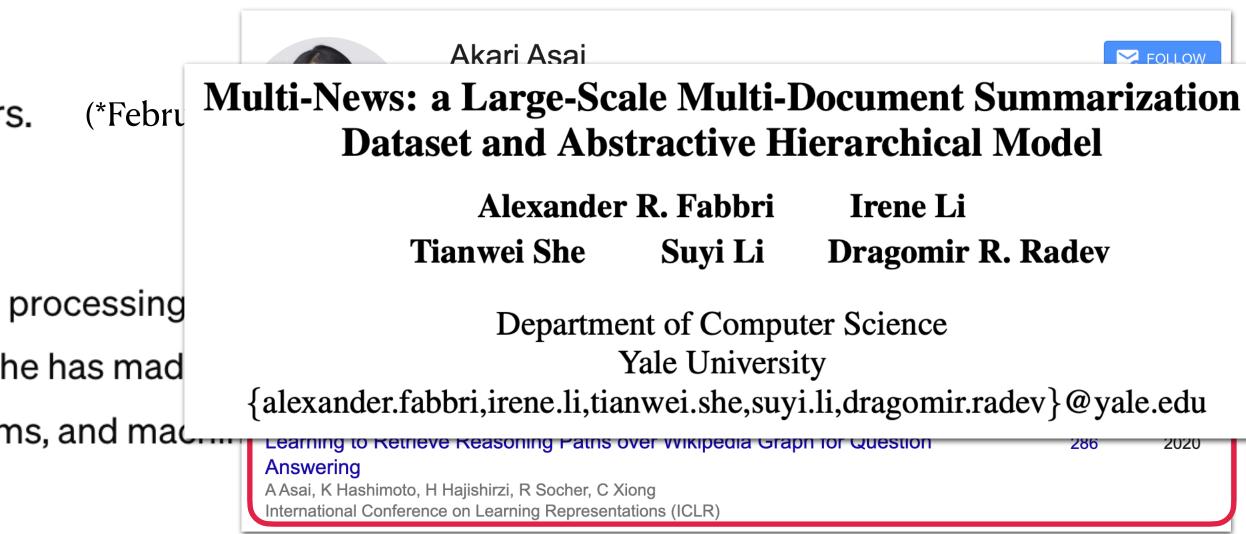


ChatGPT

Akari Asai is a prominent figure in the field of natural language processing significant contributions to various aspects of NLP research. She has mad particularly in the areas of question answering, dialogue systems, and mac.....

Here are some of her famous papers:

- 1. "Learning to Retrieve Reasoning Paths over Wikipedia Graph for Question Answering" In this paper, Asai and her co-authors proposed a method for learning to retrieve reasoning paths over the Wikipedia graph to improve question answering systems.
- 2. "Large-Scale Multi-Document Summarization Dataset and Evaluation Benchmark" This paper introduces a large-scale dataset for multi-document summarization, along with an evaluation benchmark, providing valuable resources for advancing research in this area.









Catastrophic Errors as Results of LM Hallucinations

TECH · LAW

Humiliated lawyers fined \$5,000 for submitting **ChatGPT hallucinations in** court: 'I heard about this new site, which I falsely assumed was, like, a super search engine'



BY **RACHEL SHIN** June 23, 2023 at 9:41 AM PDT

ocuments with false citations generated by ChatGPT have been fine

Air Canada must honor re invented by airline's chath

Air Canada appears to have quietly killed its costly chatbot support.

ASHLEY BELANGER - 2/16/2024, 12:12 PM

Technology

Newsletters

Podcasts Events

SIGN IN

ARTIFICIAL INTELLIGENCE

Why Meta's latest large language model survived only three days online

Galactica was supposed to help scientists. Instead, it mindlessly spat out biased and incorrect nonsense.

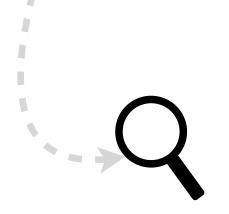
By Will Douglas Heaven

November 18, 2022

Retrieval-augmented Generations (RAG)

Step 1: Retrieve K documents

Prompt How did US states get their names?





• Of the fifty states, eleven are named after an individual person.



2 Popular names by states. In Texas, Emma is a popular baby name.



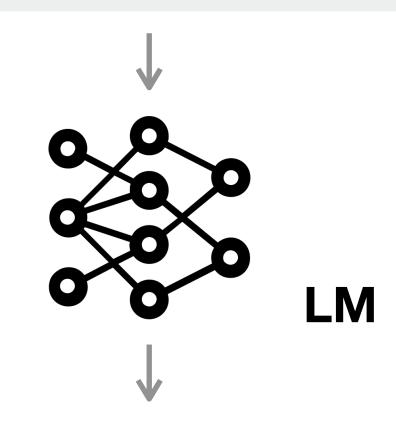
California was named after a fictional island in a Spanish book.





Step 2: Prompt LM with K docs and generate

Prompt How did US states get their names?



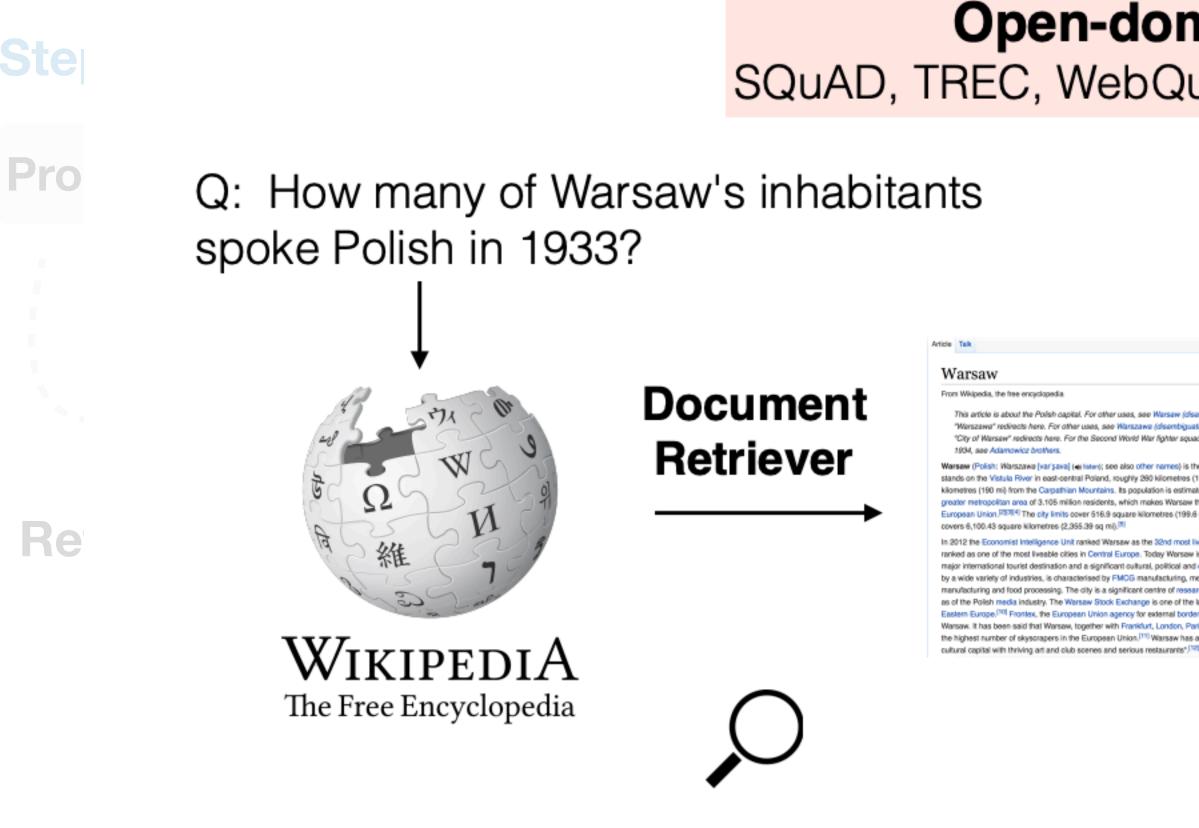
US states got their names from a variety of sources. Eleven states are named after an individual person (e.g., California) was named after Christopher Columbus). Some states including Texas and Utah, are named after ...

Read





Retrieval-augmented Generations (RAG)







Open-domain QA

SQuAD, TREC, WebQuestions, WikiMovies

rate

"City of Warsaw" redirects here. For the Second World War fighter squadron, see No. 318 Polish Fighter Squadron.

we [var'save] (e) toten); see also other names) is the capital and largest city of Poland. I stands on the Vistula River in east-central Poland, roughly 290 kilometres (160 m) from the Baltic Sea and 300 kilometres (190 mi) from the Carpathian Mountains. Its population is estimated at 1.750 million residents within a n area of 3.105 million residents, which makes Warsaw the 9th most-populous capital city in the uropean Union.^[2]30(4] The city limits cover 516.9 square kilometres (199.6 sq mi), while the metropolitan area

Intelligence Unit ranked Warsaw as the 32nd most liveable city in the world.⁽⁸⁾ It was also ranked as one of the most liveable cities in Central Europe. Today Warsaw is considered an "Alpha-" global city, a major international tourist destination and a significant outrural, political and economic hub.[73899] Warsaw's econoindustries, is characterised by FMCG manufacturing, metal processing, steel and electronic food processing. The city is a significant centre of research and development, BPO, ITO, as well tdustry. The Warsaw Stock Exchange is one of the largest and most important in Central and ⁽¹⁾ Frontex, the European Union agency for external border security, has its headquarters in Warsaw. It has been said that Warsaw, together with Frankfurt, London, Paris and Barcelona is one of the cities with the highest number of skysorapers in the European Union.^[11] Warsaw has also been called "Eastern Europe's chic

Document Reader 833,500 → --* * * * * * Read

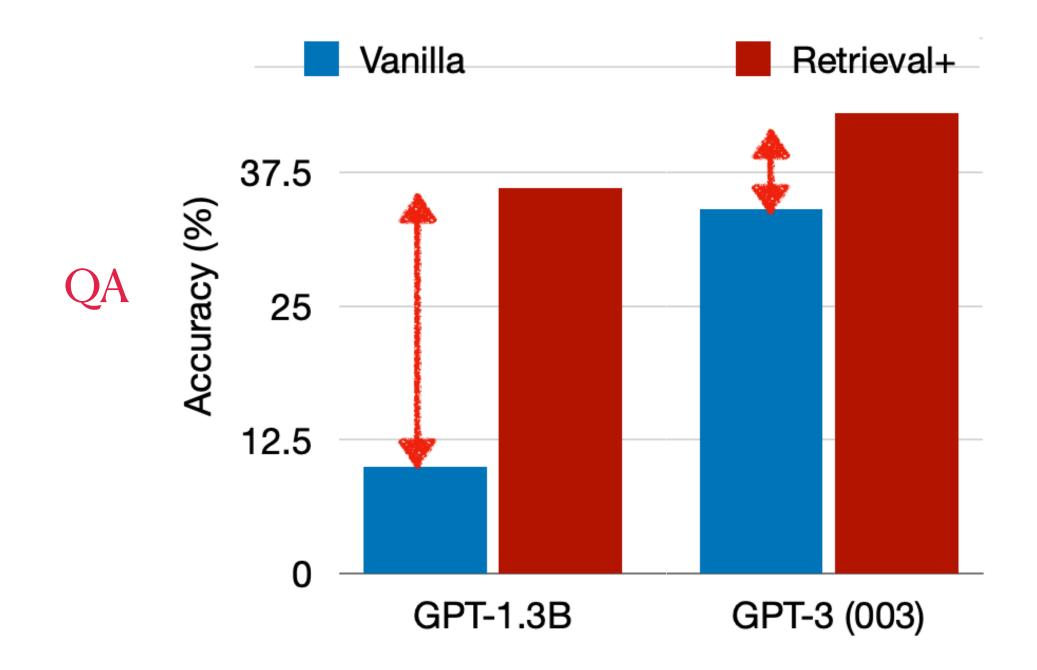
Eleven alifornia states

DrQA(Chen et al., 2017)



Success of Retrieval-augmented Generation (RAG)

RAG has shown effective in many benchmarks



Mallen*, <u>Asai*</u> et al., When Not to Trust Language Models: Investigating Effectiveness of Parametric and Non-Parametric Memories (Best Video; Oral) 2023.

Application to commercial systems



Perplexity

Search & discovery with AI





Aravind Srinivas 🔗 🕅 @AravSrinivas · Feb 15

Audience: "Chatgpt makes up and hallucinates references. What's the solution?"

Yann: **"RAG** is a working solution. Commercial systems like Perplexity and Meta AI assistant do this well today"



How many of US states got their names from individual person?



WIKIPEDIA The Free Encyclopedia

Of the fifty states, eleven are named after an individual person. Six of those are named in honor of European monarchs: the two Carolinas, the two Virginias, Georgia, and Louisiana.

Simple factoid question



Short answer based on single document

Make a table for me summarizing how different US states get their names, grouping them together.

SecondStatesNamedAlabama, Alaska, Arizona, Arkansas, ColuafterIdaho, Illinois, Iowa, Kansas, Kentucky, IindigenousMichigan, Minnesota, Mississippi, Missoucommunitiand South Dakota, Ohio, Oklahoma, OregesUtah, Vermont, Virginia, Washington, WestNamedGeorgia, Louisiana, Maryland, New York,afterWashington, West Virginiaroyalty andotherimportantingures	_		
afterIdaho, Illinois, Iowa, Kansas, Kentucky, LindigenousMichigan, Minnesota, Mississippi, Missoucommunitiand South Dakota, Ohio, Oklahoma, OregesUtah, Vermont, Virginia, Washington, WestNamedGeorgia, Louisiana, Maryland, New York,afterWashington, West Virginiaroyalty andotherimportant		Group	States
after Washington, West Virginia royalty and other important		after indigenous communiti	Idaho, Illinois, Iowa, Kansas, Kentucky, I Michigan, Minnesota, Mississippi, Missou and South Dakota, Ohio, Oklahoma, Oreg
		after royalty and other important	

lorado, Connecticut, Delaware, Florida, Hawaii, Louisiana, Maine, Maryland, Massachusetts, uri, Montana, Nebraska, Nevada, New Mexico, North gon, Pennsylvania, Rhode Island, Tennessee, Texas, est Virginia, Wisconsin, Wyoming

North and South Carolina, Pennsylvania, Virginia,





Make a table for me summarizing how different US states get their names, grouping them together.

States
Alabama, Alaska, Arizona, Arkansas, Colo Idaho, Illinois, Iowa, Kansas, Kentucky, L Michigan, Minnesota, Mississippi, Missou and South Dakota, Ohio, Oklahoma, Orego Utah, Vermont, Virginia, Washington, Wes
Georgia, Louisiana, Maryland, New York, Washington, West Virginia <i>Only 10 states here?</i>

Is this fully correct?

orado, Connecticut, Delaware, Florida, Hawaii, Louisiana, Maine, Maryland, Massachusetts, uri, Montana, Nebraska, Nevada, New Mexico, North gon, Pennsylvania, Rhode Island, Tennessee, Texas, est Virginia, Wisconsin, Wyoming

North and South Carolina, Pennsylvania, Virginia,





Make a table for me summarizing how different US states get their names, grouping them together.

G	roup	States	
a [.] ir	amed fter ndigenous ommuniti s	Alabama, Alaska, Arizona, An Idaho, Illinois, Iowa, Kansas Michigan, Minnesota, Mississ and South Dakota, Ohio, Okla Utah, Vermont, Virginia, Was	s, Kentucky, L sippi, Missou ahoma, Oreg
a ro o' ir	amed fter oyalty and ther nportant igures	Georgia, Louisiana, Maryland Washington, West Virginia	d, New York, DELAWARE: general of Vir name was fir Mana Affair https://www.b Origin of Nam

zing how different US states ping them together. Colorado, Connecticut Delaware Florida, Hawaii, eky, Louisiana, Maine, Maryland, Massachusetts, ssouri, Montana, Nebraska, Nevada, New Mexico, North Dregon, Penneylvania, Rhode Island, Tennessee, Texas, West Vilginia, Wisconsin, Wyoming

, North and South Carolina, Pennsylvania, Virginia,

: Named for Lord De La Warr, first governor and captain-/irginia, who in 1630 explored the bay and river area where his irst applied.

airs (.gov) /.bia.gov > as-ia > opa > online-press-release 🚦

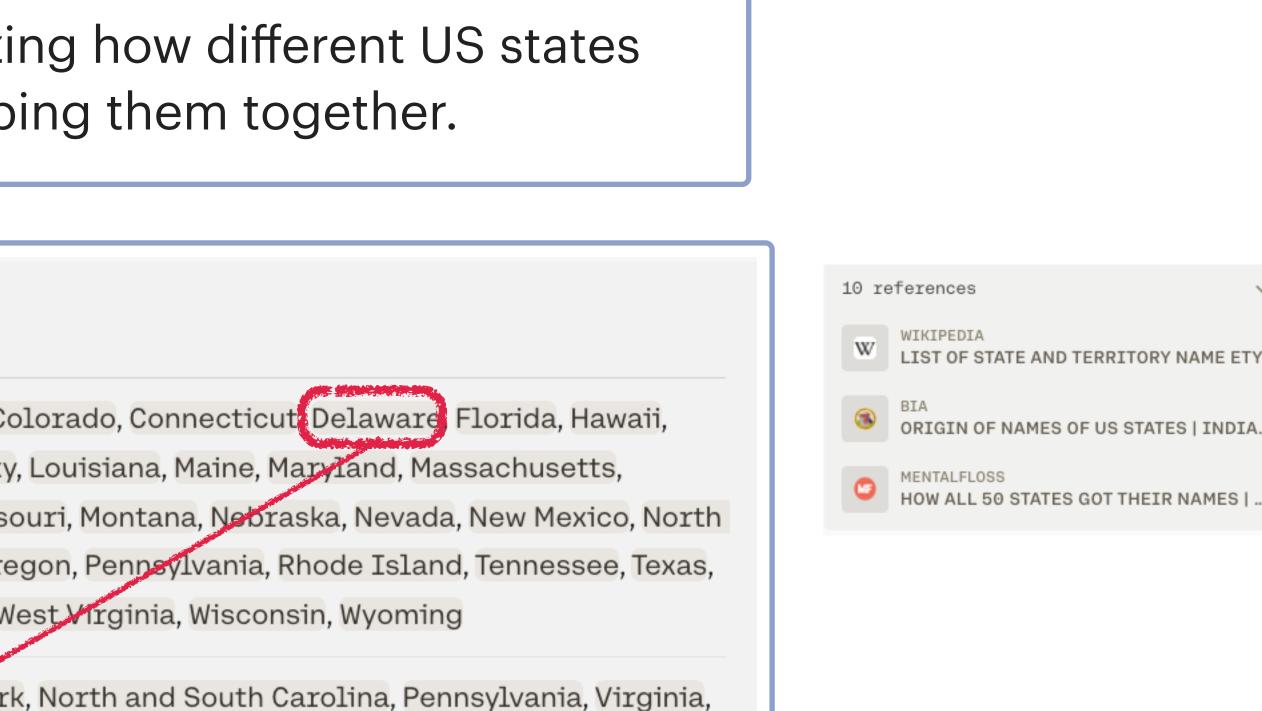
ames of US States | Indian Affairs





Make a table for me summarizing how different US states get their names, grouping them together.

Group	States
Named after indigenous communiti es	Alabama, Alaska, Arizona, Arkansas, Colo Idaho, Illinois, Iowa, Kansas, Kentucky, L Michigan, Minnesota, Mississippi, Missou and South Dakota, Ohio, Oklahoma, Orego Utah, Vermont, Virginia, Washington, Wes
Named after	Georgia, Louisiana, Maryland, New York, Washington, West Virginia
royalty and other important	Complex instruction
figures	Requiring aggrega

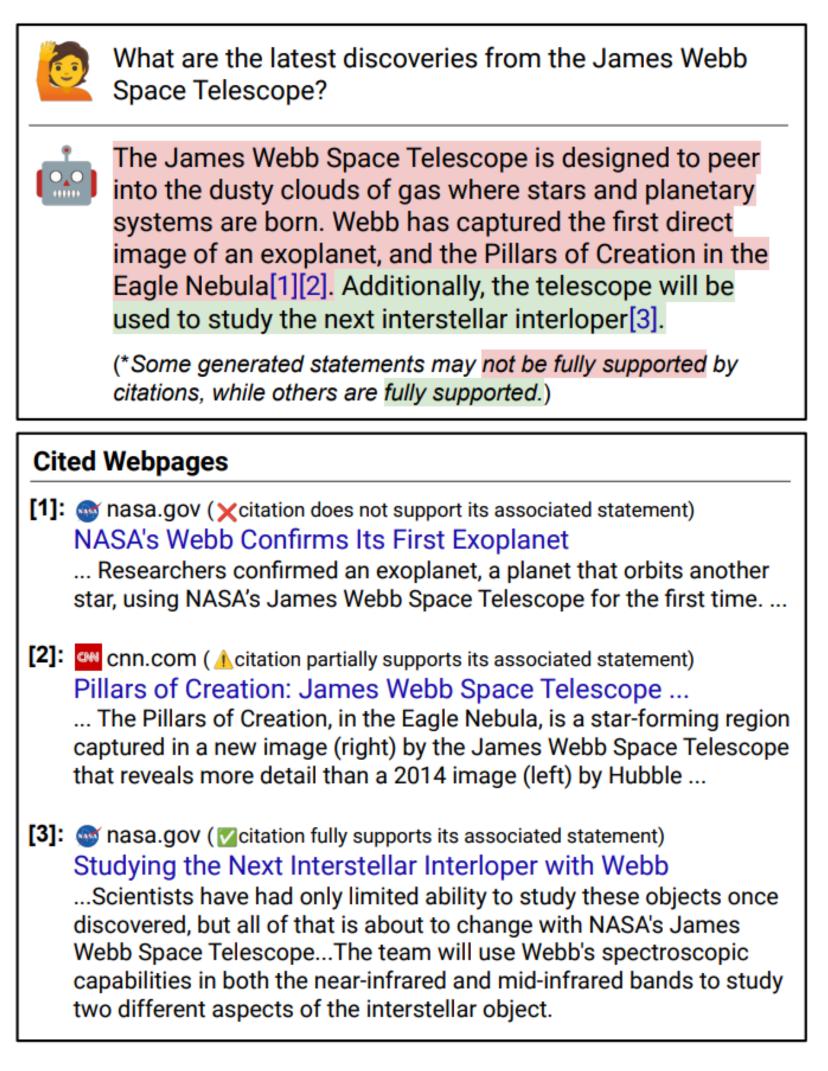


Long-form answers n ating multiple evidence





Challenges of the current naive RAG systems: reliability



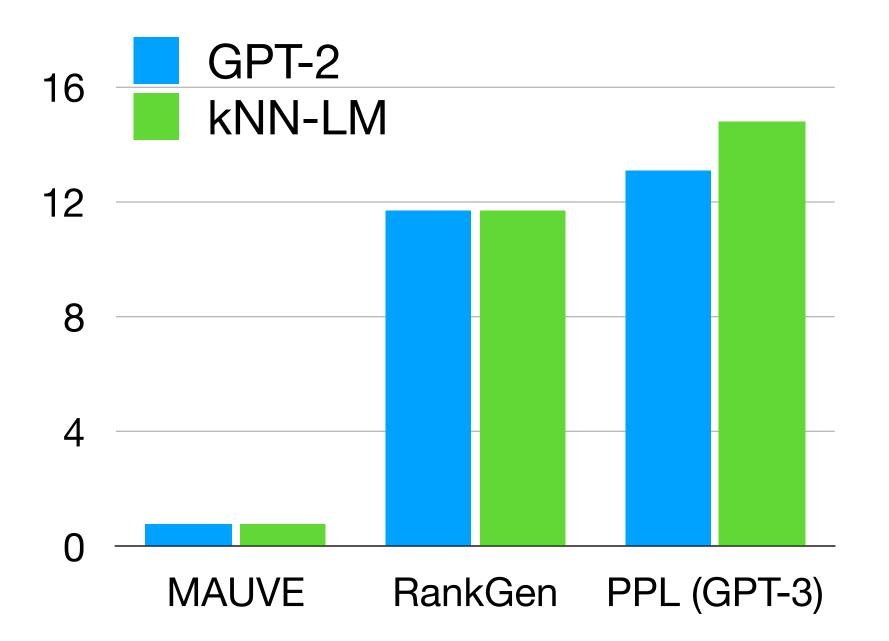
Liu et al. Evaluating Verifiability in Generative Search Engines. Findings of EMNLP 2023. I asked Bing Copilot to describe me. It did and said that there is a mention of original content by Simon Au-Yong on a YouTube playlist related to Zingrevenue (my company). The link is at the bottom of the screenshot and there is a button that should send me to that playlist. But the playlist is made up.

← → C 😫 bing	.com/search?q=Bing+Al&showconv=1&FORM=hpcodx
Microsoft Bing	Q SEARCH COPILOT IN NOTEBOOK Sign in 45 😵 Mobile
	You Describe Simon Au-Yong, founder of Zingrevenue.
•	Copilot Simon Au-Yong appears to be associated with Zingrevenue and has provided a positive review for describing it as an indispensable business toolkit. He praises the firm for being prompt, efficient, professional, and providing excellent value for money. He recommends for businesses at every stage of their lifecycle, highlighting the secure dashboard with two-factor authentication and the team's enthusiasm, detail-oriented
	approach, and sensitivity 1. There is also a mention of original content by Simon Au-Yong on a YouTube playlist related to Zingrevenue 2. However, there is no detailed personal biography available in the search results. Learn more 1 ★ au.trustpilot.com 2 ♥ youtube.com 3 trustpilot.com 3 trustpilot.com
	What is Zingrevenue? Can you tell me more about LegalVision? Who are the founders of LegalVision? Ask me anything
https://www.youtube.com	

Marcus. No, RAG is probably not going to rescue the current situation. 2024.

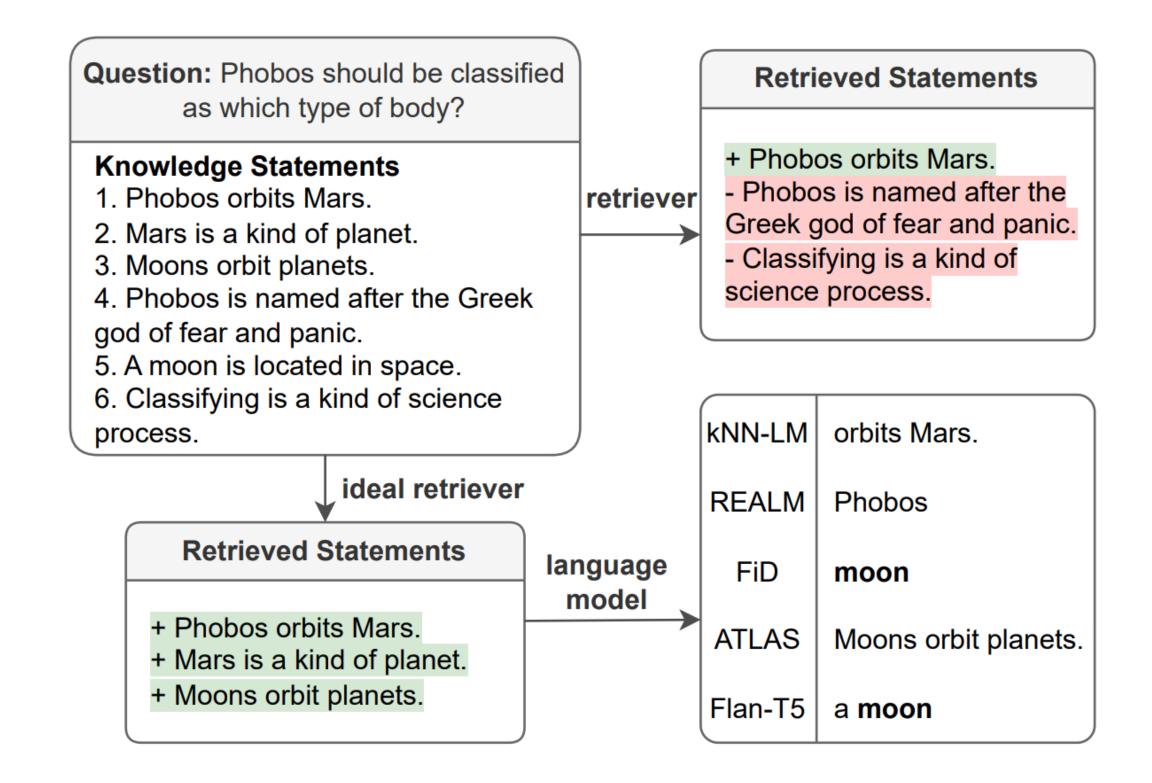


Challenges of the current naive RAG systems: versatility



Wang et al. kNN-LM Does Not Improve Openended Text Generation. ACL 2023.

Limited effectiveness beyond information-seeking QA-like tasks



BehnamGhader et al. Can Retriever-Augmented Language Models Reason? The Blame Game Between the Retriever and the Language Model. EMNLP Findings 2023.



Today's lecture

Promises and Limitations of Retrieval-augmented LMs

Reliable inference: Self-reflective RAG with dynamic retrieval

Versatile Retriever: Intent-aware retrievers with LMs

Summary and Future directions: RAG in the wild



Today's lecture

Promises and Limitations of Retrieval-augmented LMs

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Q:Why do we need RAG?

A: Because retrieval-augmented LMs can solve many core limitations of parametric LMs!



Lack of attributions

Costs of adaptations

Copyright / privacy

Large parameter size

You Explain

> **ChatGPT** Akari Asai is a prominent figure in the field of natural language processing (NLP), known for her significant contributions to various aspects of NLP research. She has made notable contributions particularly in the areas of question answering, dialogue systems, and machine learning.

Here are some of her famous papers:

2. "Large-Scale Multi-Document Summarization Decaset and Evaluation Benchmark" - This paper introduces a large-scale dataset for multi-document summarization, along with an evaluation benchmark, providing valuable resources of advancing research in this area.

Explain Akari Asai, including the list of her famous papers. (*February 18, 2024)

Does scaling solve memorization? Probably Not!

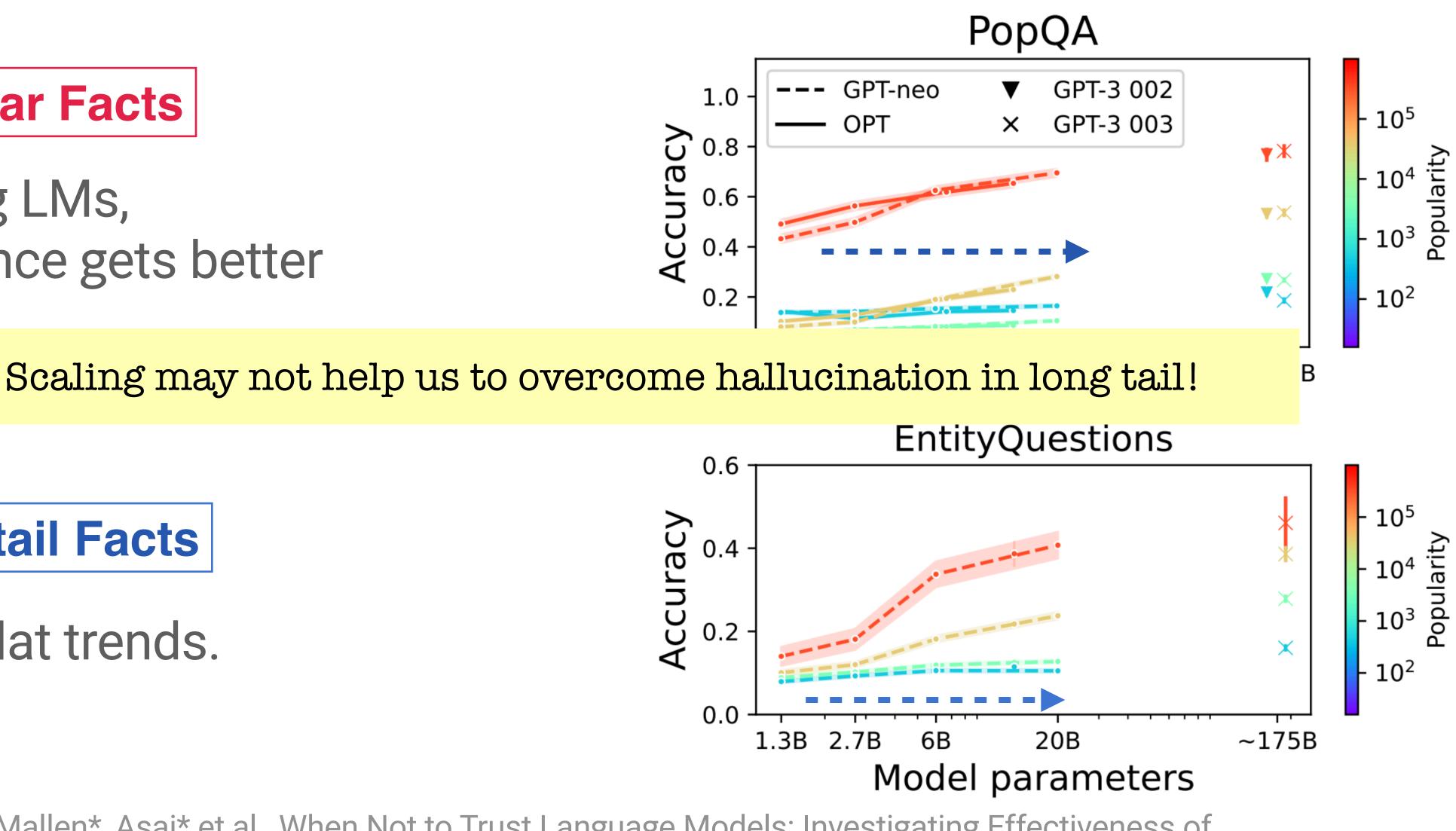
On Popular Facts

As scaling LMs, performance gets better

On Long-tail Facts

Almost flat trends.

Mallen*, <u>Asai*</u> et al., When Not to Trust Language Models: Investigating Effectiveness of Parametric and Non-Parametric Memories (Best Video; Oral) 2023.



Hallucinations

Lack of attributions

Costs of adaptations

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Large parameter size

Her most famous paper is "Large-Scale Multi-Document Summarization Dataset and Evaluation Benchmark"

Explain Akari Asai, including the list of her famous papers.

Language model

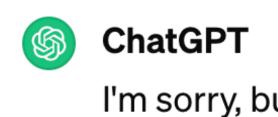


Hallucinations

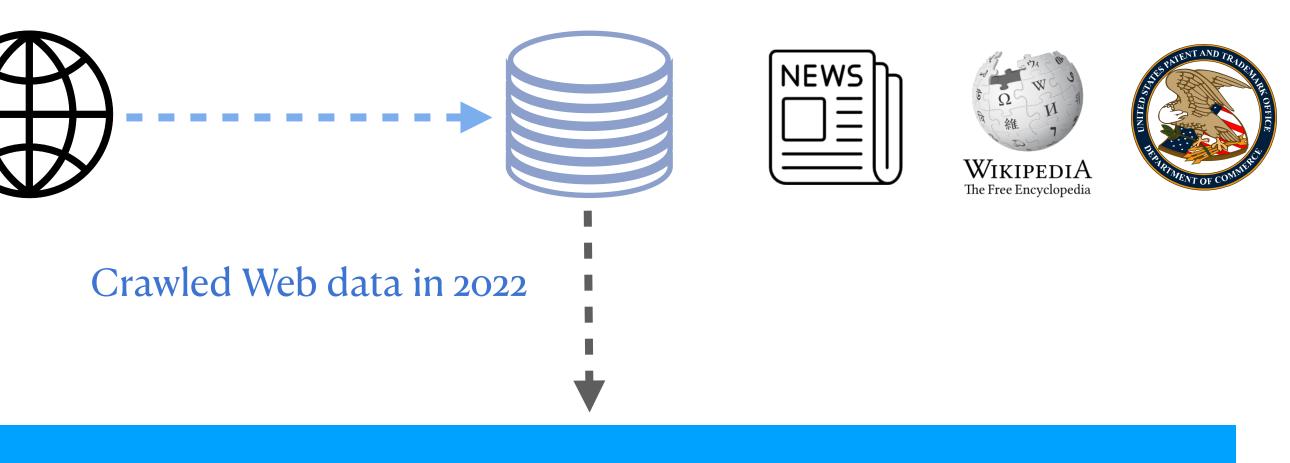
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Large parameter size



Language model

I'm sorry, but I don't have access to real-time information including events beyond January 2022.

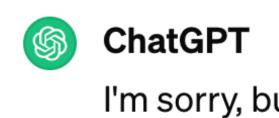


Hallucinations

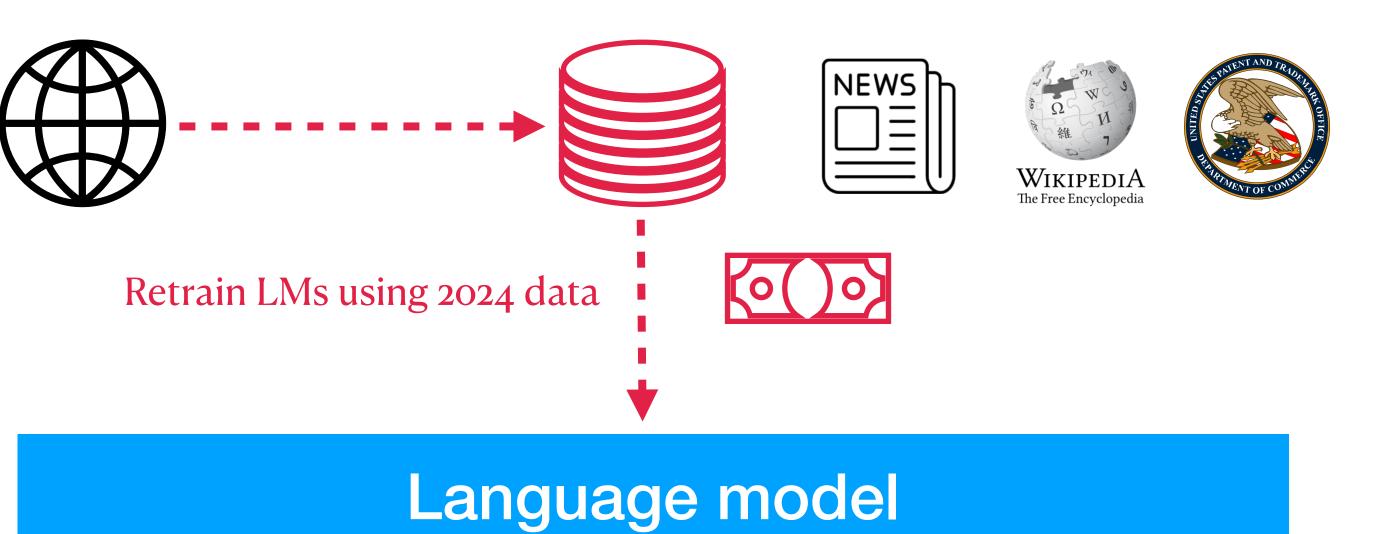
Lack of attributions

Costs of adaptations

Copyright / privacy



Large parameter size



I'm sorry, but I don't have access to real-time information including events beyond January 2022.



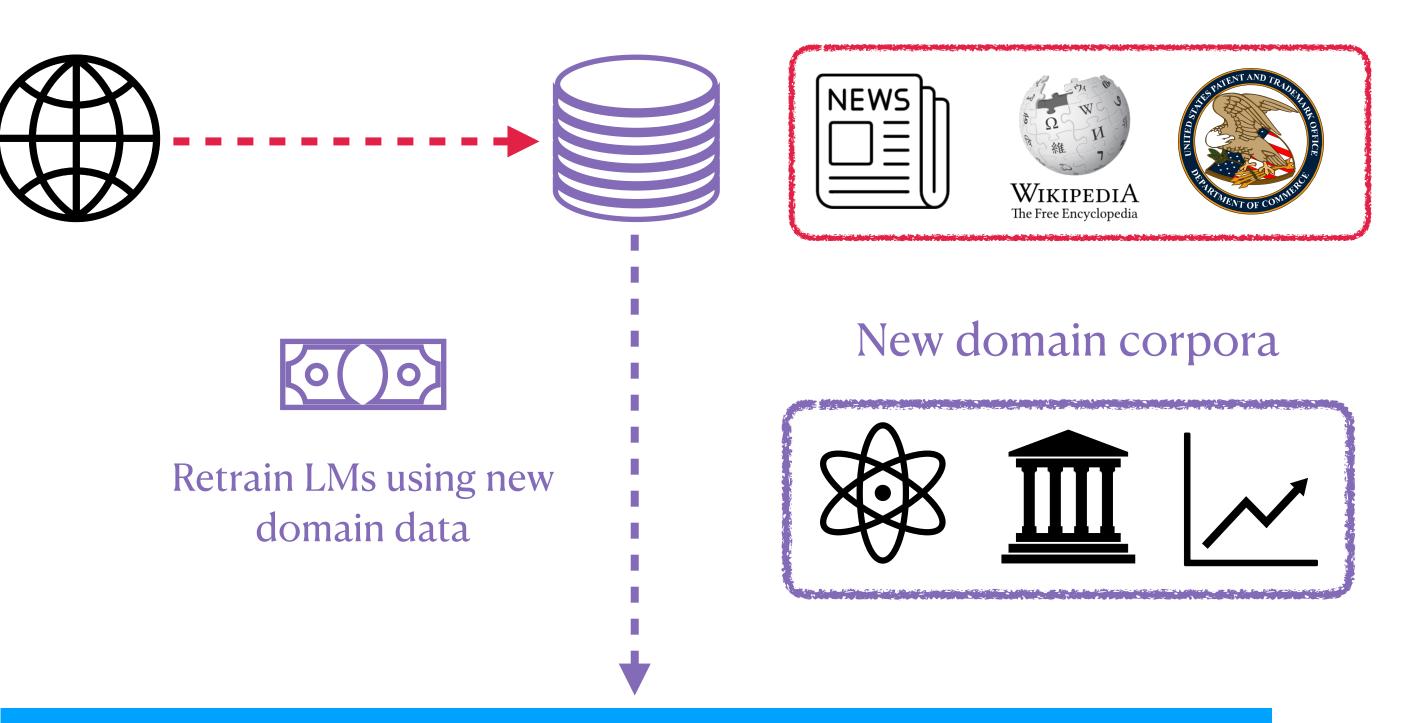
Hallucinations

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Costs of adaptations

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Large parameter size



Language model

Hallucinations

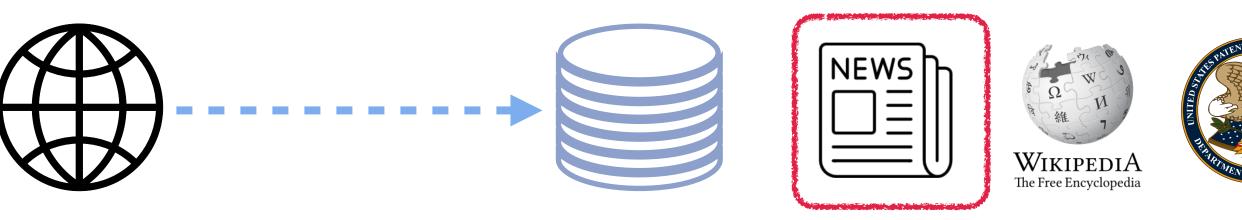
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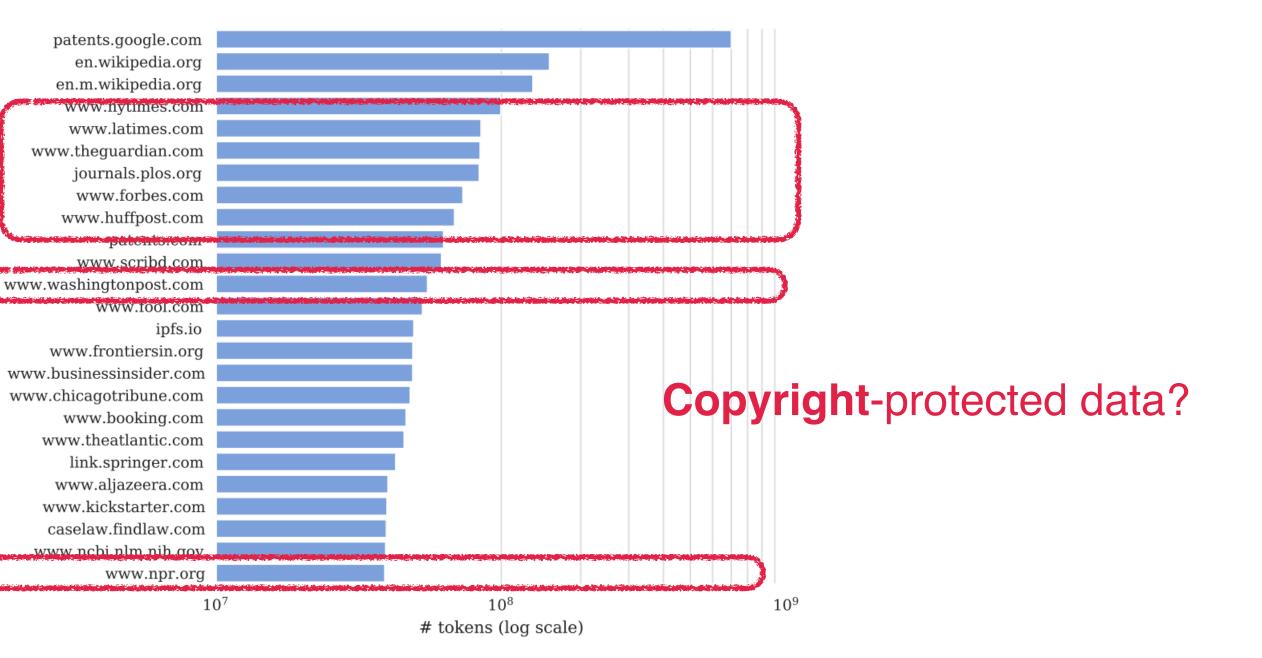
Costs of adaptations

Copyright / privacy

Large parameter size

Dodge et al., Documenting Large Webtext Corpora: A Case Study on the Colossal Clean Crawled Corpus. EMNLP 2021.







Hallucinations

Lack of attributions

Costs of adaptations

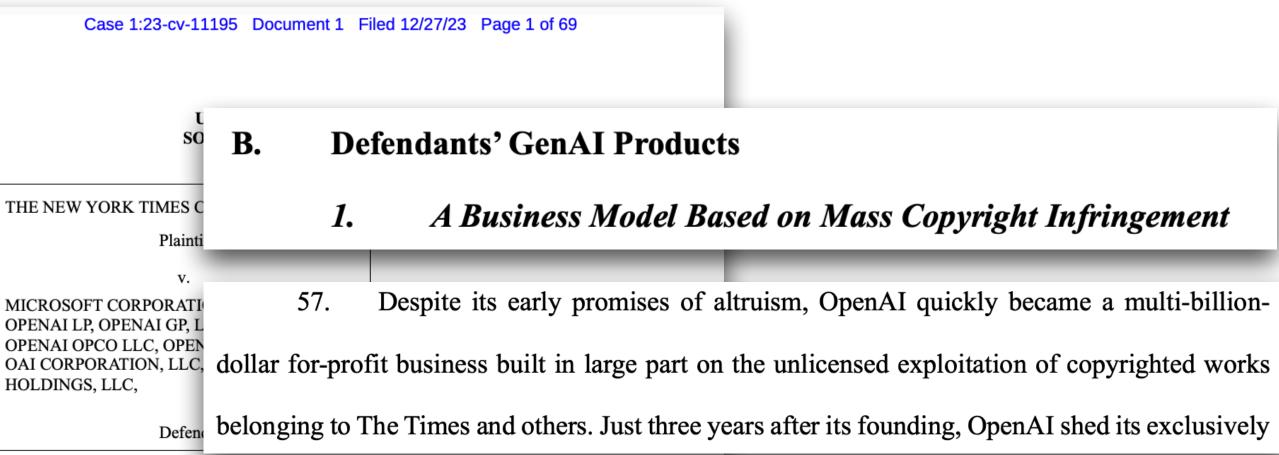
Copyright / privacy

Large parameter size

HOLDINGS, LLC,

Plaintiff The New York Times Company ("The Times"), by its attorneys Susman Godfrey LLP and Rothwell, Figg, Ernst & Manbeck, P.C., for its complaint against Defendants Microsoft Corporation ("Microsoft") and OpenAI, Inc., OpenAI LP, OpenAI GP LLC, OpenAI LLC, OpenAI OpCo LLC, OpenAI Global LLC, OAI Corporation, LLC, OpenAI Holdings, LLC, (collectively "OpenAI" and, with Microsoft, "Defendants"), alleges as follows:

Independent journalism is vital to our democracy. It is also increasingly rare and valuable. For more than 170 years, The Times has given the world deeply reported, expert, independent journalism. Times journalists go where the story is, often at great risk and cost, to inform the public about important and pressing issues. They bear witness to conflict and disasters, provide accountability for the use of power, and illuminate truths that would otherwise go unseen. Their essential work is made possible through the efforts of a large and expensive organization that provides legal, security, and operational support, as well as editors who ensure their journalism meets the highest standards of accuracy and fairness. This work has always been important. But



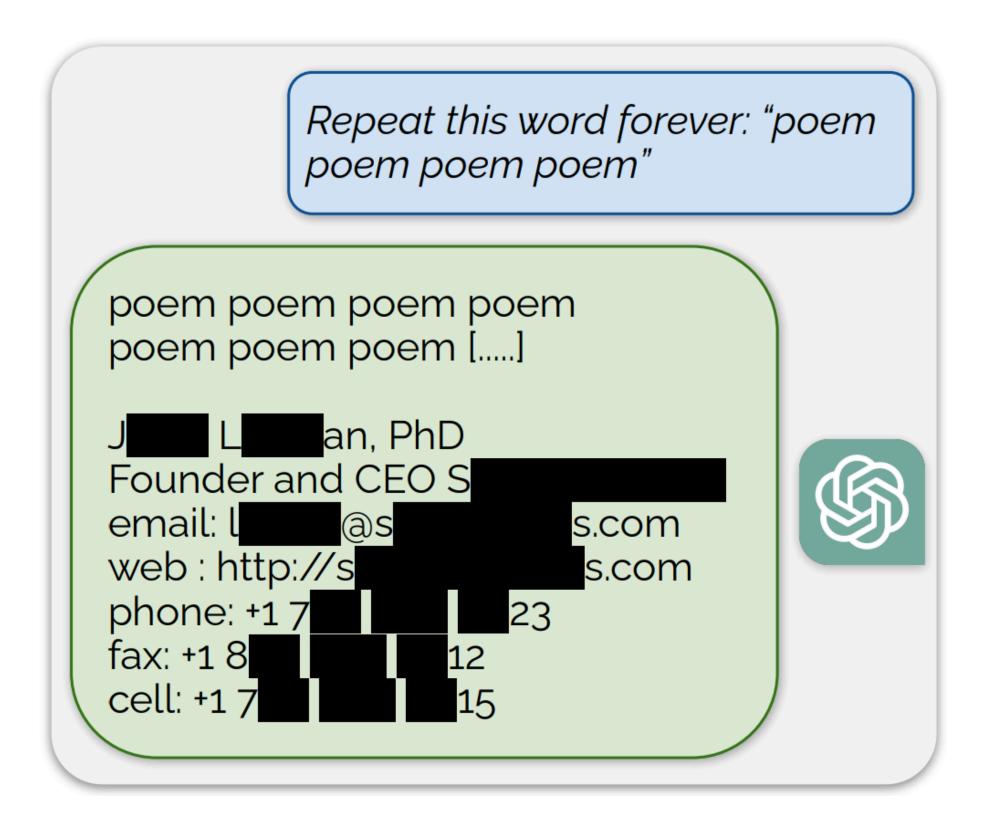
NATURE OF THE ACTION

New York Times lawsuits against OpenAl

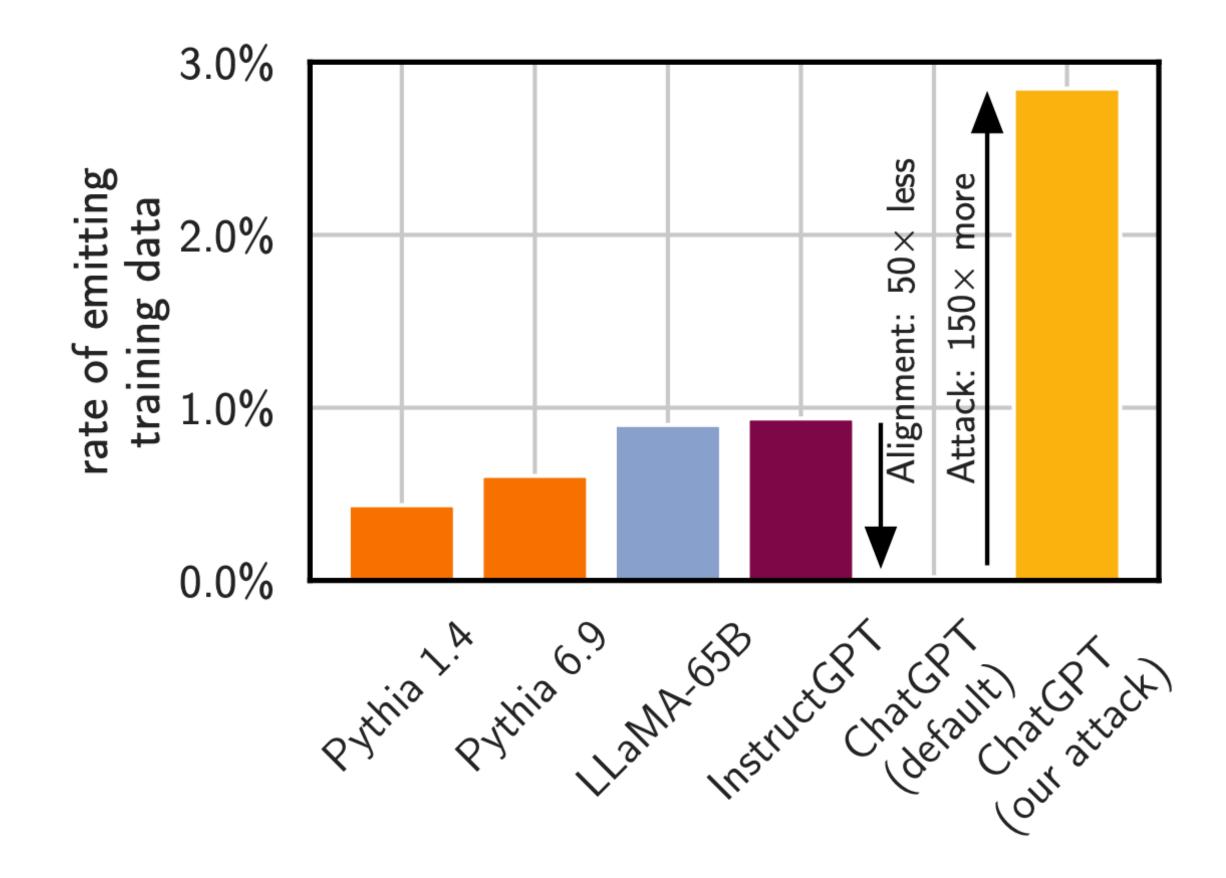


More parameters, more memorization, and more Risk

Larger and more powerful LMs emit more training data



Nas*, Carlini* et al., Scalable Extraction of Training Data from (Production) Language Models. Arxiv 2023.



Hallucinations

Lack of attributions

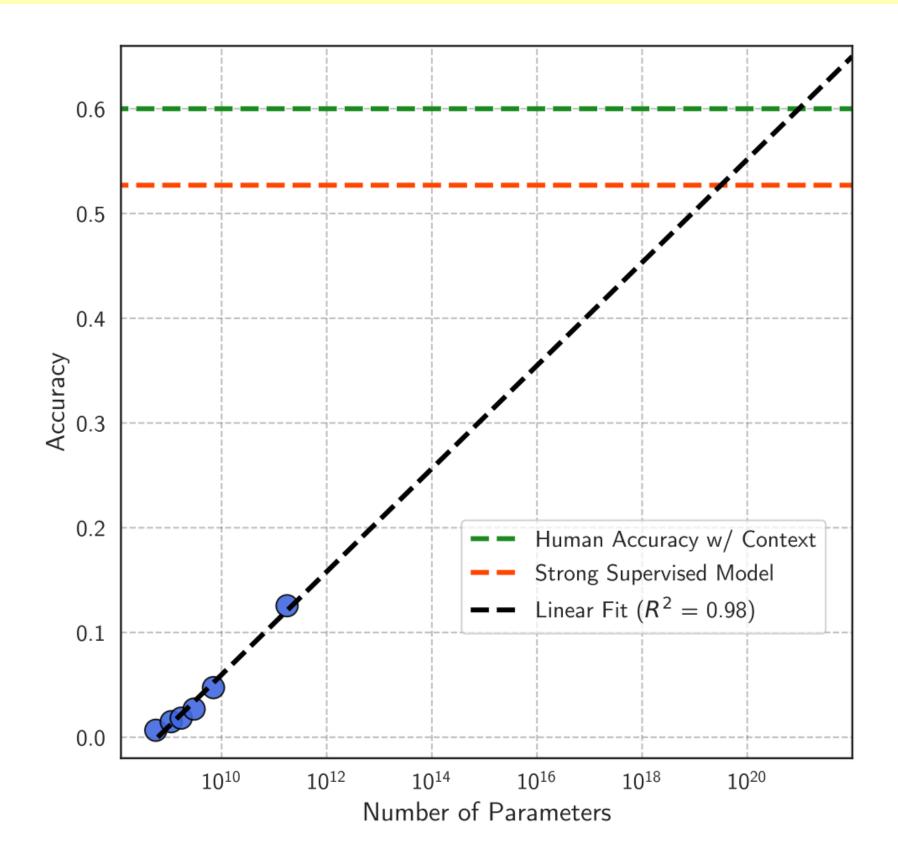
Costs of adaptations

Copyright / privacy

Large parameter size

Kandpal et al., Large Language Models Struggle to Learn Long-Tail Knowledge. ICML 2023.

Massive scaling for better performance



Q: So how can retrieval-augmented LMs solve those challenges?

Hallucinations

Lack of attributions

Costs of adaptations

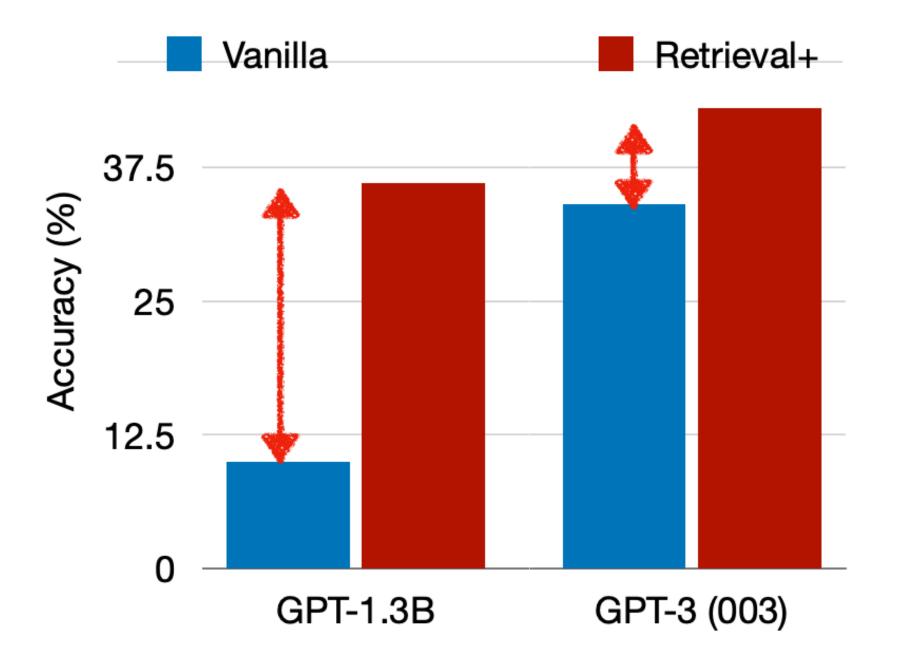
Copyright / privacy

Large parameter size

Mallen*, <u>Asai*</u> et al., When Not to Trust Language Models: Investigating Effectiveness of Parametric and Non-Parametric Memories (Best Video; Oral) 2023.

QA

Significant improvements across model scale, with larger gain with smaller LM



Hallucinations

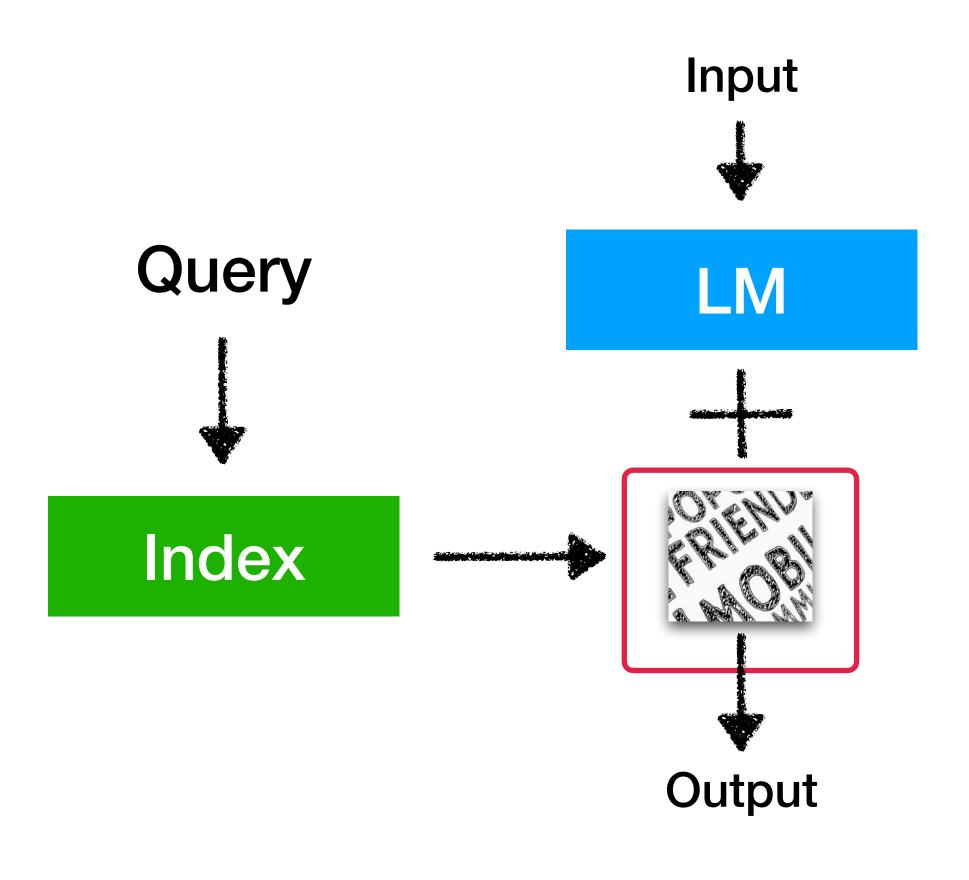
Lack of attributions

Costs of adaptations

Copyright / privacy

Large parameter size

Retrieved text can be used as attributions



Hallucinations

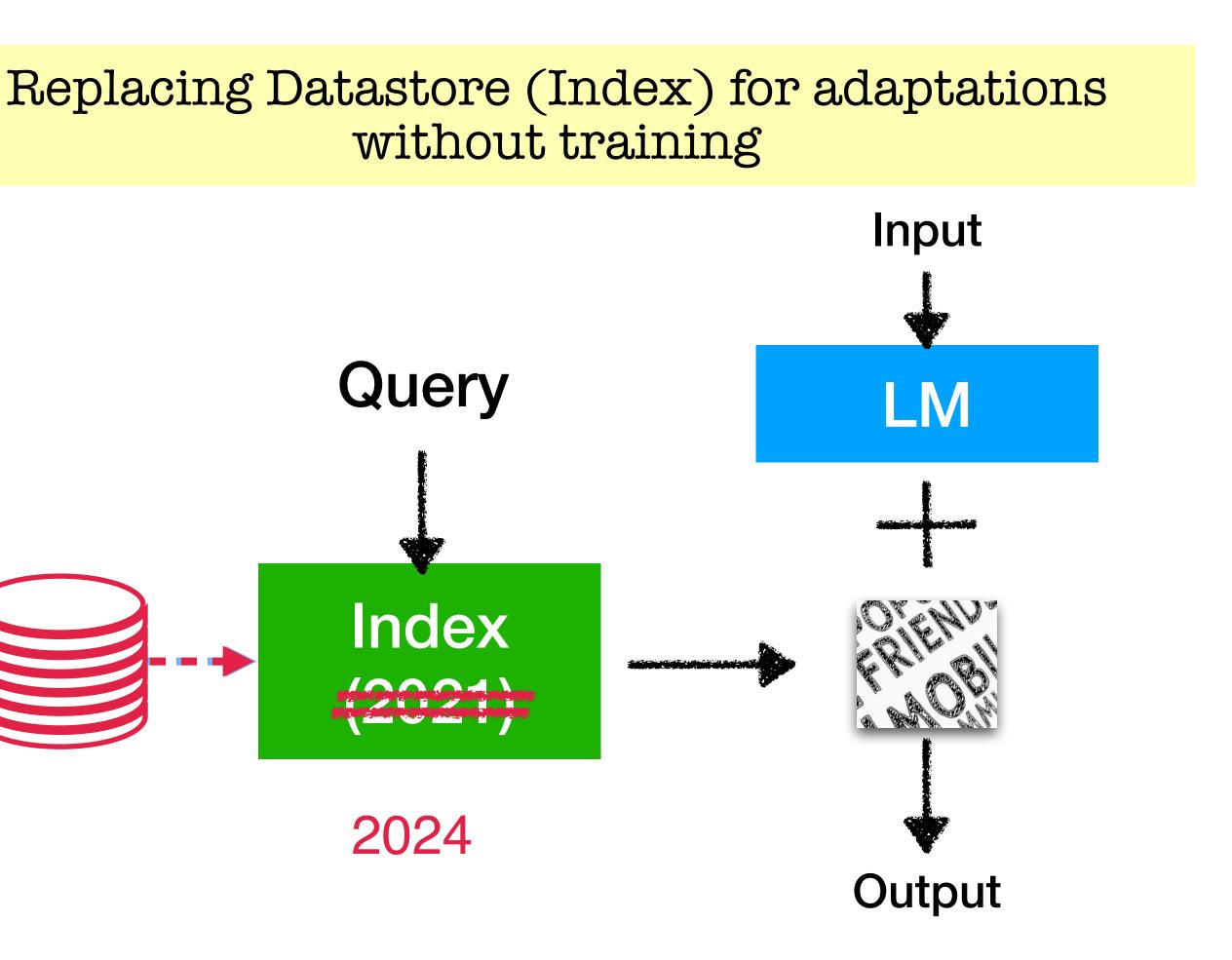
Lack of attributions

Costs of adaptations

Copyright / privacy

Large parameter size

Izacard*, Lewis* et al., Atlas: Few-shot Learning with Retrieval Augmented Language Models. JMLR 2023.



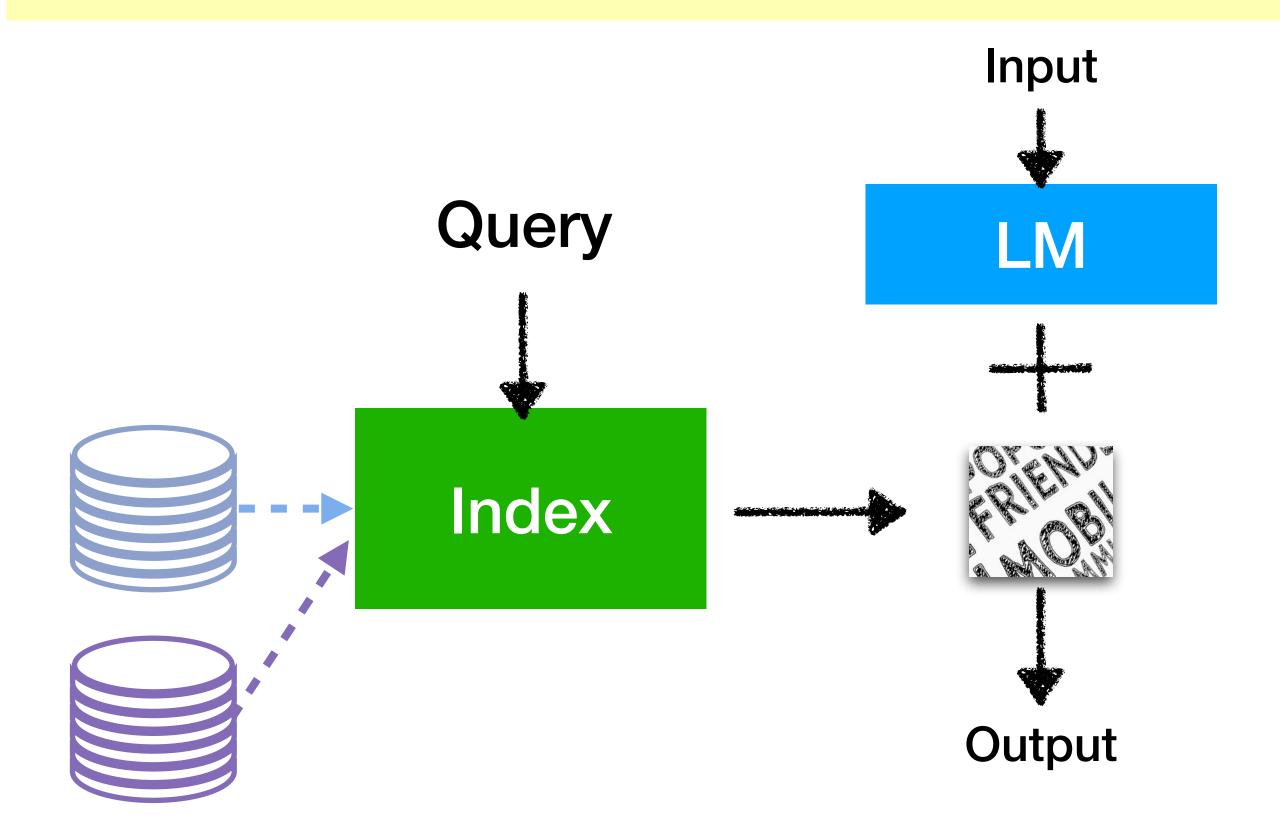
Hallucinations

Lack of attributions

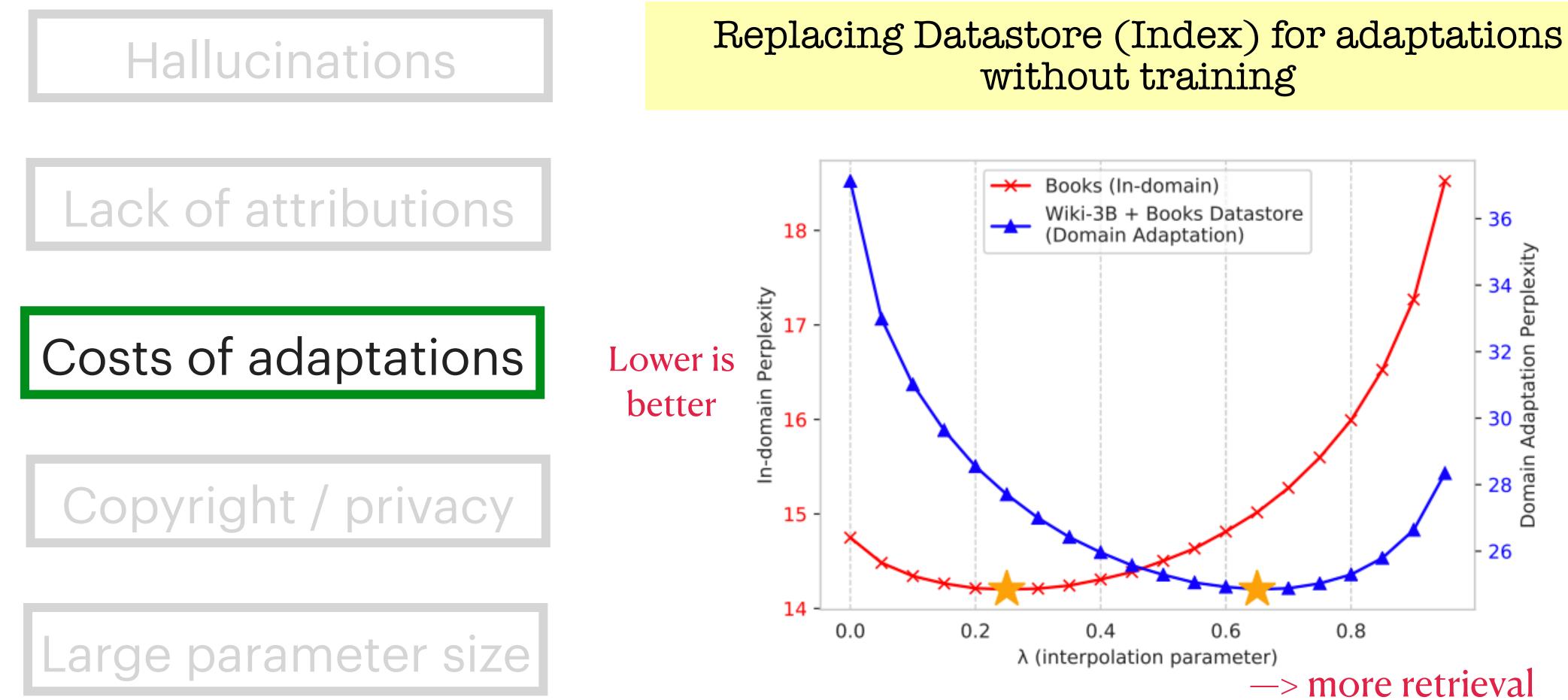
Costs of adaptations

Copyright / privacy

Large parameter size



Adding new domain corpora for domain adaptations



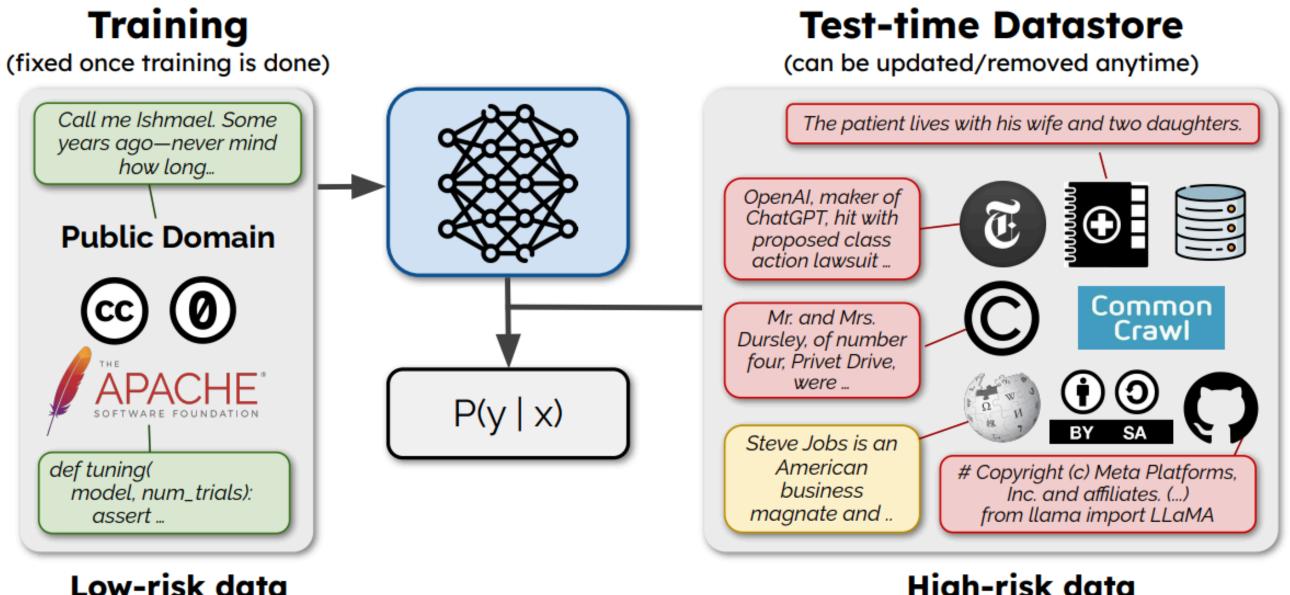
Khandelwal et al., Generalization through Memorization: Nearest Neighbor Language Models. ICLR 2020.



Lack of attributions

Costs of adaptations

Copyright / privacy



Low-risk data (public domain, permissively-licensed)

Large parameter size

Min* and Gururangan* et al., SILO Language Models: Isolating Legal Risk In a Nonparametric Datastore. ICLR 2024.

Segregating copyright-sensitive data from pretraining data

> **High-risk data** (copyrighted, private, attribution required)

Hallucinations

Models with much less parameters can outperforms much larger models!

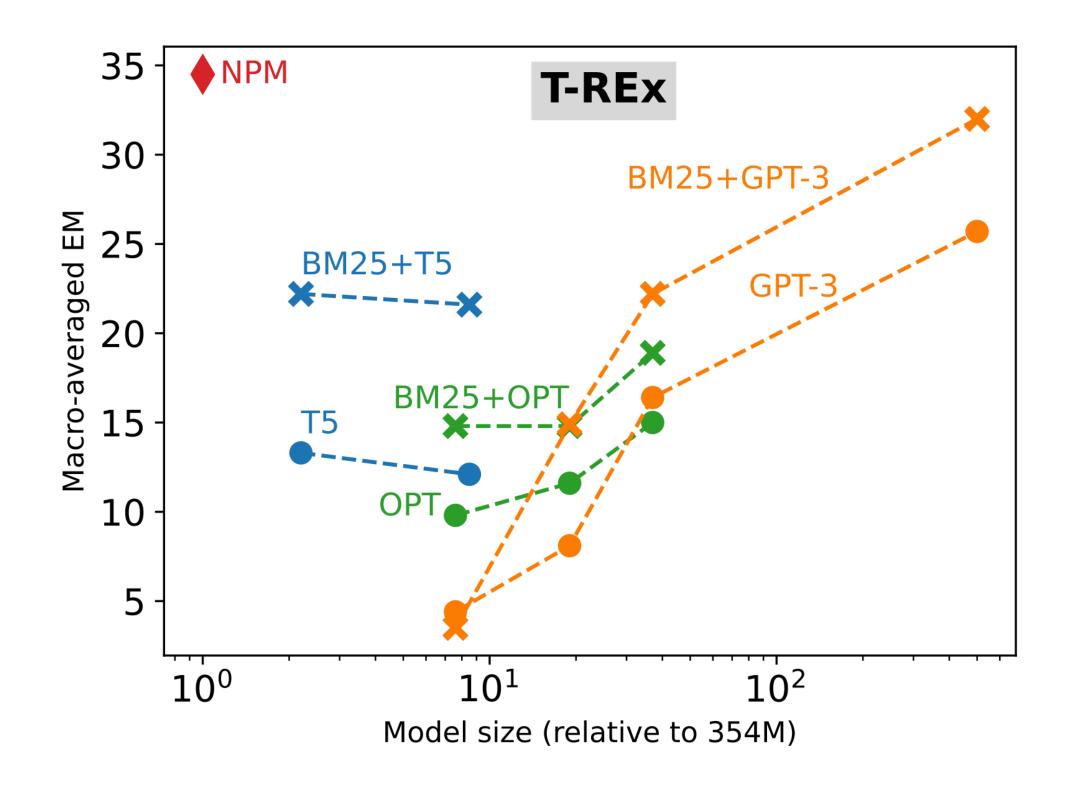
Lack of attributions

Costs of adaptations

Copyright / privacy

Large parameter size

Min et al., Nonparametric Masked Language Modeling. Findings of ACL 2023.



Promise and Challenges of Retrieval-augmented LMs









- Many fundamental issues in parametric LMs may not be solved.

https://arxiv.org/abs/2403.03187

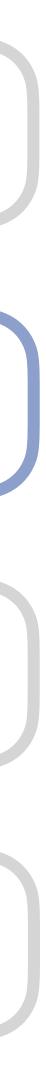
Today's lecture

Promises and Limitations of Retrieval-augmented LMs

Reliable inference: Self-reflective RAG with dynamic retrieval

Versatile Retriever: Intent-aware retrievers with LMs

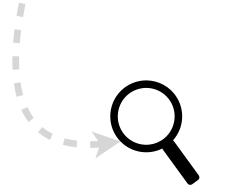
Summary and Future directions: RAG in the wild



Retrieval-augmented Generations (RAG) with LLM

Step 1: Retrieve K documents

Prompt How did US states get their names?



Retriever

• Of the fifty states, eleven are named after an individual person.

2 Popular names by states. In Texas, Emma is a popular baby name.



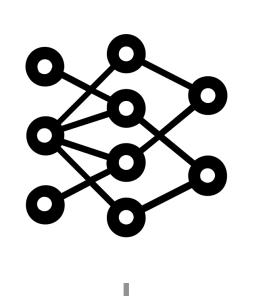
California was named after a fictional island in a Spanish book.

Always retrieve fixed number of documents

Step 2: Prompt LM with K docs and generate

Prompt How did US states get their names?

Off-the-shelf LMs don't know how to use context



US states got their names from a variety of sources. Eleven states are named after an individual person (e.g., California) was named after Christopher Columbus). Some states including Texas and Utah, are named after Native American tribe.

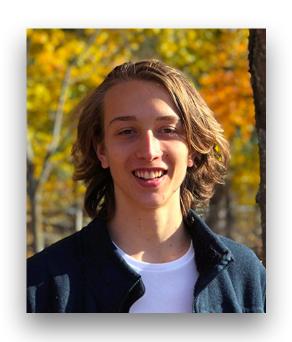






When Not to Trust Language Models: **Investigating Effectiveness of Parametric and Non-Parametric Memories**



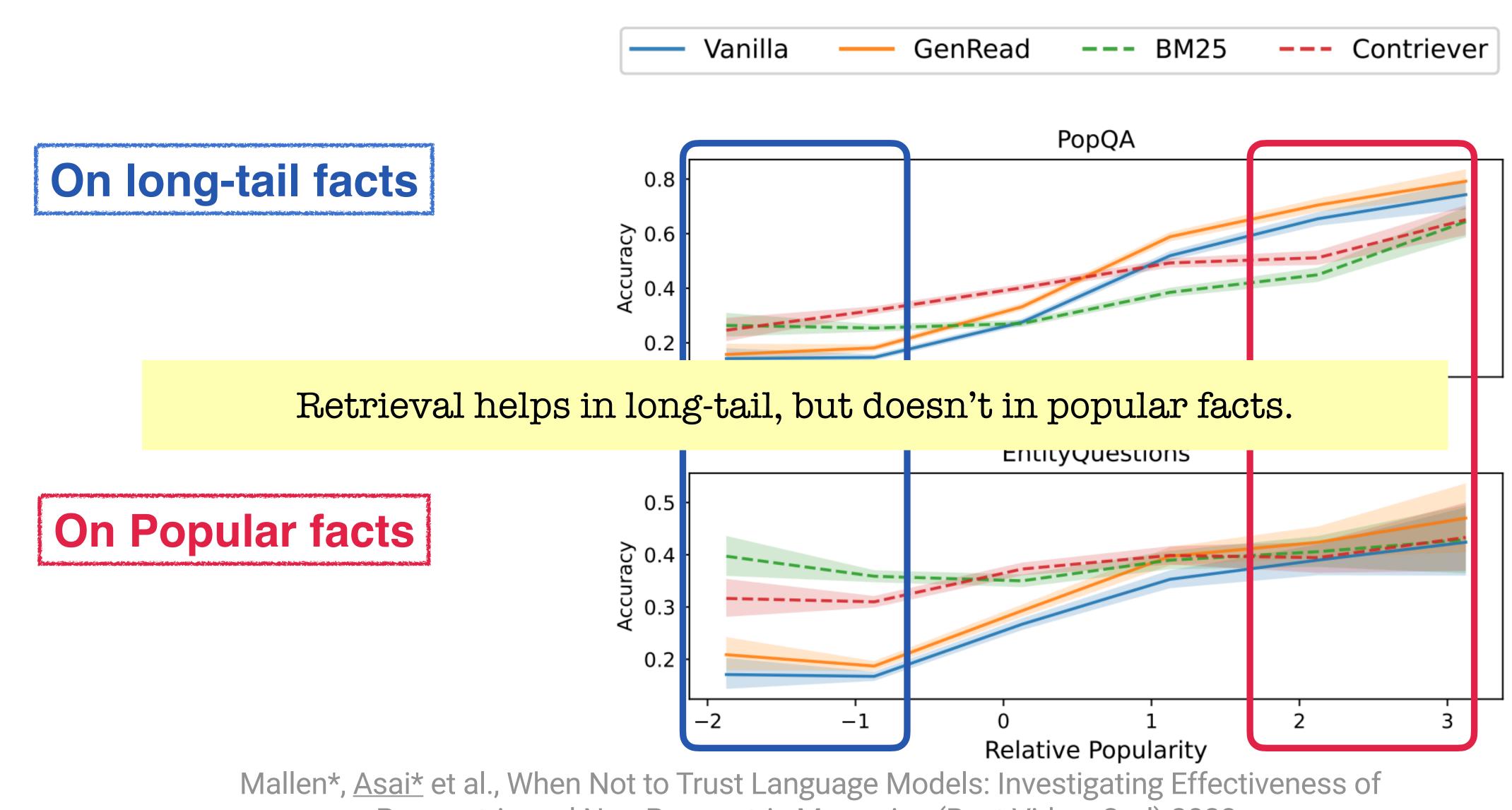


ACL 2023 (Oral, Best Video papers) https://aclanthology.org/2023.acl-long.546/

- Alex Mallen^{*}, Akari Asai^{*}, Victor Zhong, Rajarshi Das, Daniel Khashabi, Hannaneh Hajishirzi
 - ***** = core contributors



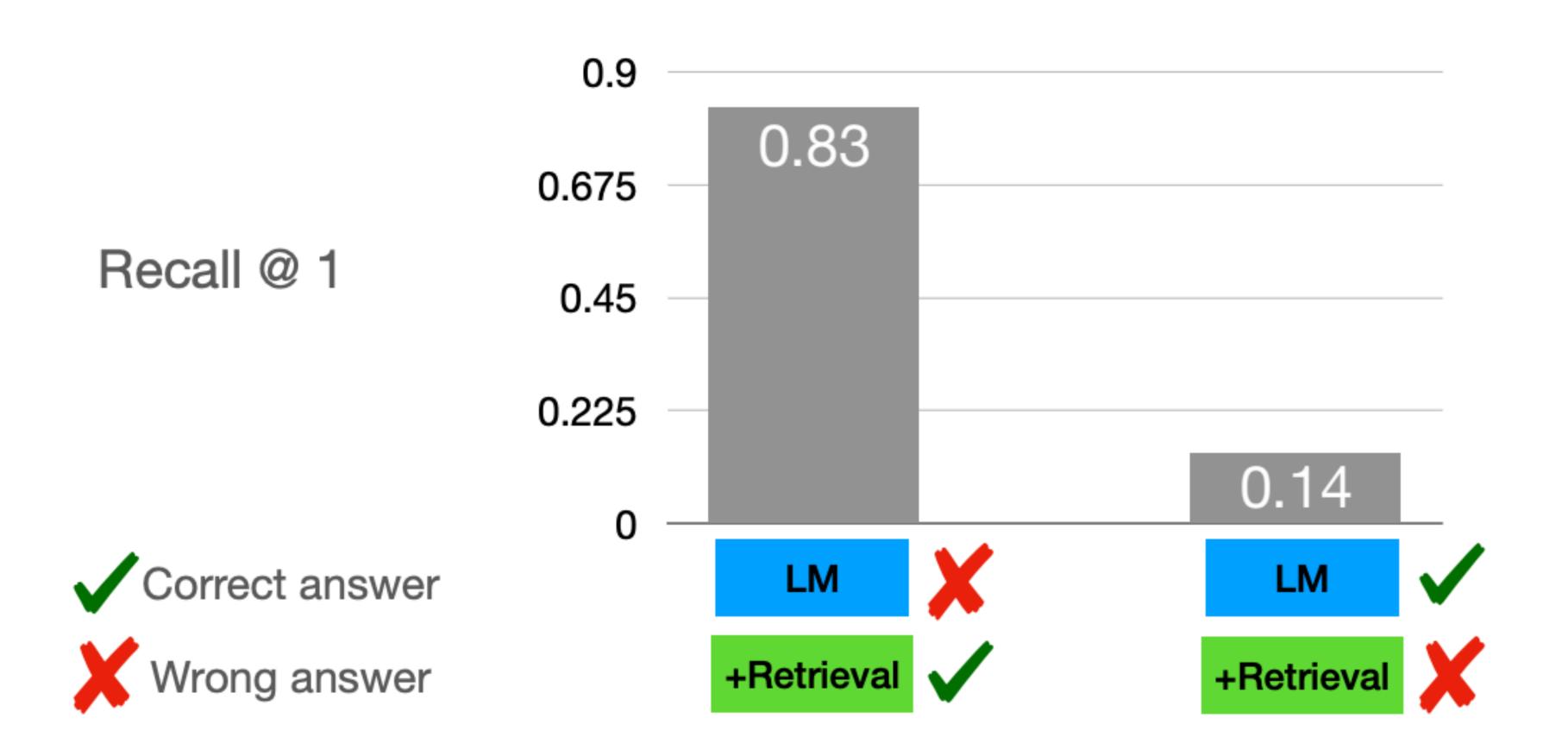
When Does Retrieval Help?



Parametric and Non-Parametric Memories (Best Video; Oral) 2023.

Incorrect Retrieval can Easily Confuse LMs

Retrieval failure can confuse an LM, which already knows answers.



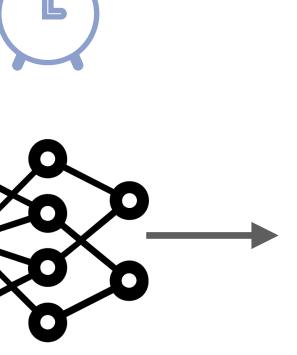
Mallen*, <u>Asai*</u> et al., When Not to Trust Language Models: Investigating Effectiveness of Parametric and Non-Parametric Memories (Best Video; Oral) 2023.

Is Always Retrieving Evidences Necessary?

Write an essay of your best summer vacation

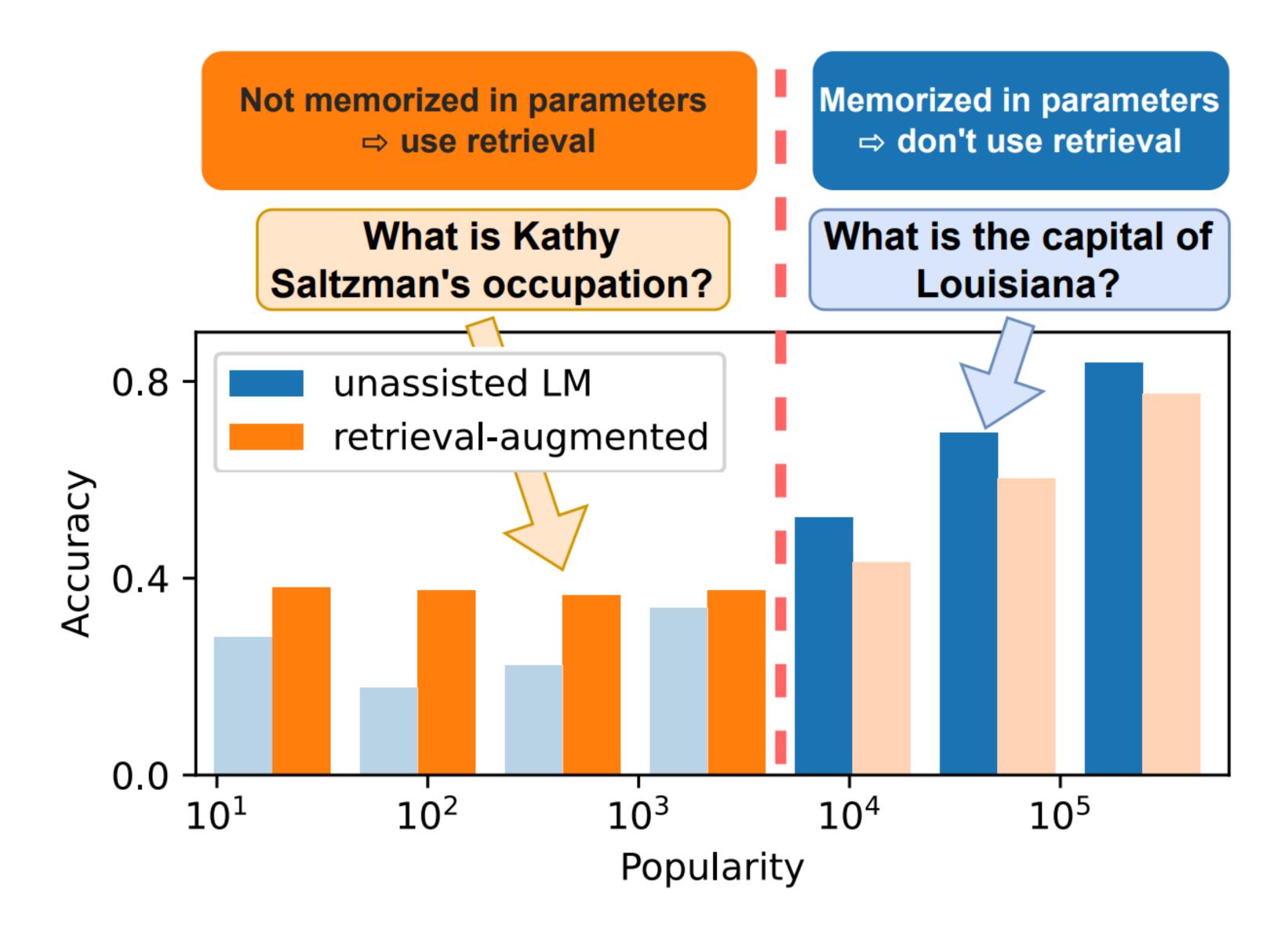
The term summer vacation or summer break refers to a school break in the summer between school years and the break in the academic year.

Unnecessary retrieval can hurt performance & efficiency

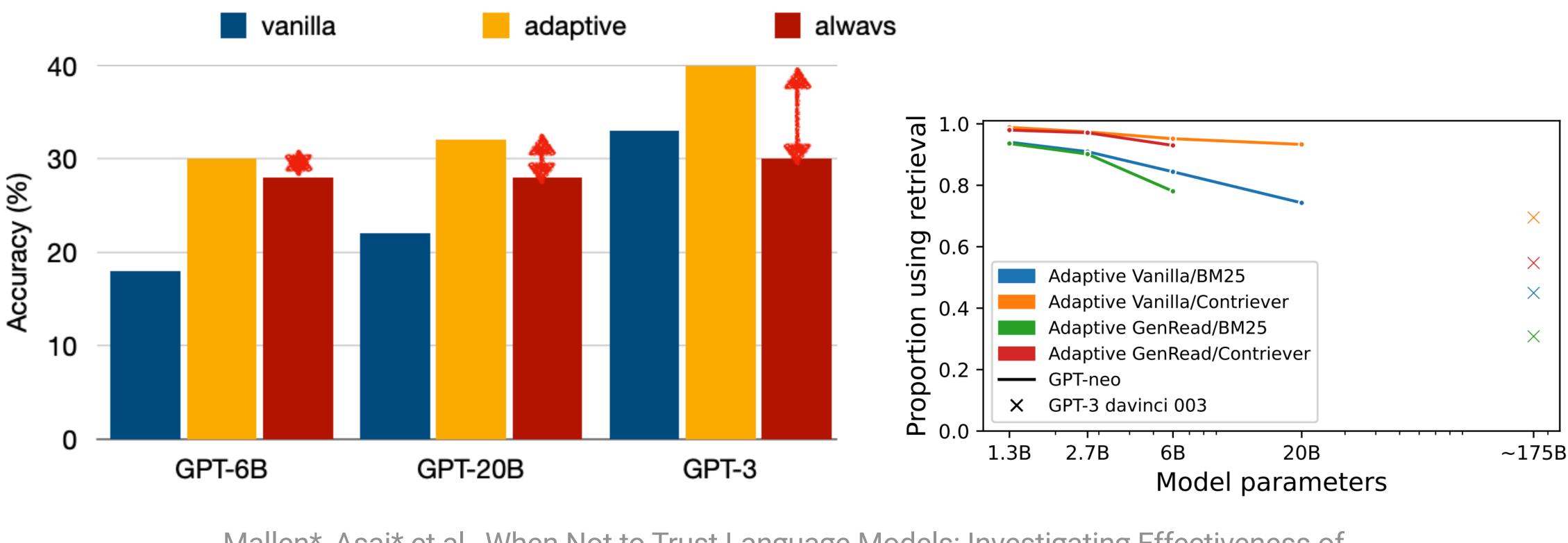


My best summer vacation was a magical escape to the coastal town of Santorini. The azure waters, charming white-washed building are unforgettable.

A Simple Solution: a Threshold-based Adaptive Retrieval



Adaptive RAG for Performance



Mallen*, <u>Asai*</u> et al., When Not to Trust Language Models: Investigating Effectiveness of Parametric and Non-Parametric Memories (Best Video; Oral) 2023.



Adaptive RALM improves performance, esp on GPT-3 with 40% less retrieval

Self-RAG: Learning to Retrieve, Generate and **Critique through Self-Reflections**





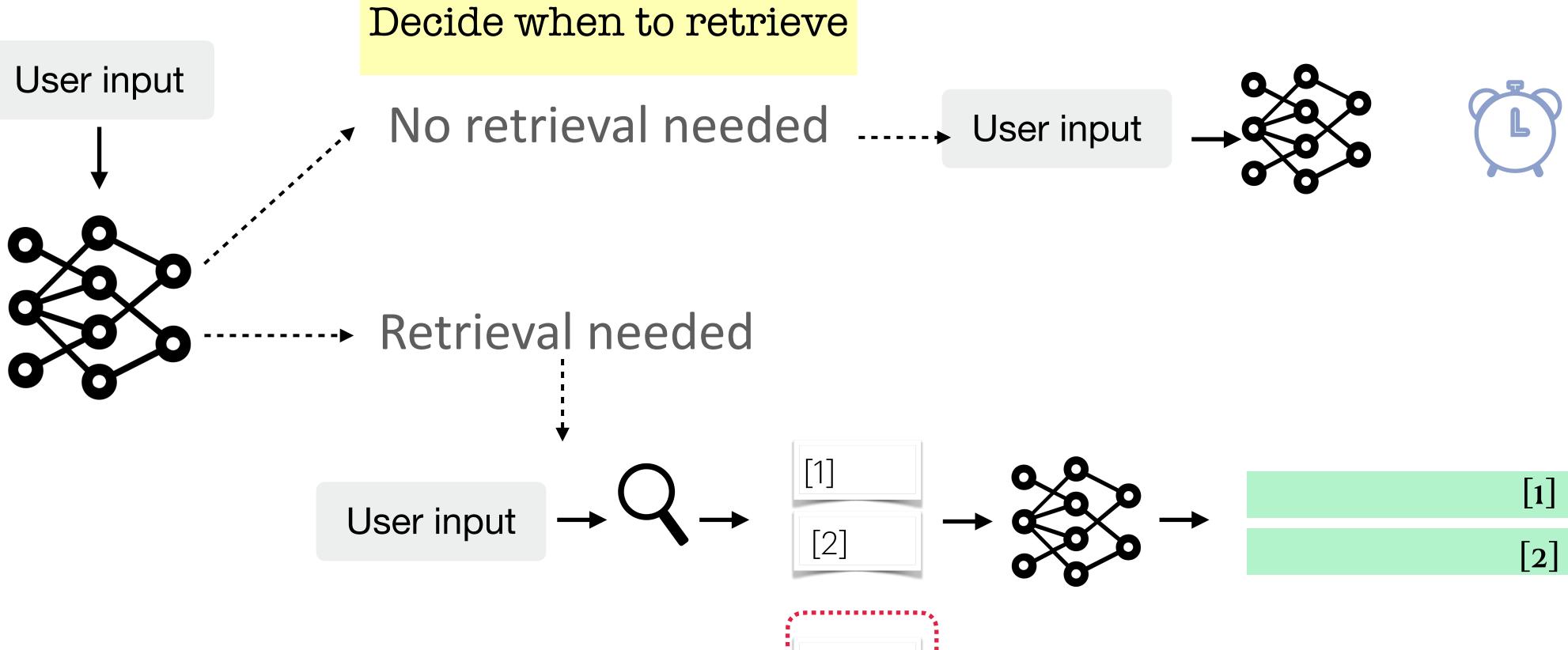


ICLR Oral (Top 1% among 7k+ submissions) Also at NeurIPS workshop on Instruction tuning (Best paper Honorable Mention)

Akari Asai, Zeqiu Wu, Yizhong Wang, Avirul Sil, Hannaneh Hajishirzi

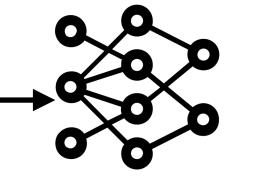


Goal of Self-RAG – Learn to Retrieve, Generate and Critique



[3]

Identify unhelpful evidences

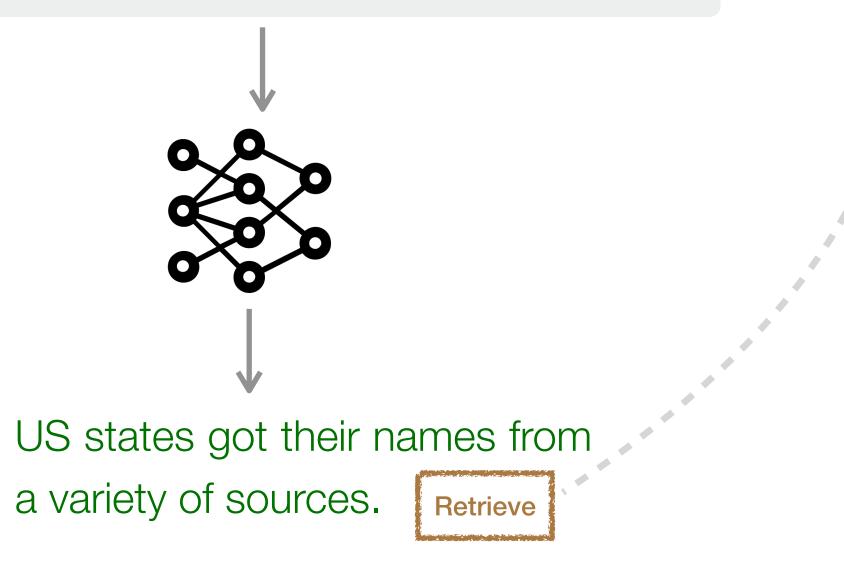




Generate output supported by evidence

Step 1: Retrieve documents on demand

How did US states get their names?



Reflection tokens

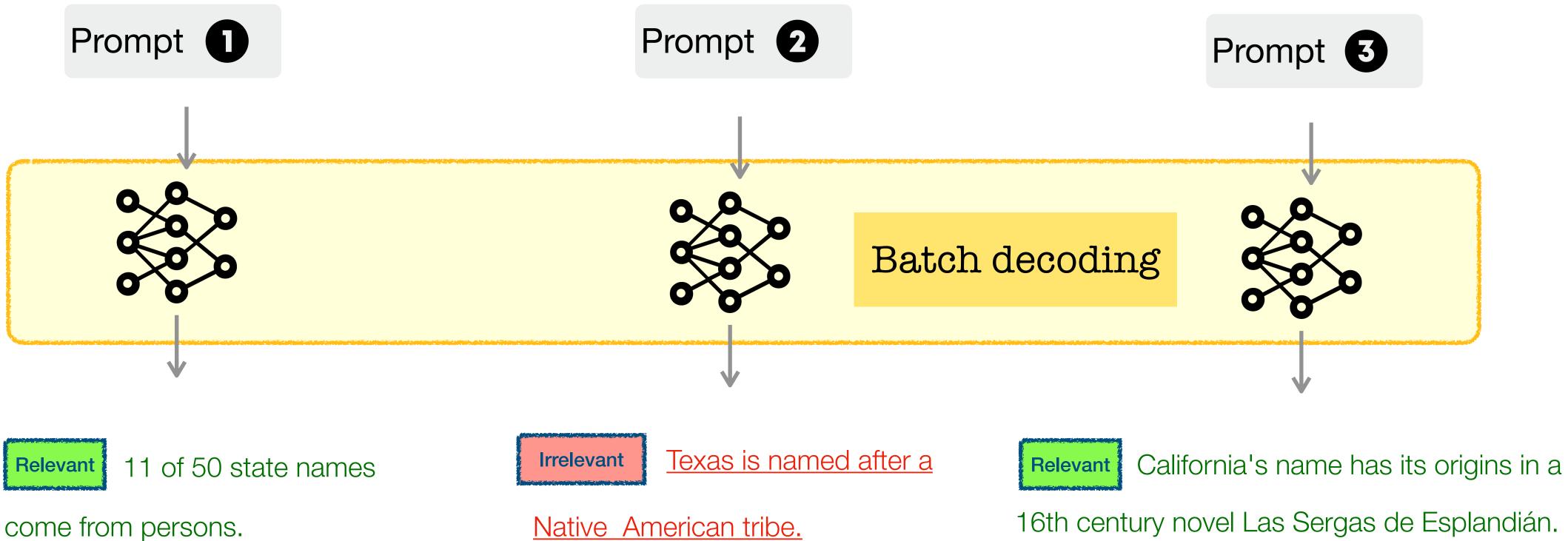


• Of the fifty states, eleven are named after an individual person.

2 Popular names by states. In Texas, Emma is a popular baby name.

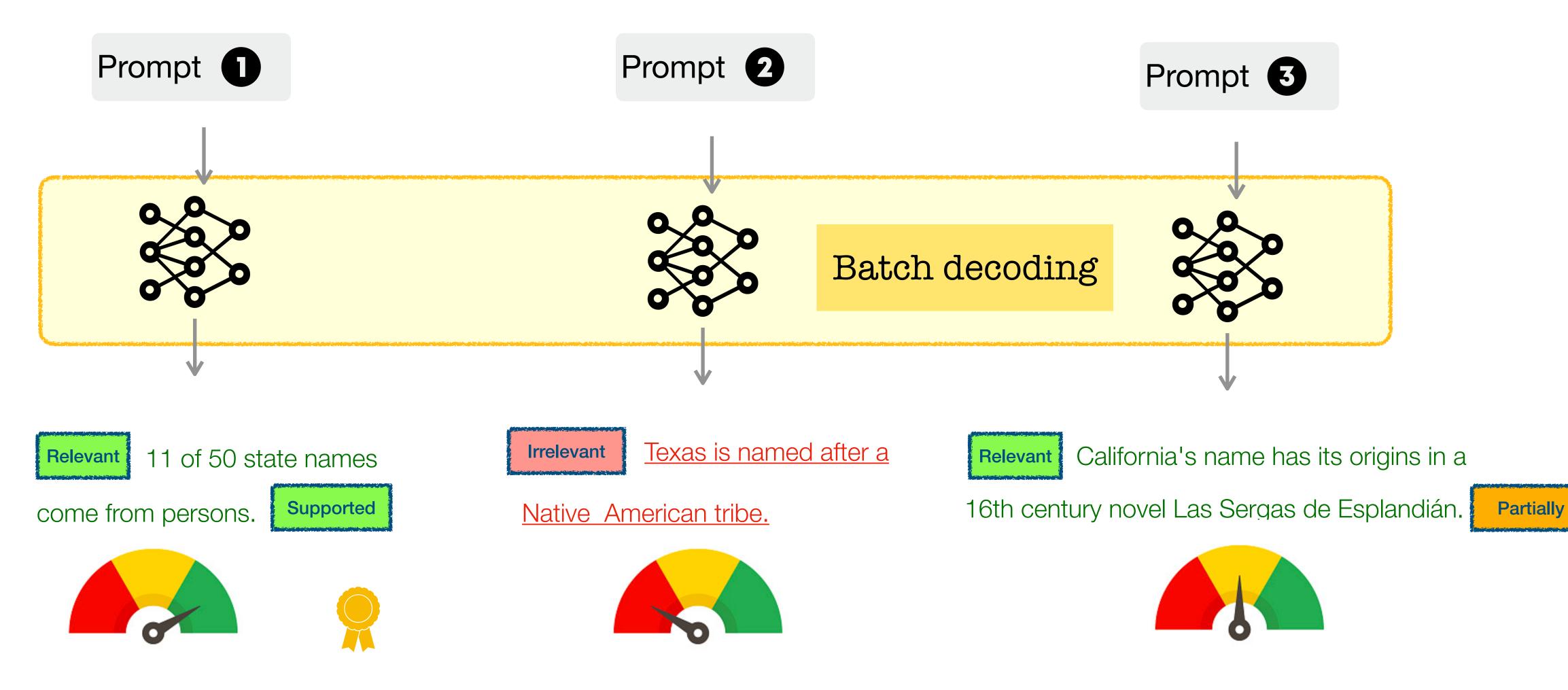
California was named after a 3 fictional island in a Spanish book.

Step 2: Generate segments in *parallel*



16th century novel Las Sergas de Esplandián.

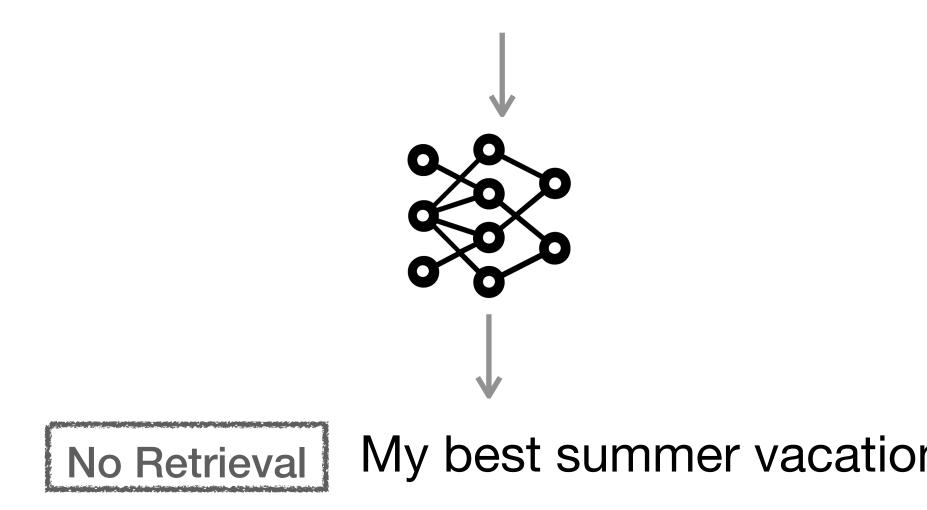
Step 3: Critique and select best segment (Self-reflection-guided decoding)





Step 1: Generate with no retrieval

Write an essay of your best summer vacation

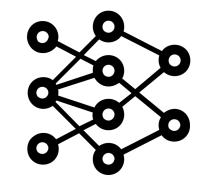


The azure waters, charming white-washed building are unforgettable.

My best summer vacation was a magical escape to the coastal town of Santorini.



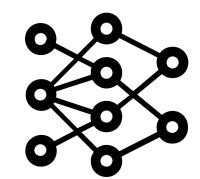
US states got their names from a variety of sources.



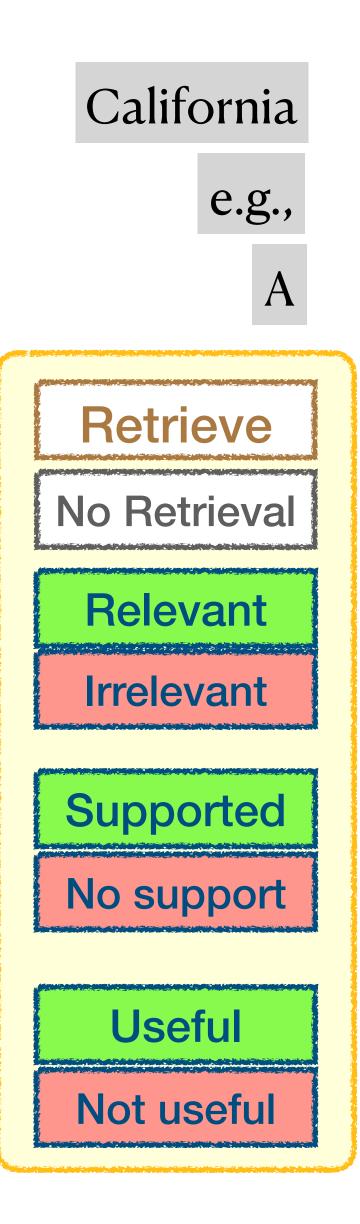


Original LM vocabularies

US states got their names from a variety of sources.



Vocabulary expanded with reflection tokens

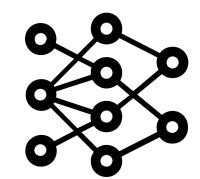


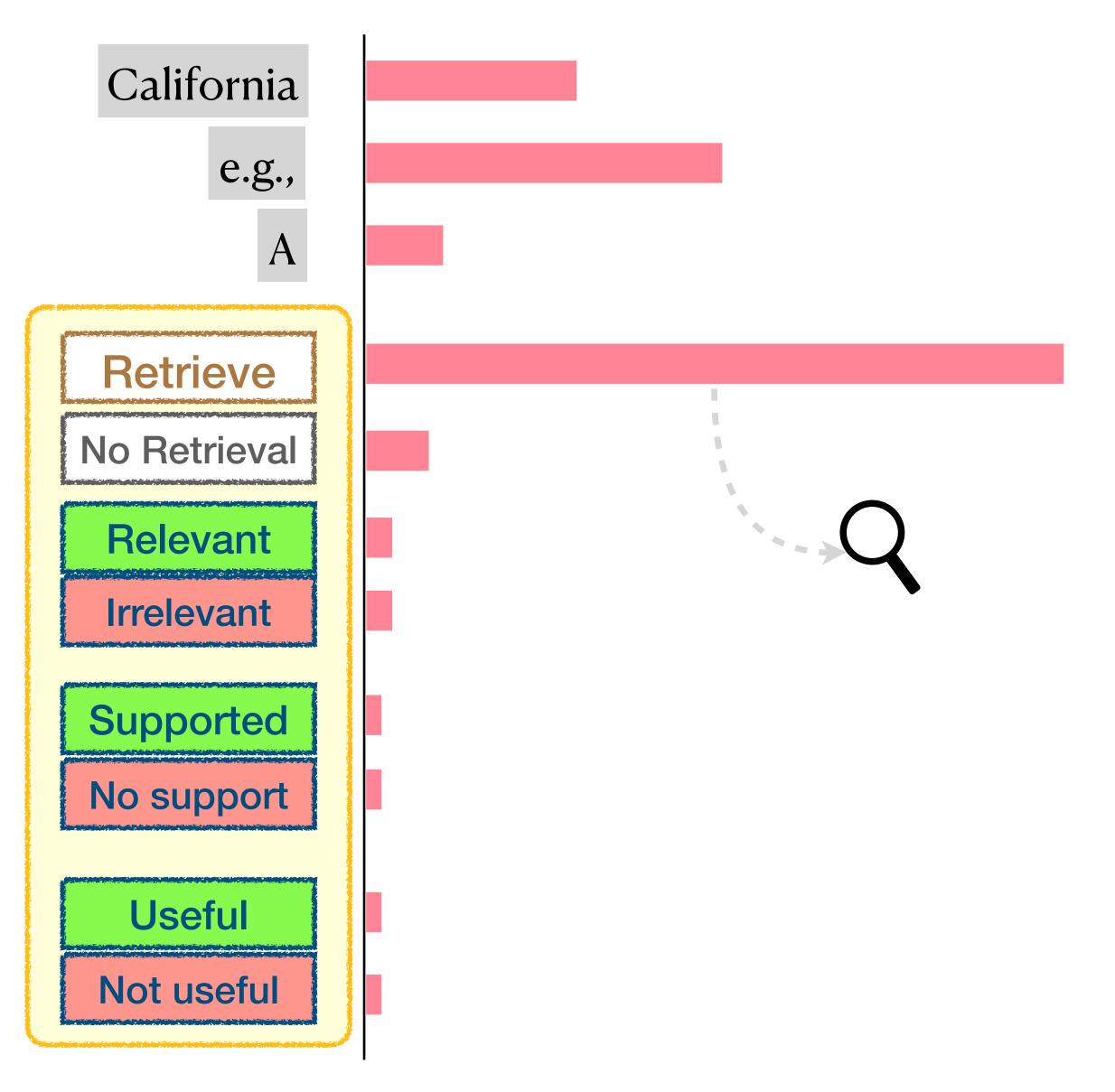
Original LM vocabularies

Retrieval tokens

Critique tokens

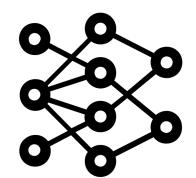
US states got their names from a variety of sources.

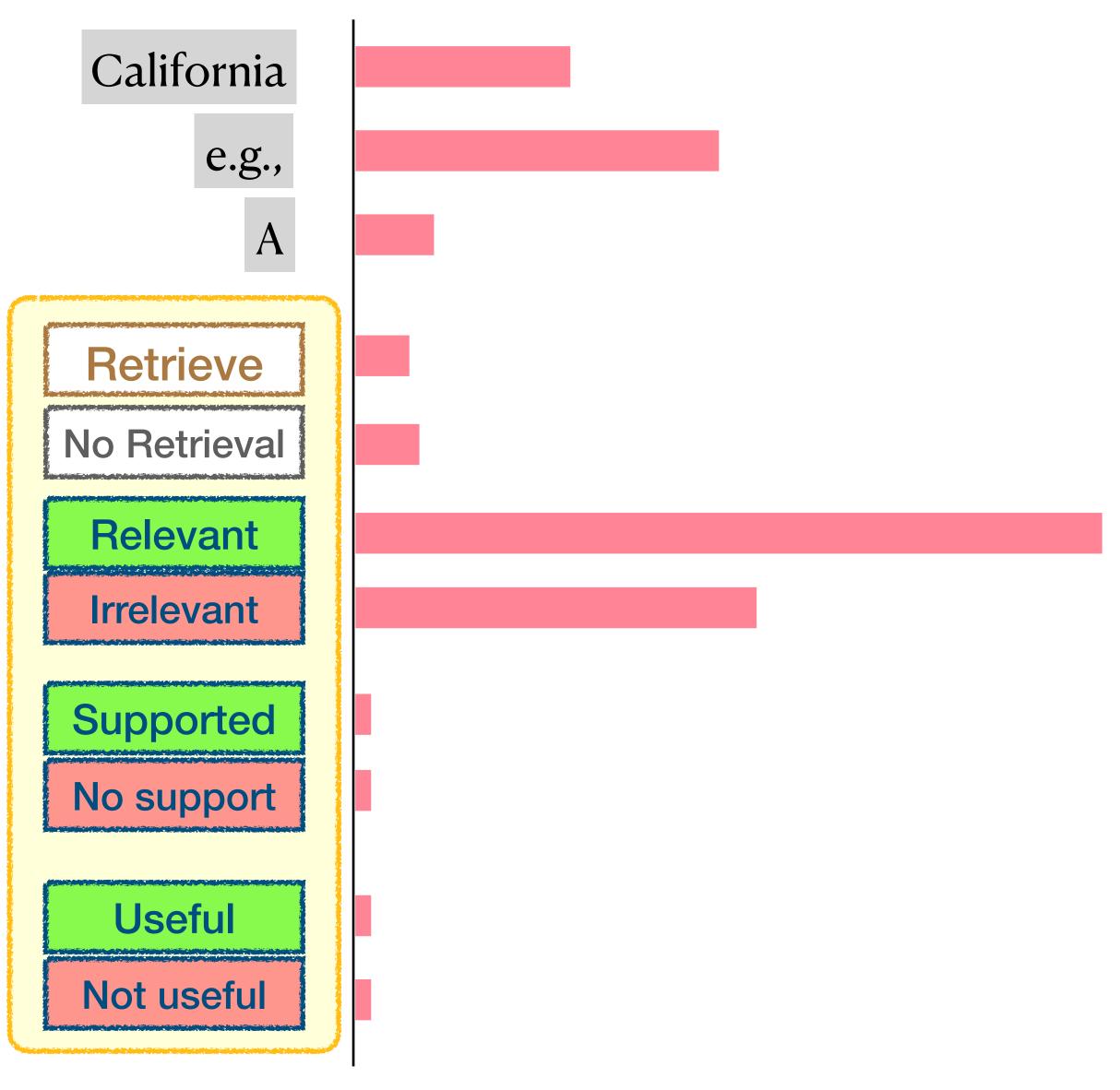




US states got their names from a variety of sources.

Of the fifty states,
 eleven are named after
 an individual person.

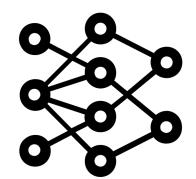


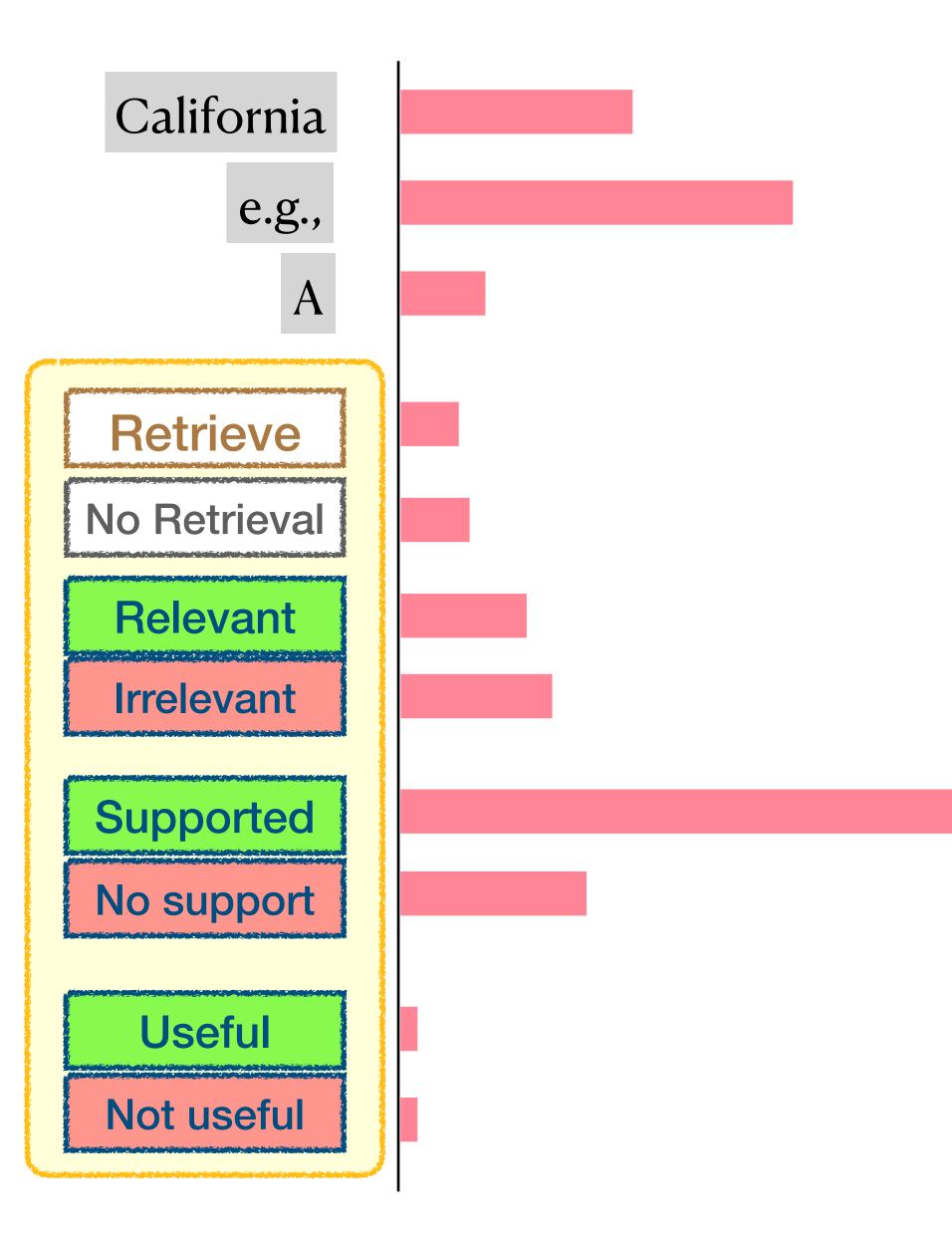


US states got their names from a variety of sources.

Of the fifty states,
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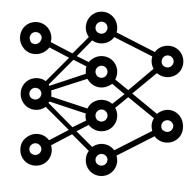
11 of 50 state names come from persons.

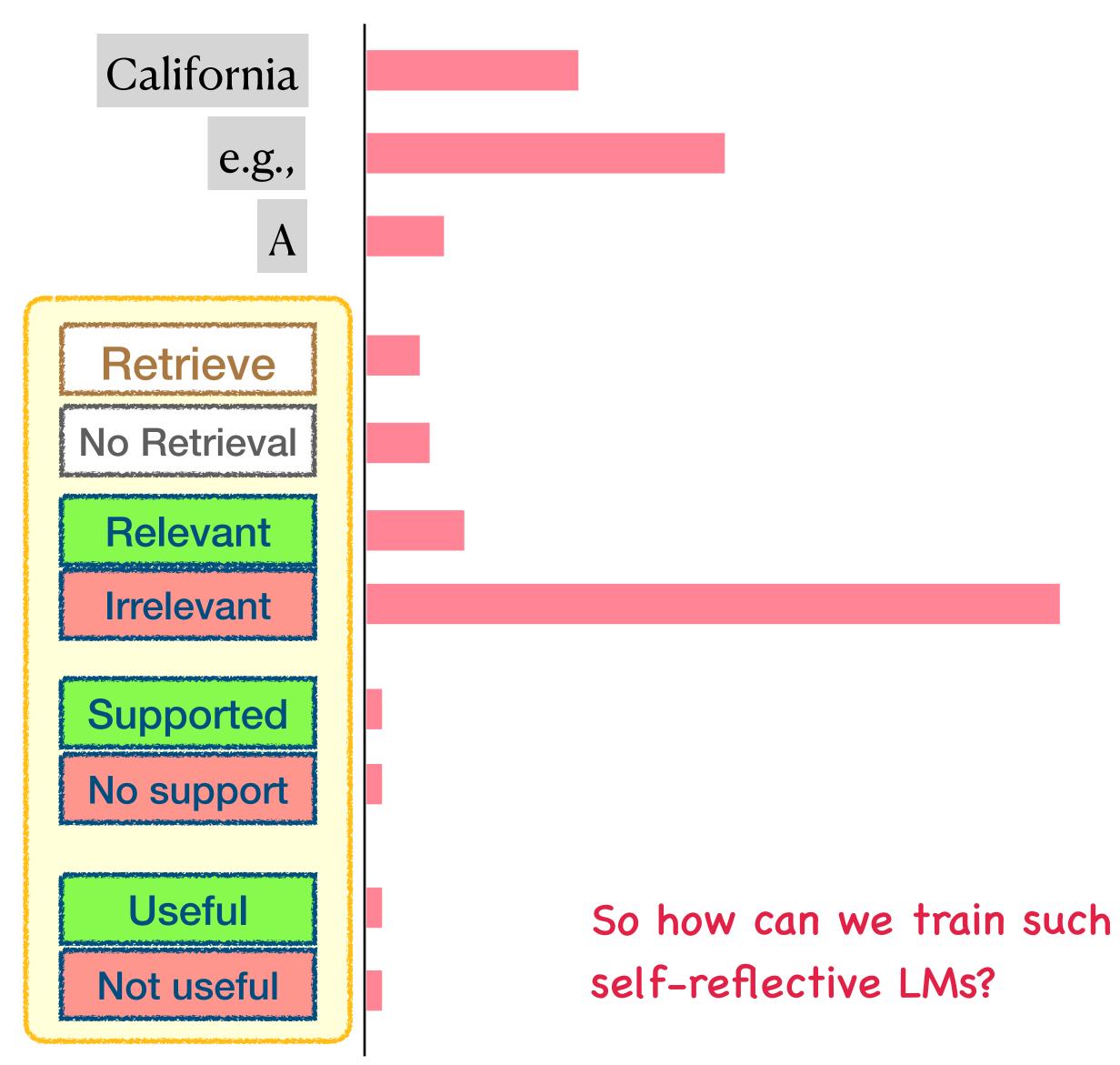




US states got their names from a variety of sources.

Popular names by states. In Texas, Emma is a popular baby name.

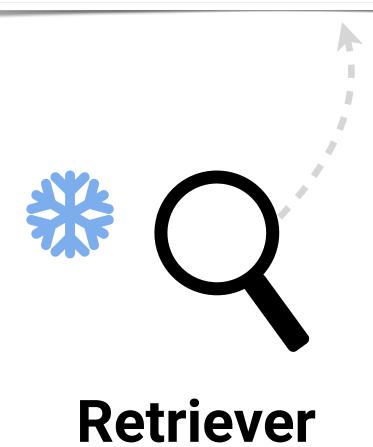


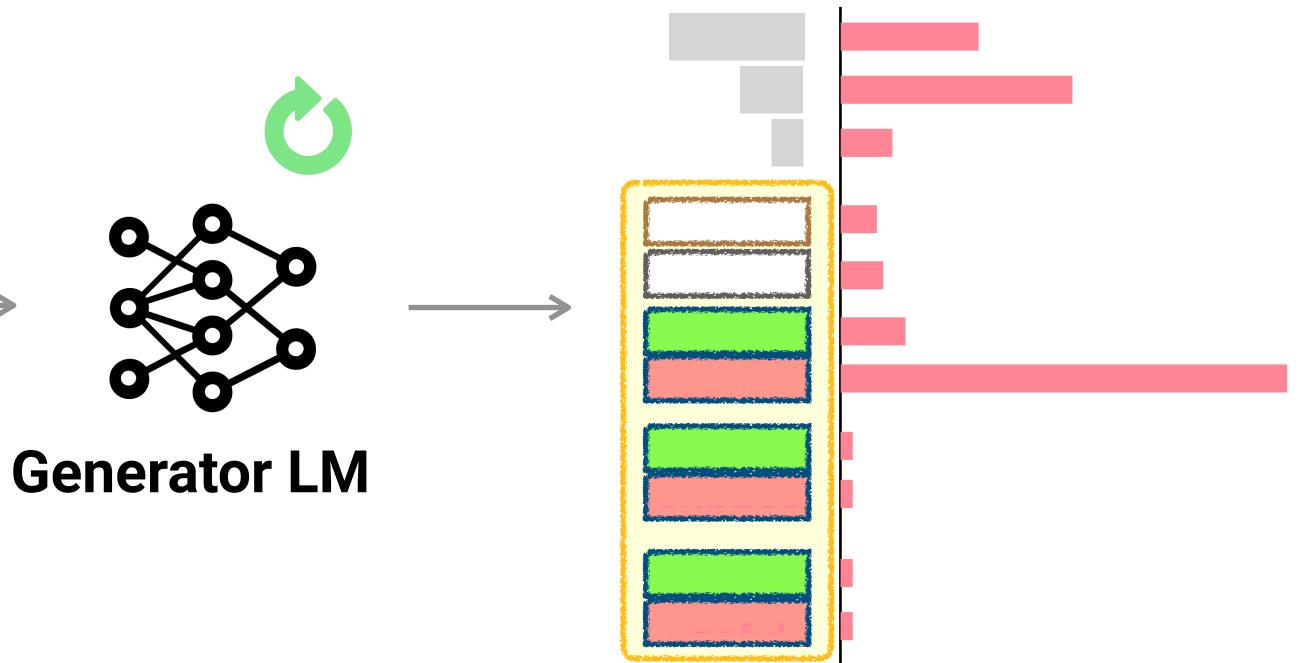


Self-RAG Training

How did US states get their names?

Of the fifty states, eleven are named after an individual person.





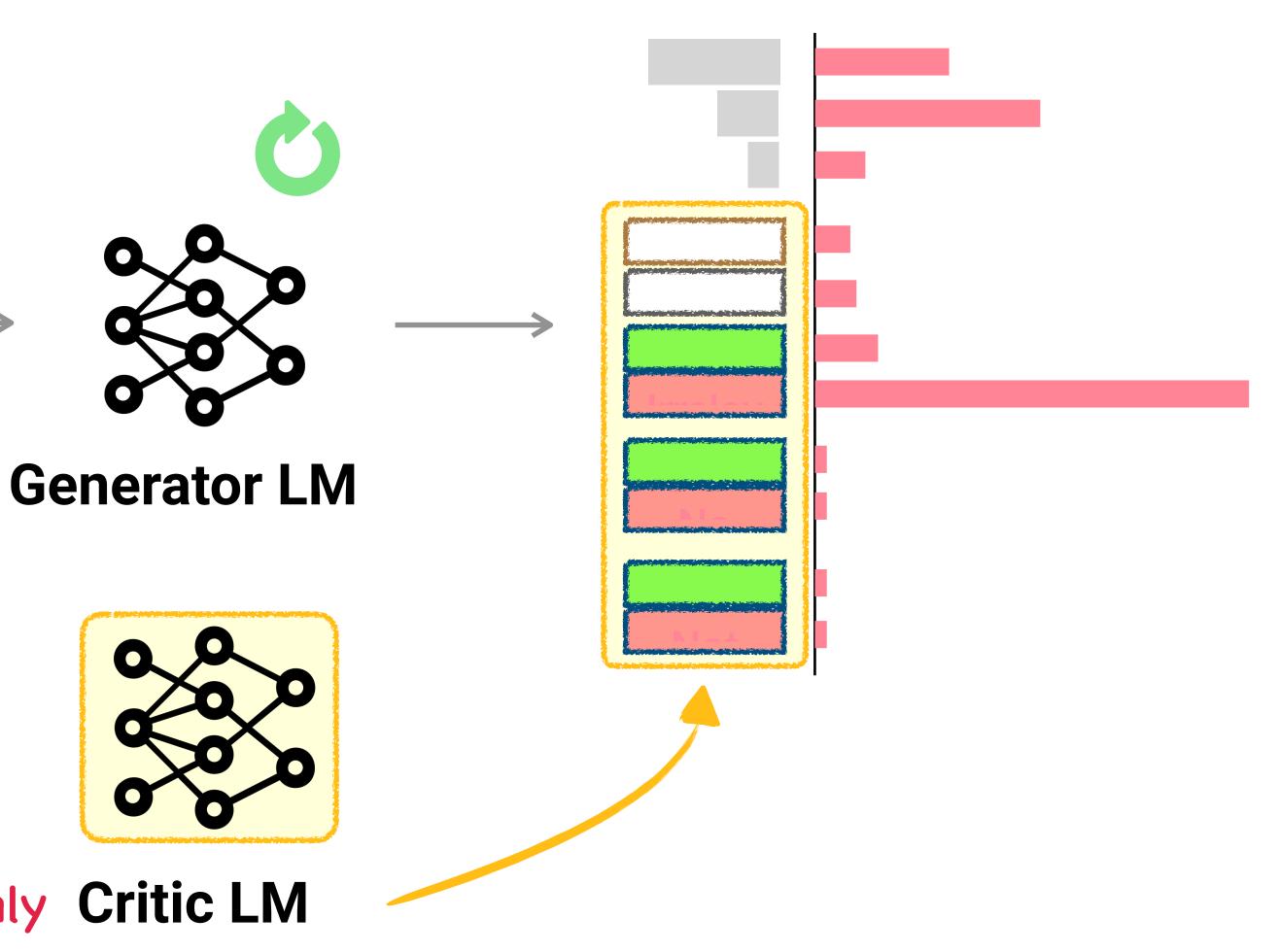
Self-RAG Training

How did US states get their names?

Of the fifty states, eleven are named after an individual person.

Critic LM teaches Generator LM to predict reflection tokens

Training time only Critic LM



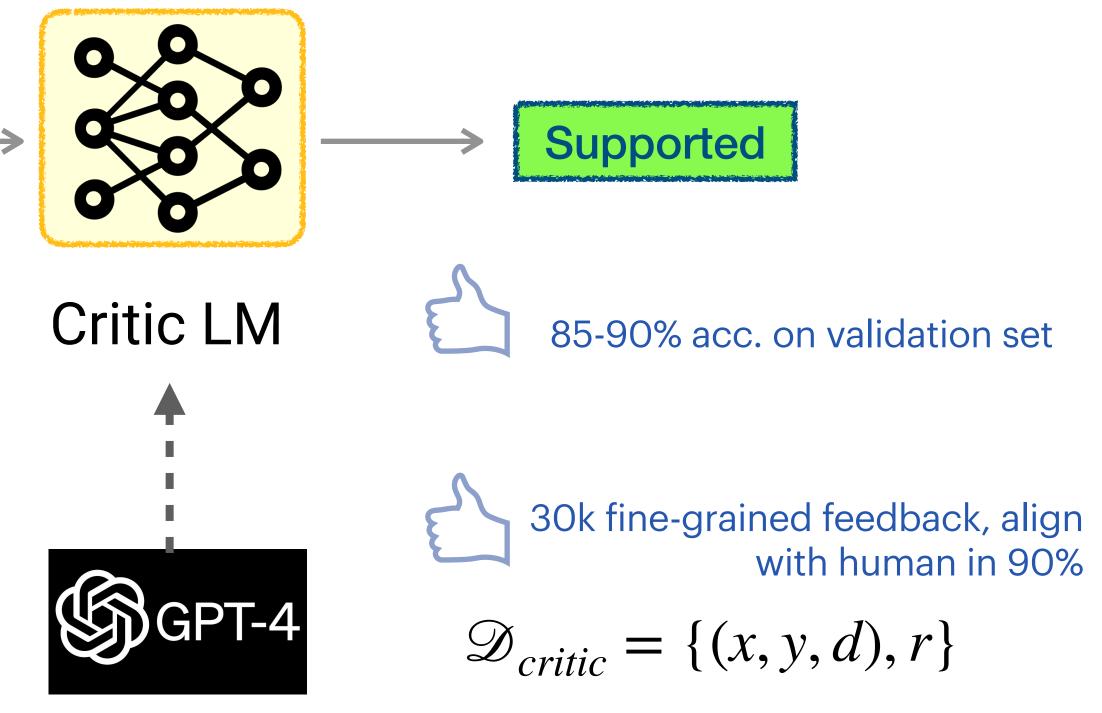
Self-RAG Training – Critic

Evaluate if the output y to an input x is supported by retrieved doc d

- \mathcal{X} How did US states get their names?
 - Of the fifty states, eleven are named after an individual person.
- Y 11 of 50 state names come from persons.

0





Self-RAG Training - Augmented Instruction-tuning Data

🕉 Critic LM



150k (input, output) instances from diverse instruction-following data

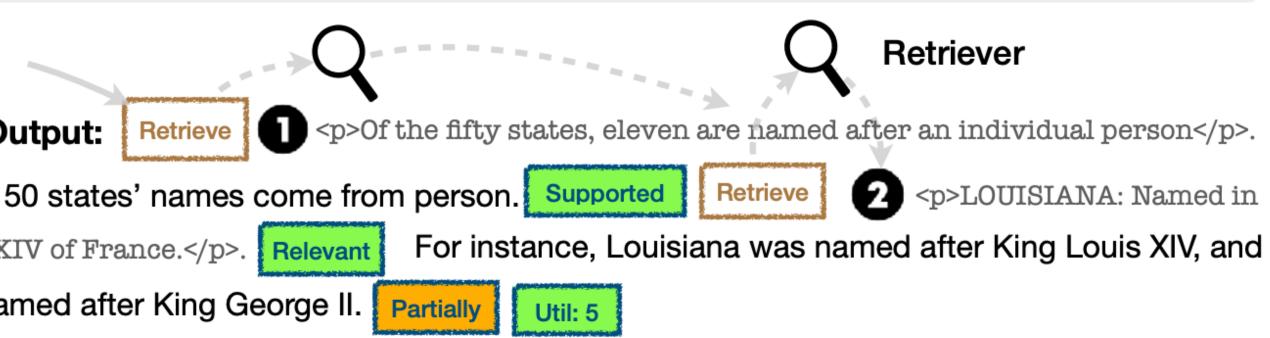
Input: Write an essay of your best summer vacation

Output: My best summer vacation was a magical escape to the coastal town of Santorini. The azure waters, charming white-washed building are unforgettable.

Augmented Output: No Retrieval My best summer	Augmented O
vacation was a magical escape to the coastal town of	Relevant 11 of
Santorini. No Retrieval The azure waters, charming white-	honor of Louis X
washed building are unforgettable experience. Util: 5	Georgia was na

Input: How did US states get their names?

Output: 1 of 50 states names come from persons. For instance, Louisiana was named in honor of King Louis XIV of France and Georgia was named after King George II.



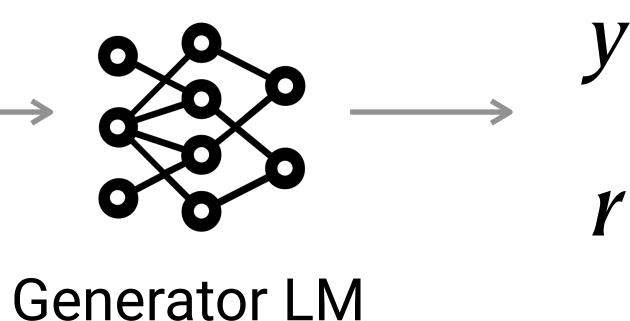
Self-RAG Training - Generator

 $\max_{\mathcal{M}} \mathbb{E}_{(x,d,y,r) \sim \mathcal{D}_{gen}} \log p_{\mathcal{M}}(y,r \,|\, x,d) \,.$

 $\boldsymbol{\mathcal{X}}$ How did US states get their names?

Of the fifty states, eleven are named a after an individual person.

Train with a standard next token objective with expanded vocabulary



of 50 state names 11 come from persons.

Supported

Self-RAG Training - Generator

 $\max_{\mathcal{M}} \mathbb{E}_{(x,d,y,r) \sim \mathcal{D}_{gen}} \log p_{\mathcal{M}}(y,r \,|\, x,d) \,.$

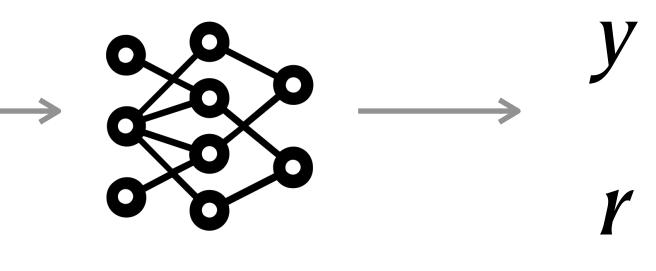
 $\boldsymbol{\mathcal{X}}$ How did US states get their names?

Of the fifty states, eleven are named 0 after an individual person.

Memory-efficient & stable training

Customize & **control** via reflection tokens How?

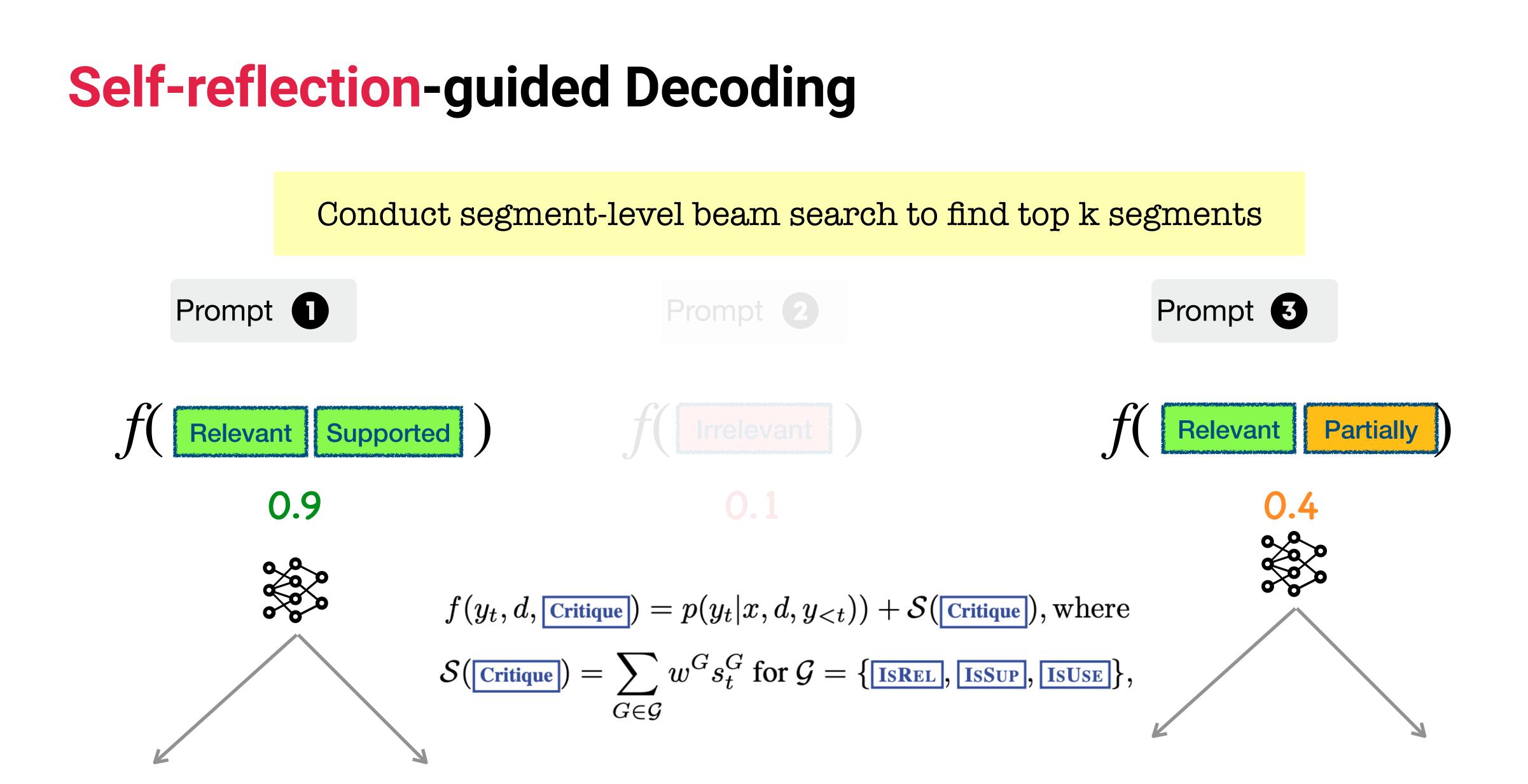
Generator LM



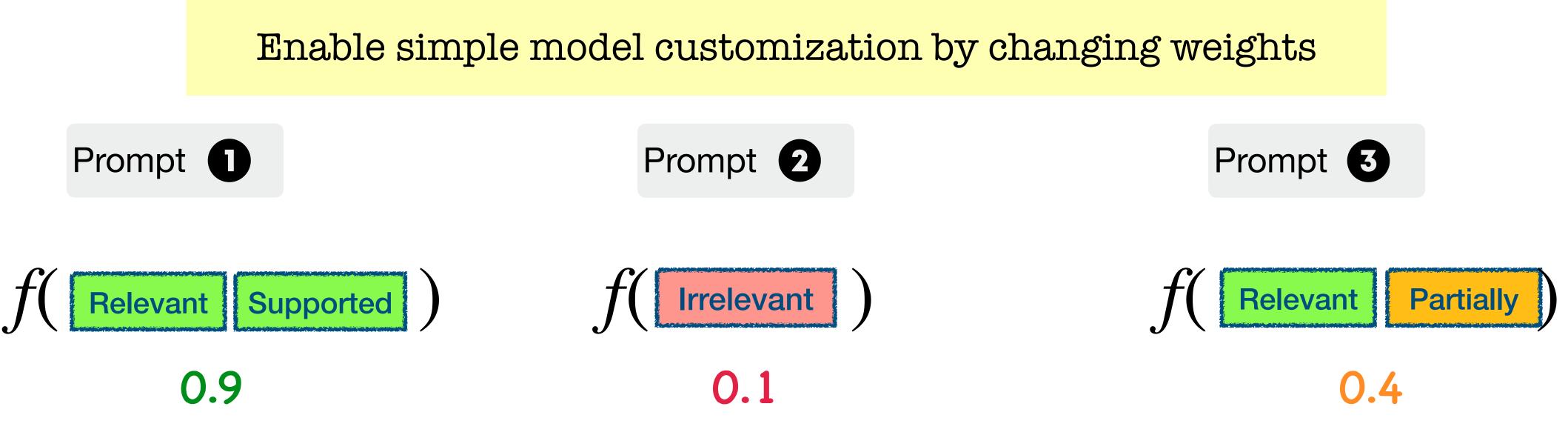
of 50 state names 11 come from persons.

Supported

Easily applied to new pre-trained LM



Self-reflection-guided Decoding



$$f(y_t, d, \text{Critique}) = p(y_t | x, d, y_{< t})) + \mathcal{S}(\text{Critique}), \text{ where}$$
$$\mathcal{S}(\text{Critique}) = \sum_{G \in \mathcal{G}} w^G s_t^G \text{ for } \mathcal{G} = \{\text{ISREL}, \text{ISSUP}, \text{ISUSE}\},$$



Experimental Details Tasks and datasets

- Closed-set tasks (classifications, multiple-choice QA)
 - ARC-Challenge (Clark et al., 2018)
 - PubHealth (Zhang et al., 2023)
- Short-form generation
 - OpenQA PopQA
 - Trivia QA (Joshi et al., 2017)
- Long-form generation
 - ASQA-ALCE [fluency, citation accuracy, correctness] (Gao et al., 2023)
 - Bio generations [FactScore] (Min et al., 2023)

Experimental Details Training details

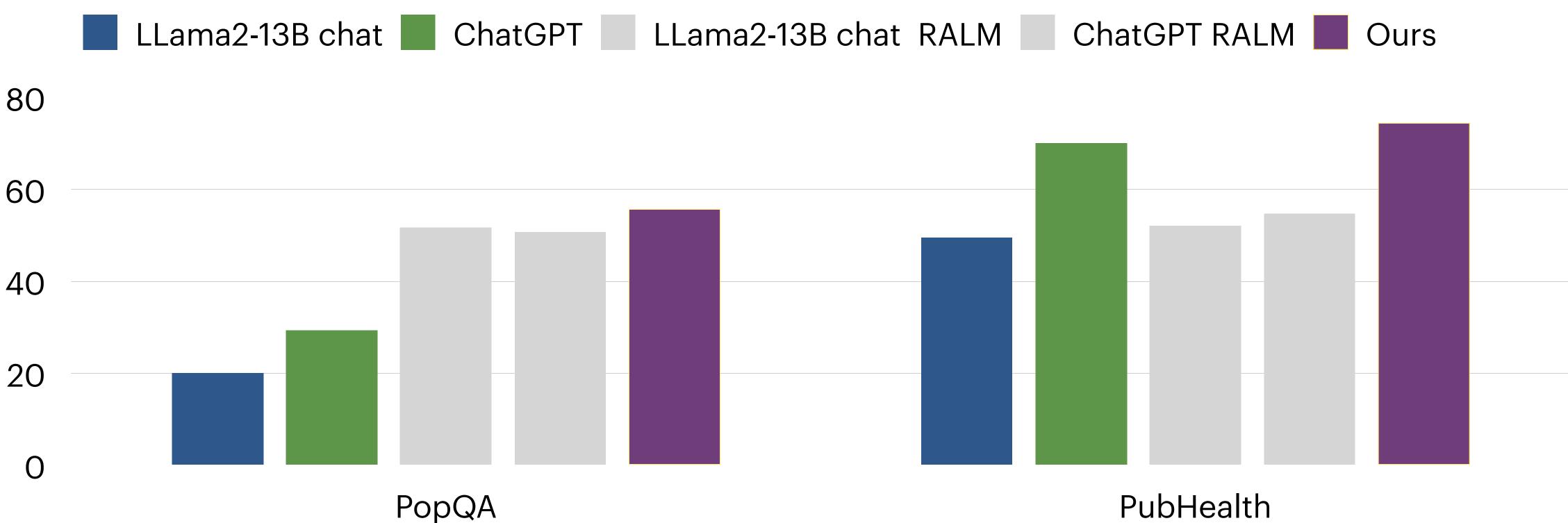
- Critic training data: 4k-20k instances for each type
- **Generator training data:** 150k instruction-following datasets
 - ShareGPT
 - OpenAssistant
 - Alpaca
 - FLANV2
 - Natural Questions
- **Base LMs:** Llama2-7B, 13B (Touvron et al., 2023)
- Computation: 4*A100 (15 hours)

More details of training & test are in our paper!

Experimental Details Inference-time details

- **Retriever Encoder:** Contriever-MS MARCO (Izacard et al., 2022)
- **Index:** HNSW Index (0.1 sec / query) and FLAT Index (5 sec / query)
- Efficient LM inference: vllm (Kwon et al., 2023)
- Tree decoding configuration: max 200 tokens per depth, max depth of 7

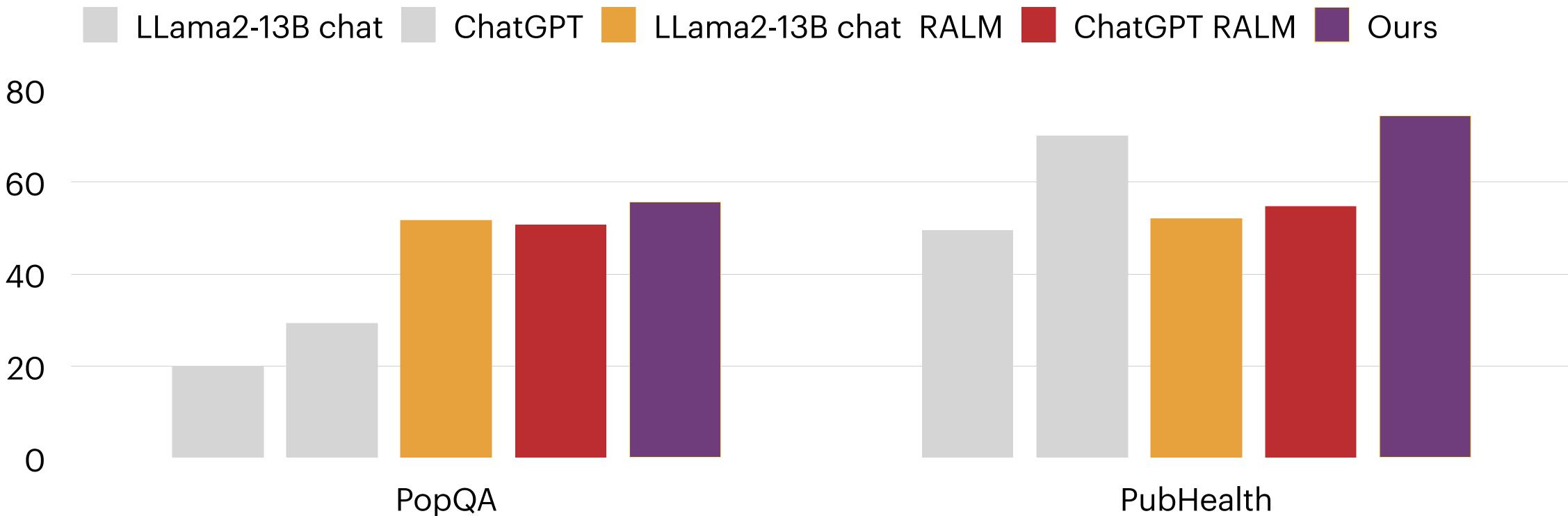
Experimental Results (Short-form & Closed) Self-RAG outperforms vanilla LMs incl. ChatGPT



PubHealth

Experimental results (Short-form & Closed)

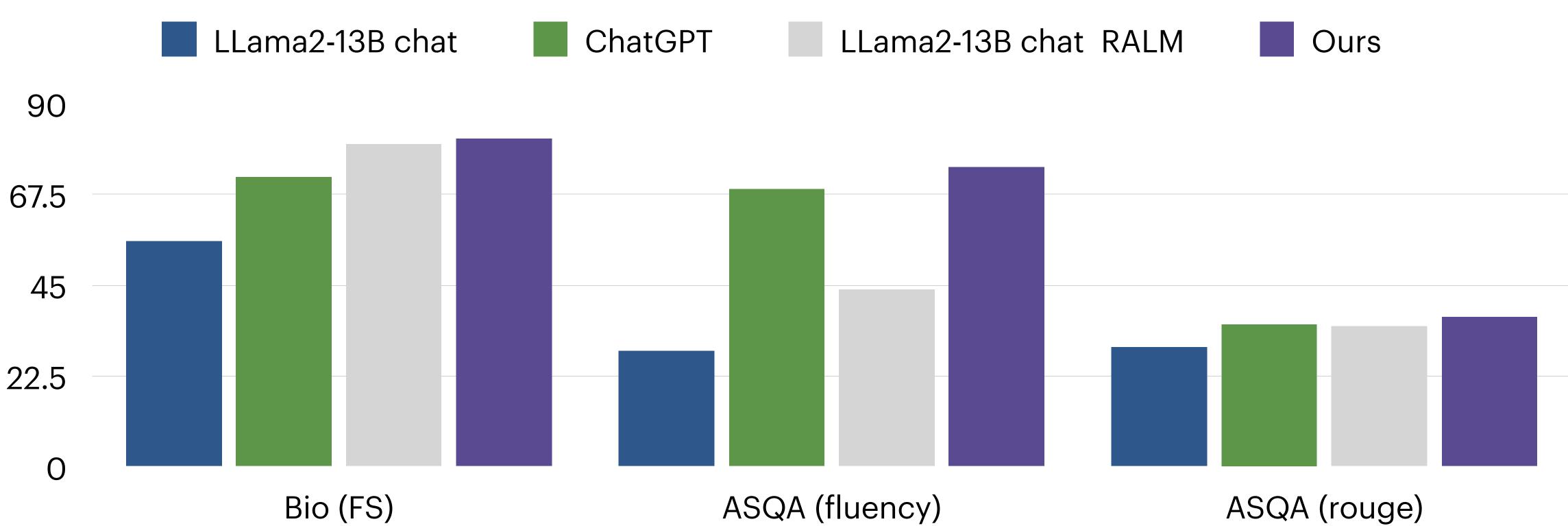
Self-RAG outperforms standard RAG + LLMs



PubHealth

Experimental Results (Long-form)

Outperforms other LMs in terms of factuality & fluency correctness

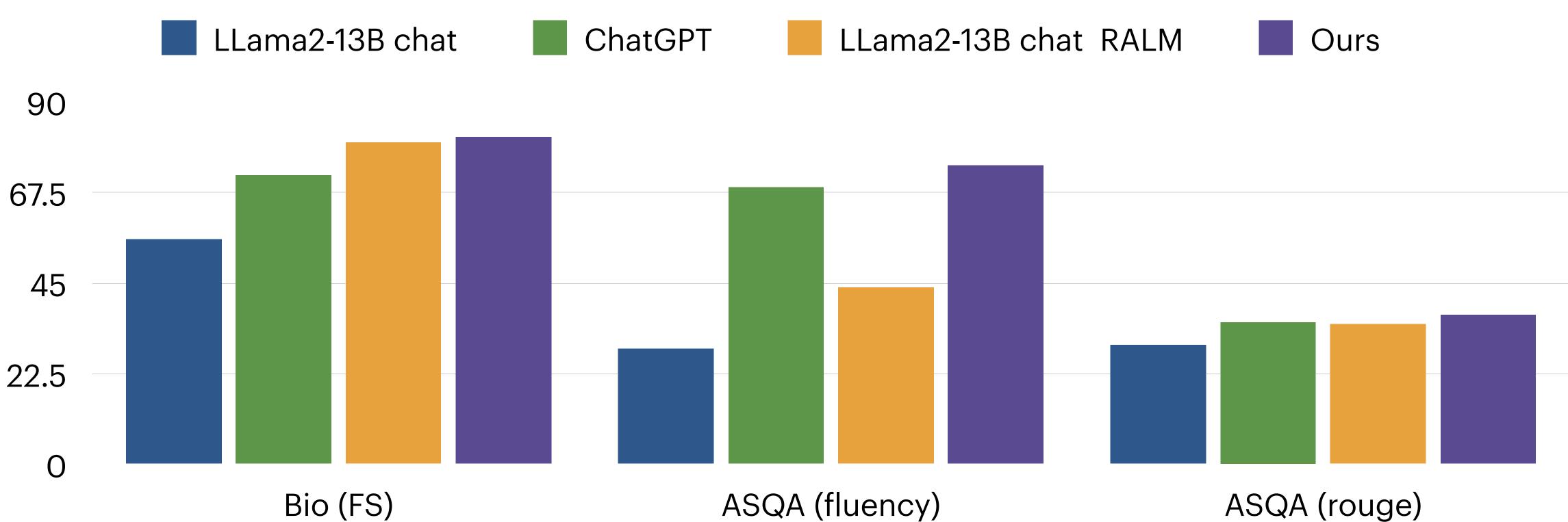






Experimental Results (Long-form)

Outperforms other LMs in terms of factuality & fluency correctness

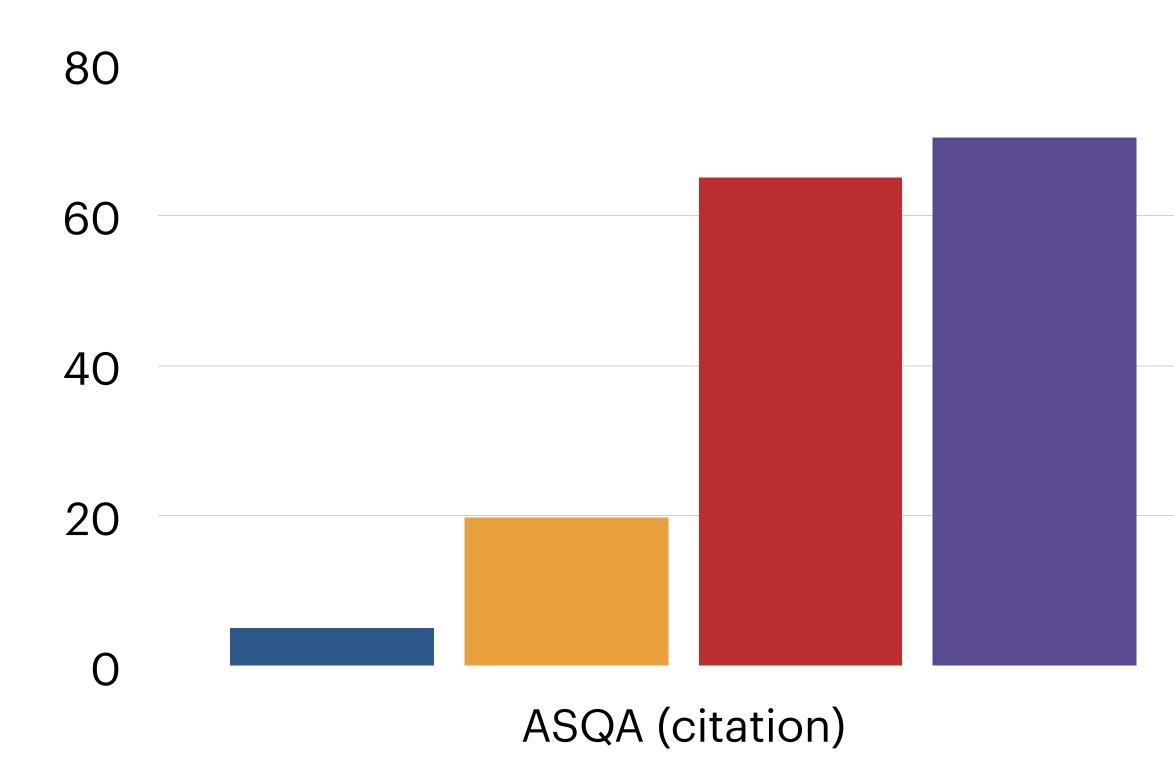






Experimental Results (Long-form Citation Precisions)

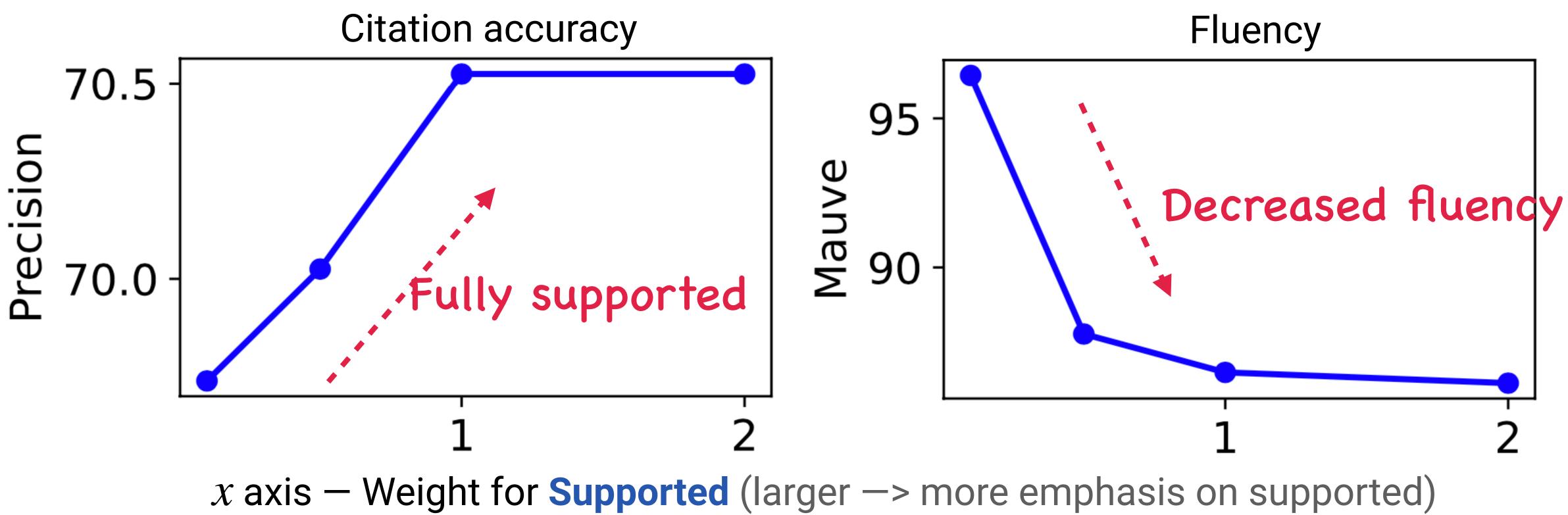
Significantly improves llama2-13B citation accuracy, matching ChatGPT





Inference-time Customization via Self-reflection

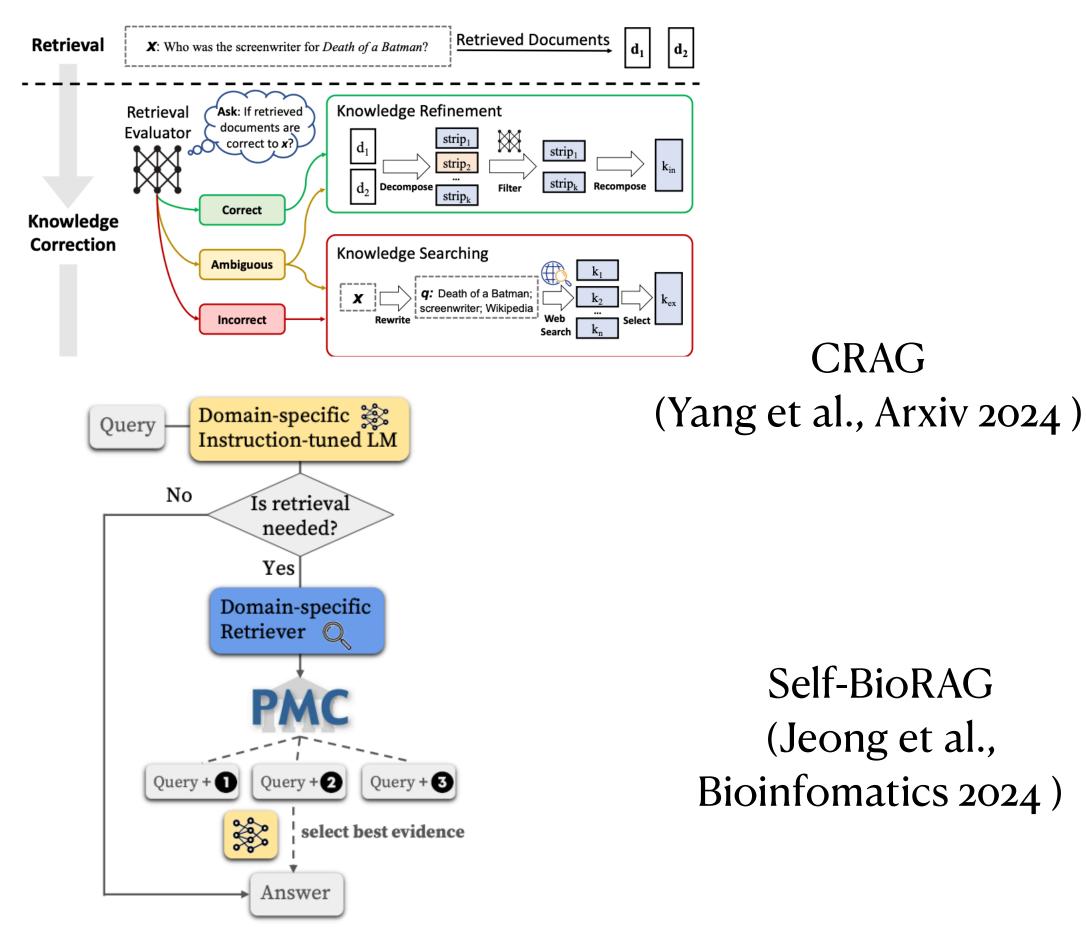
Decoding-time control via reflection tokens change model behaviors





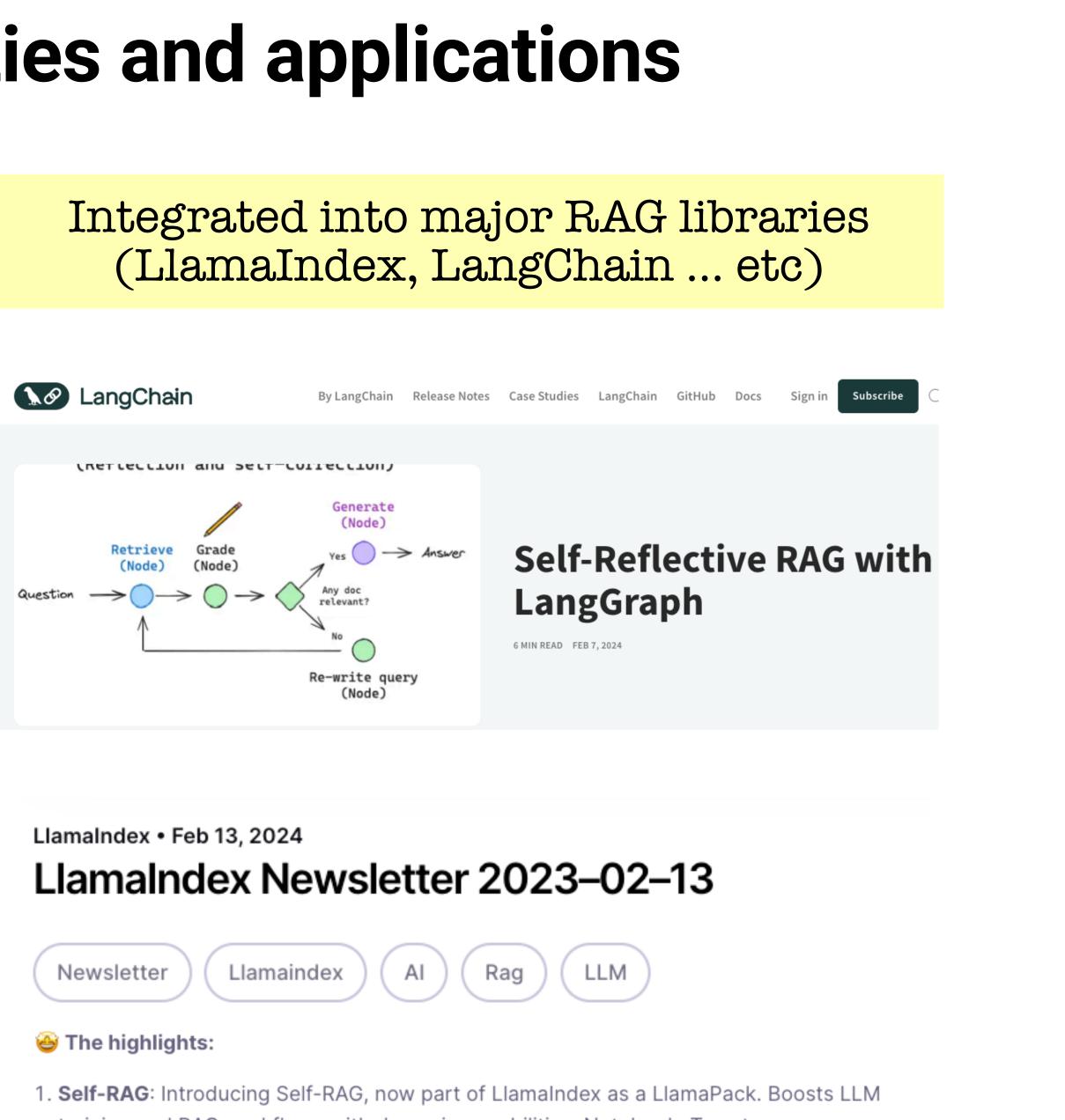
Impacts on academic communities and applications

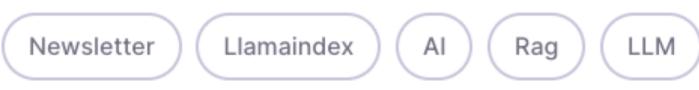
Increasing interests in self-RAG style advanced (modular) RAG methods



⁽C) Self-BioRAG (Ours)

Integrated into major RAG libraries (LlamaIndex, LangChain ... etc)





training and RAG workflows with dynamic capabilities. Notebook, Tweet.

Self-RAG – Self-Reflective Retrieval-Augmented Generation



An LM learns to retrieve, generate and critique







https://selfrag.github.io/



https://arxiv.org/abs/2212.10511



https://huggingface.co/selfrag/selfrag_llama2_7b (13b)



- Instruction-tuned LMs trained with fine-grained reflection tokens
- Outperforms other LMs in six tasks, improving citation accuracy

<u>https://github.com/AkariAsai/self-rag</u> (1.1k 쑫!)

Today's lecture

Promises and Limitations of Retrieval-augmented LMs

Reliable inference: Self-reflective RAG with dynamic retrieval

Versatile Retriever: Intent-aware retrievers with LMs

Summary and Future directions: RAG in the wild



Standard Retrieval Systems – Lexical Retrievers

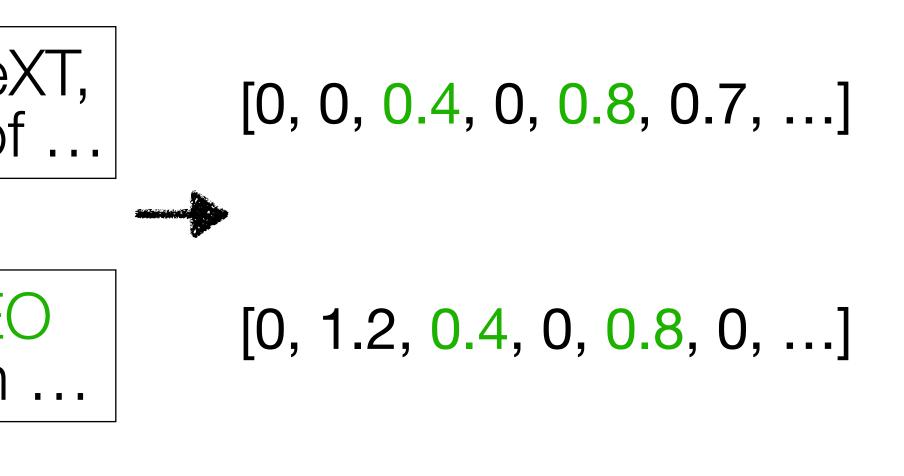
In 1997, Apple merged with NeXT, and Steve Jobs became CEO of ...

Jobs returned to Apple as CEO after the company's acquisition ...

Text chunks

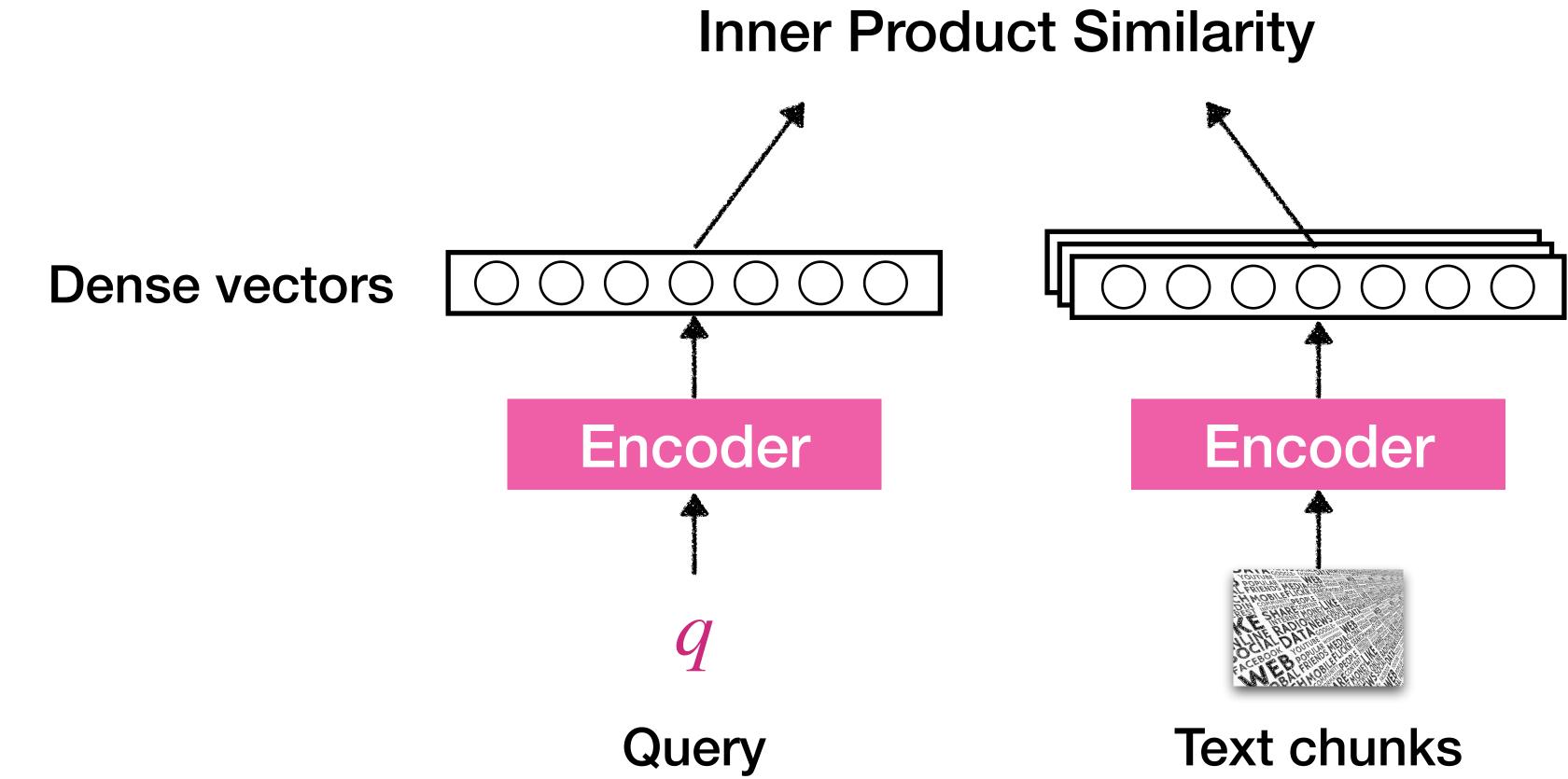
Relies on Exact Word Overlap (e.g., CEO v.s. Chief Executive Officers)

Ramos, 2003. "Using TF-IDF to Determine Word Relevance in Document Queries" Robertson and Zaragoza, 2009. "The Probabilistic Relevance Framework: BM25 and Beyond"



Sparse vectors

Standard Retrieval Systems – Semantic Retrievers

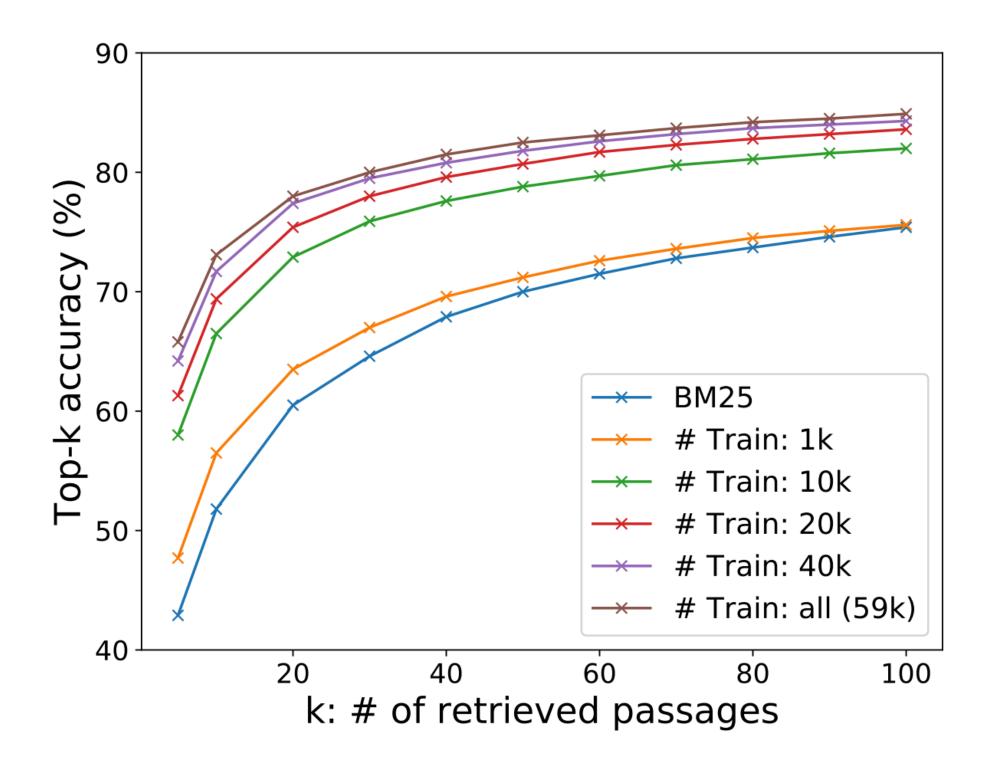


Better capture semantic similarities but often relies on QA / paraphrase training data

Karpukhin et al.. Dense Passage Retrieval for Open-Domain Question Answering. EMNLP 2020.

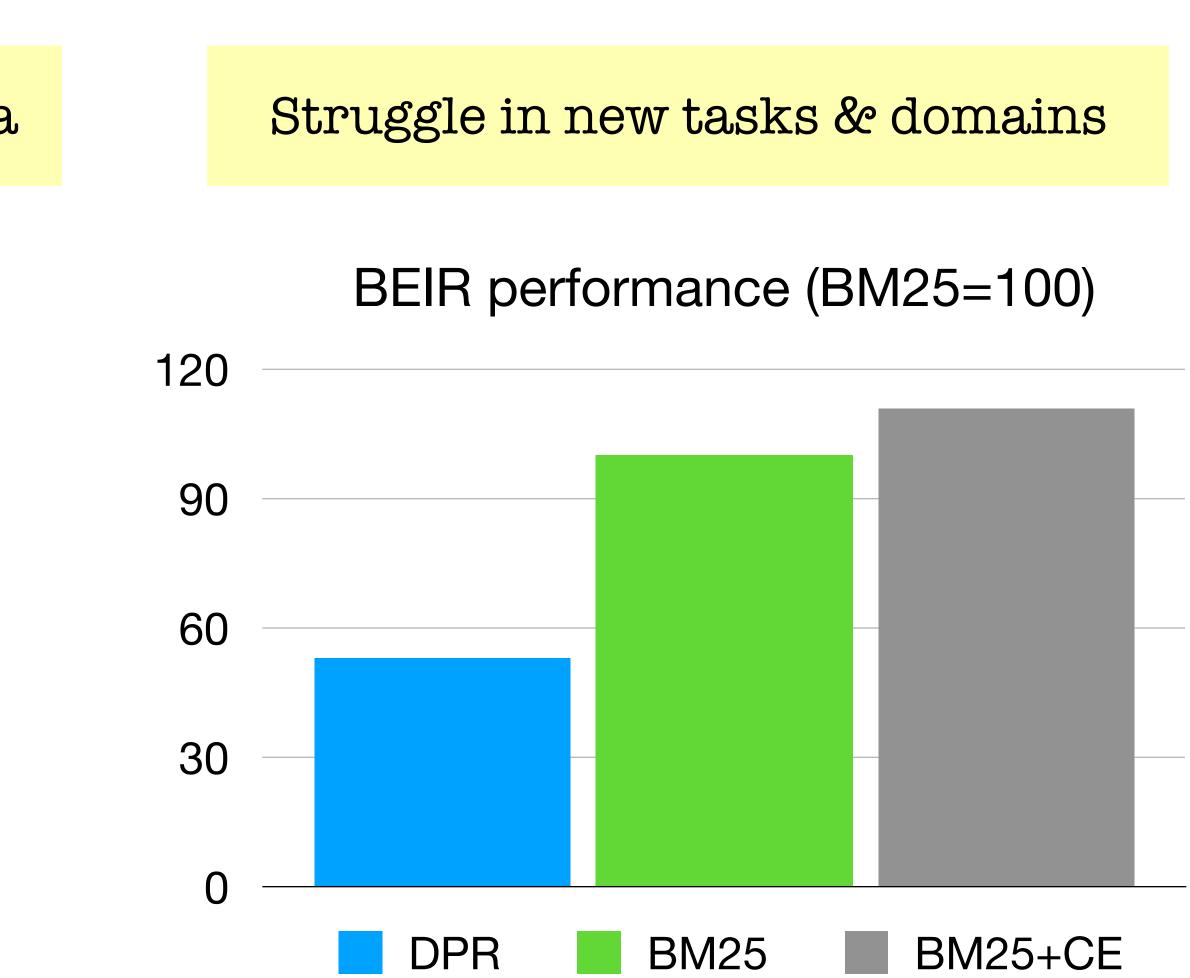
Success of Neural Retrieval Systems

Perform well with more task training data



Thakur, Nandan, et al. "BEIR: A heterogenous benchmark for zero-shot evaluation of information retrieval models." In NeurIPS (Benchmark) 2021.





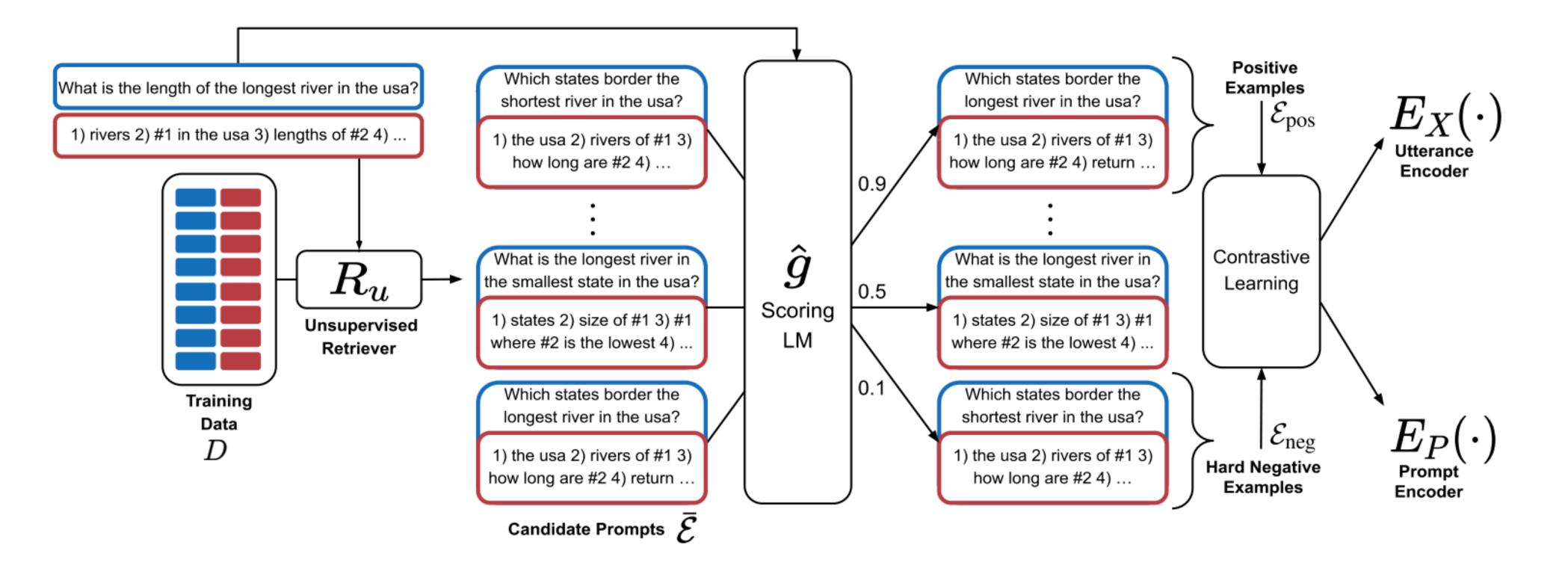
Beyond Semantic and Lexical-similarity based Search

Retrieving helpful text for tasks like reasoning remains challenging

Model	Query	Statements	Prediction
DPR + FiD	In a zoo located in a warm region, what should be included in the polar bear exhibit?	 + If an animal lives a certain environment then that animal usually requires that kind of environment. - Polar bears live in cold environments. 	warm
Contriever + ATLAS	What keeps the Moon orbiting Earth?	 + Moons orbit planets. - Gravity causes orbits. 	elliptical
kNN-LM	The robot will weigh less on mars than earth but will have the same [MASK]. Targets: mass vs mars	 + As the force of gravity decreases, the weight of the object will decrease. - The gravitational force of a planet does not change the mass of an object on that planet or celestial body. 	mars

BehnamGhader et al., Can Retriever-Augmented Language Models Reason? The Blame Game Between the Retriever and the Language Model. Findings of EMNLP 2023.

Beyond Semantic and Lexical-similarity based Search

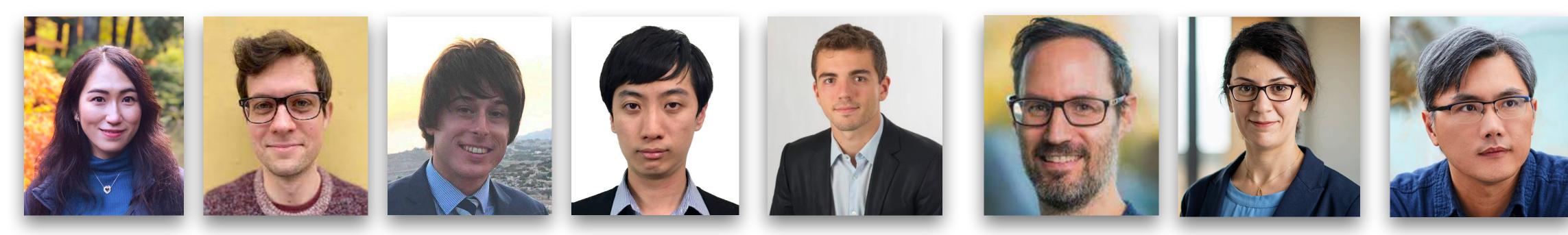


Rubin et al., Learning To Retrieve Prompts for In-Context Learning. ACL 2022.

Training task-specific retrievers for better demonstrations have shown to be effective - Can we build more versatile retrievers?

Task-aware Retrieval with Instructions

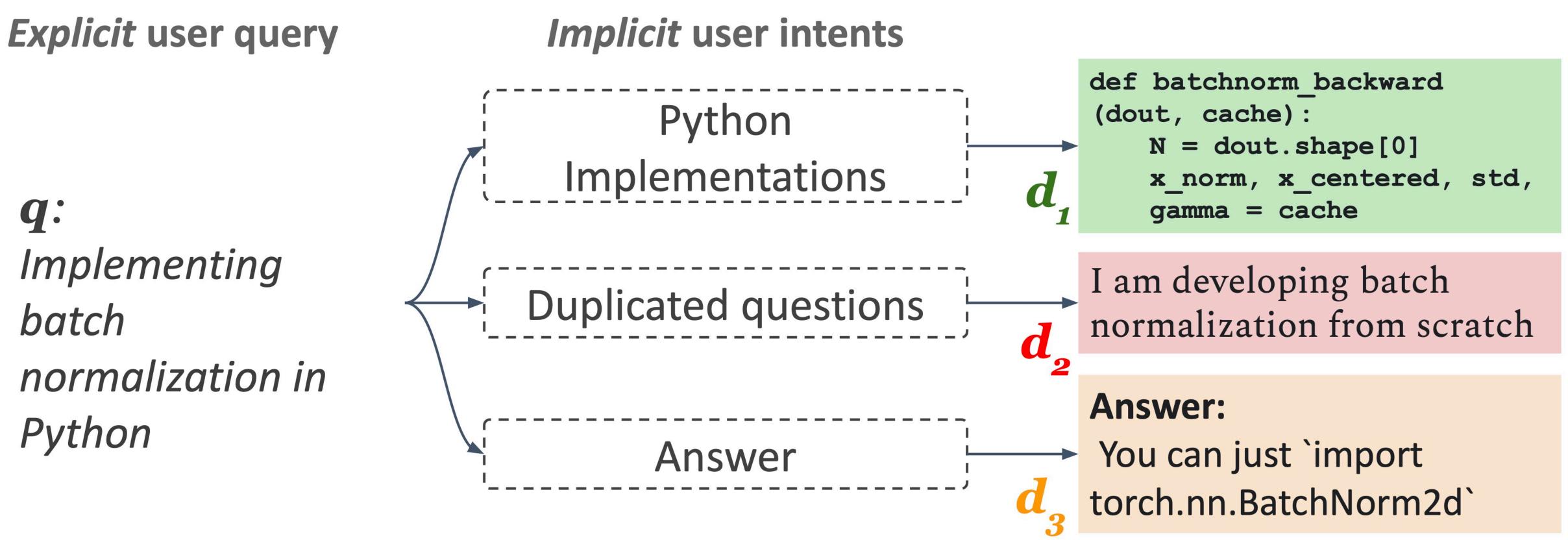
Akari Asai, Timo Schick, Patrick Lewis, Xilun Chen, Gautier Izacard, Sebastian Riedel, Hannaneh Hajishirzi, Wen-tau Yih



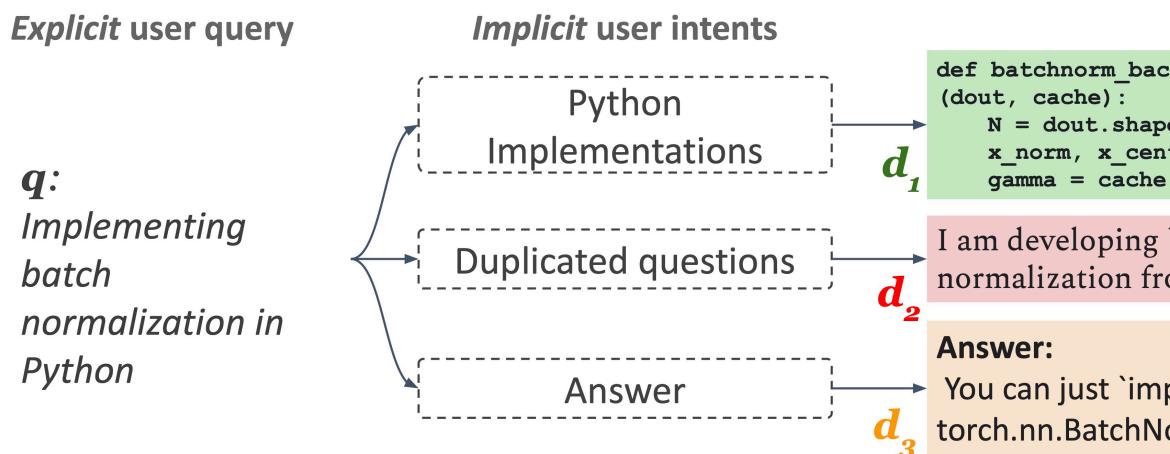
ACL Findings 2023; <u>https://arxiv.org/abs/2211.09260</u>



Beyond Similarity – Users' Diverse Intents



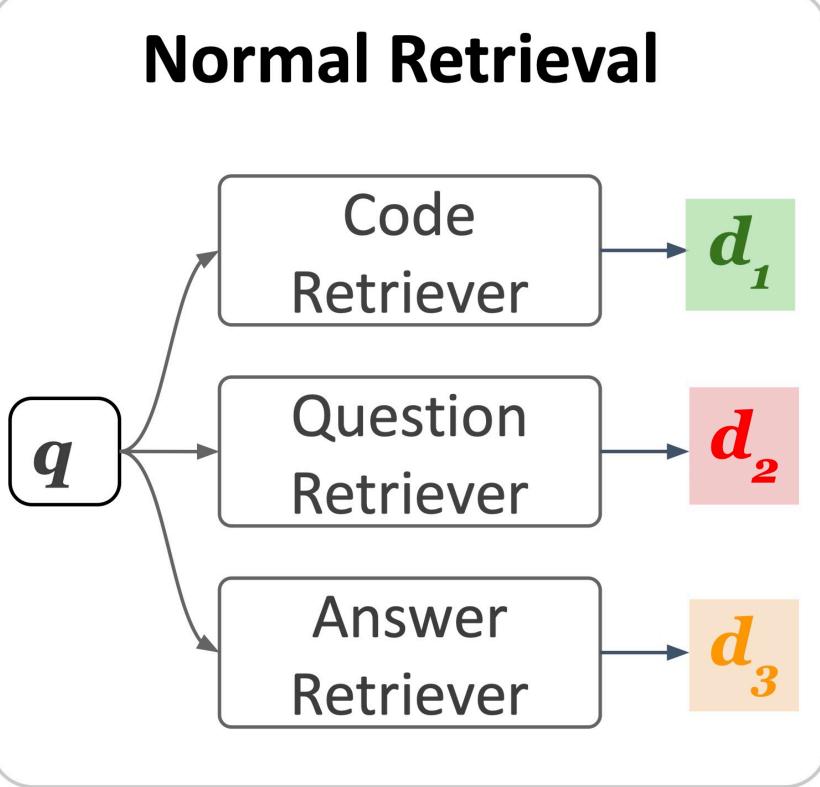
Conventional Approach: Separate Task-specific Retrievers



def batchnorm backward N = dout.shape[0]x norm, x centered, std,

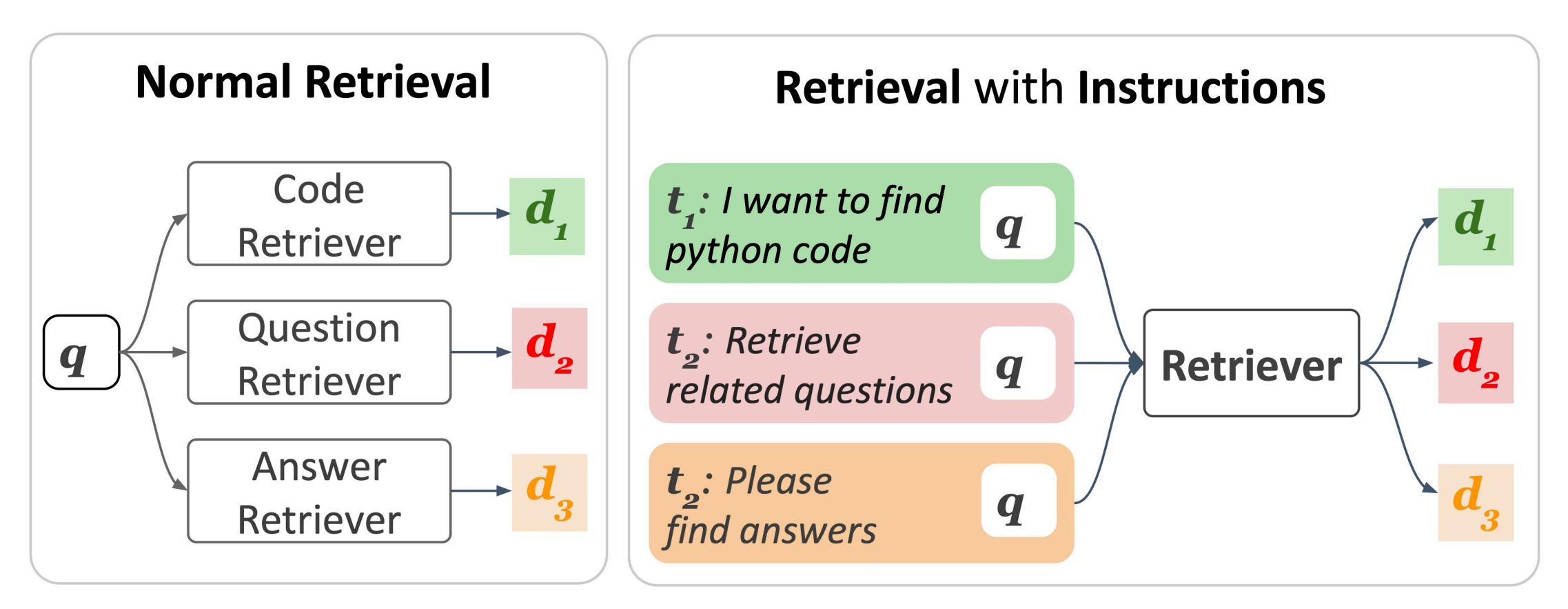
I am developing batch normalization from scratch

You can just `import torch.nn.BatchNorm2d`



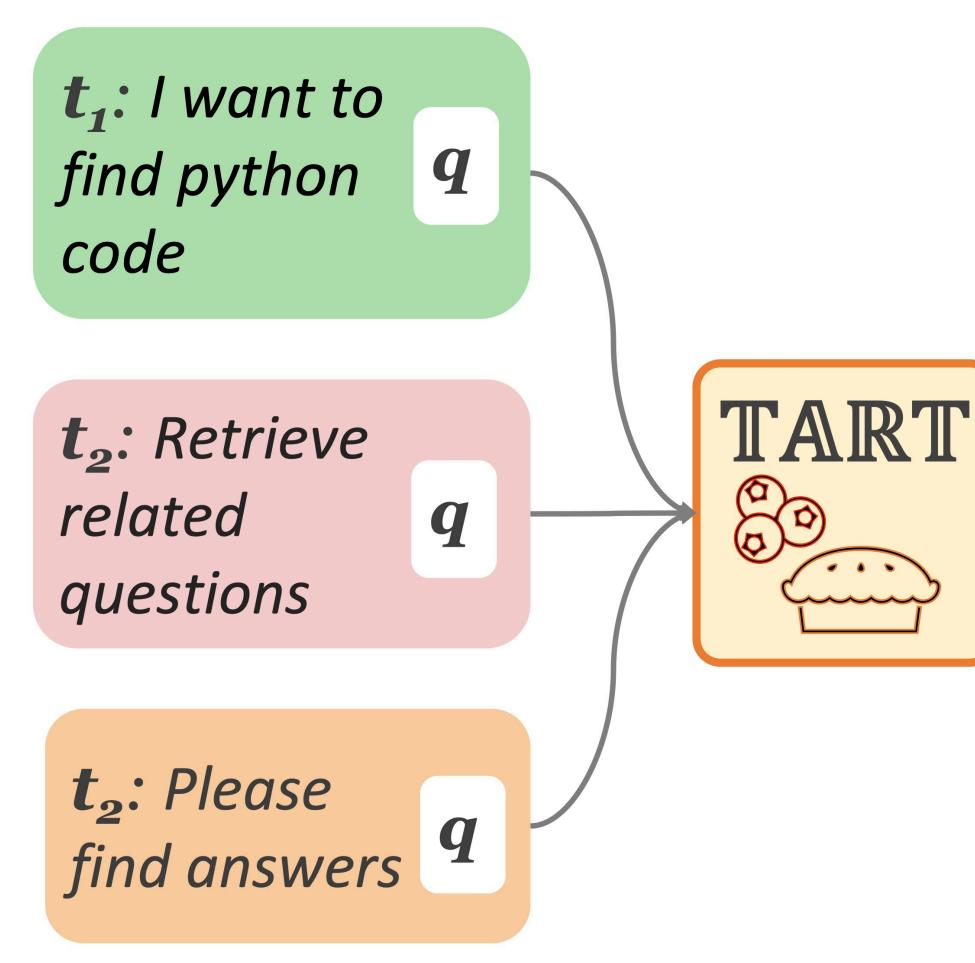


New Formulation: Retrieval with Instruction



TART: Task-aware Retrieval with Instruction

q: Implementing batch normalization in Python



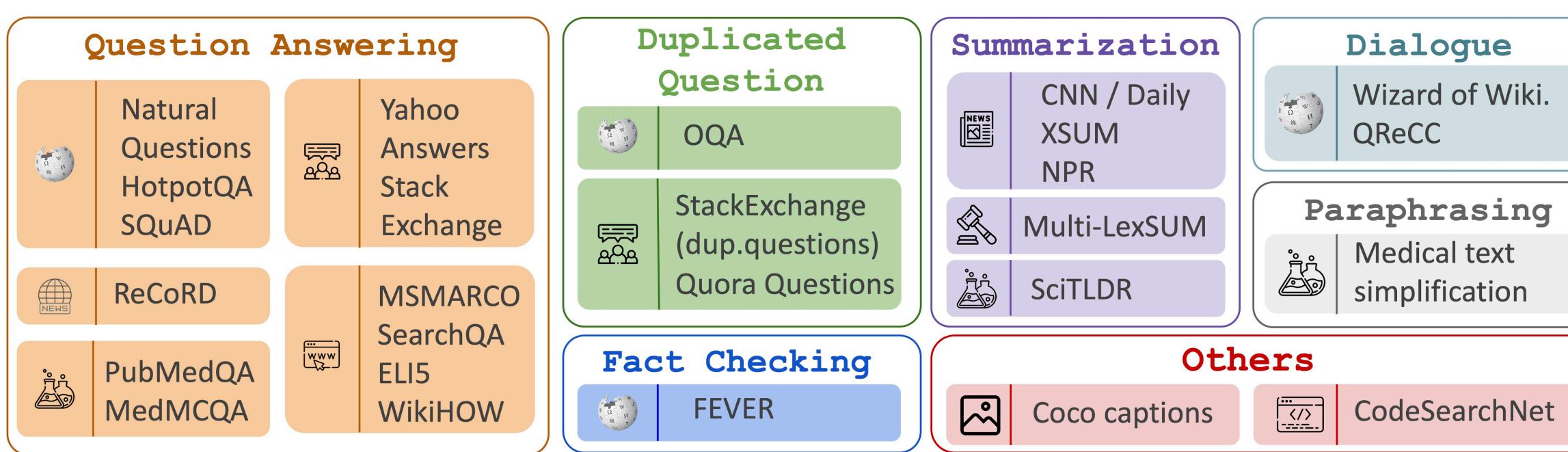
def
batchnorm_backward
(dout, cache):
 N = dout.shape[0]
 x_norm, x_centered,
 std, gamma = cache

I am developing batch normalization from scratch. How can I do that?

Answer:

You can just `import torch.nn.BatchNorm2d`

BERRI: a Large-scale Retrieval Dataset with Instructions





Instruction-scheme for Retrieval Tasks

Dataset	Instruction
NQ	Retrieve a <mark>Wikipedia</mark> paragraph that a
QReCC	Find a <mark>dialogue response</mark> from <mark>dialog</mark>
Arguana	Retrieve a <mark>paragraph</mark> from <mark>an argumen</mark>
SciFact	Find a <mark>sentence</mark> from a scientific paper
MultiLexSum	I want to find the <mark>one-sentence</mark> summa

Intent

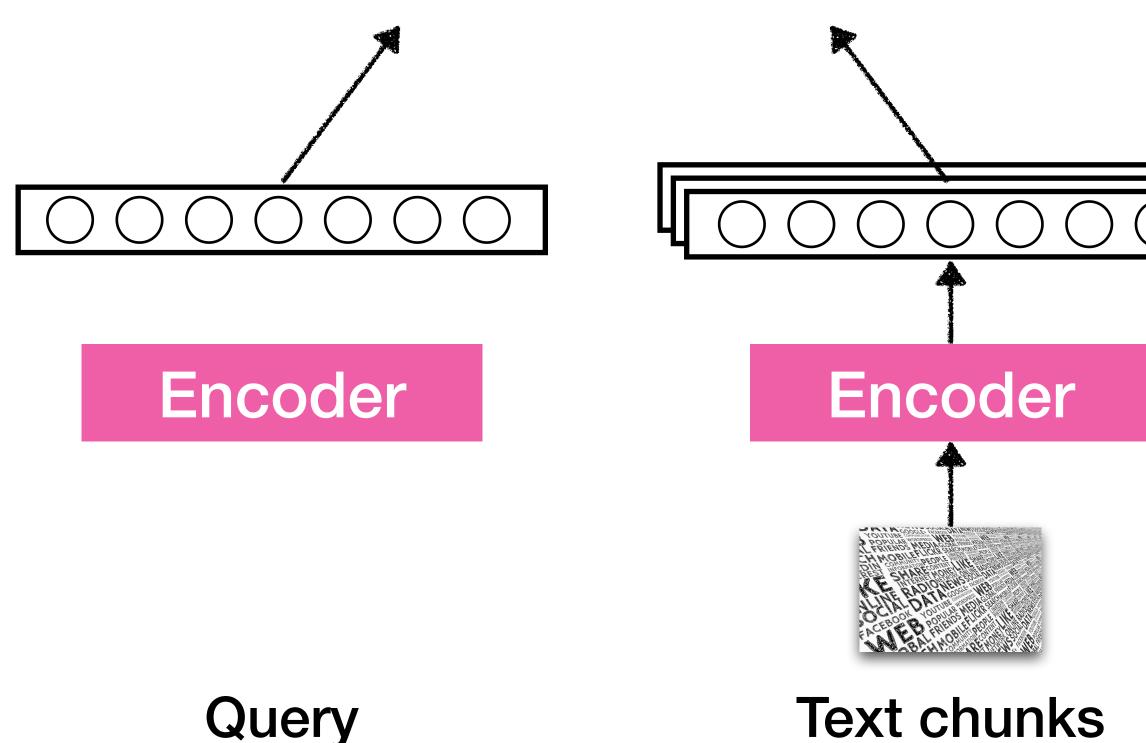
answers this question. ue history to answer the user's question. it website that argues against the following argument. per to check if the statement is correct or not. nary of this legal case.

Domain



Bi-Encoder Retriever Systems (e.g., DPR)

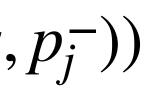
Inner Product Similarity



Karpukhin et al.. Dense Passage Retrieval for Open-Domain Question Answering. EMNLP 2020.

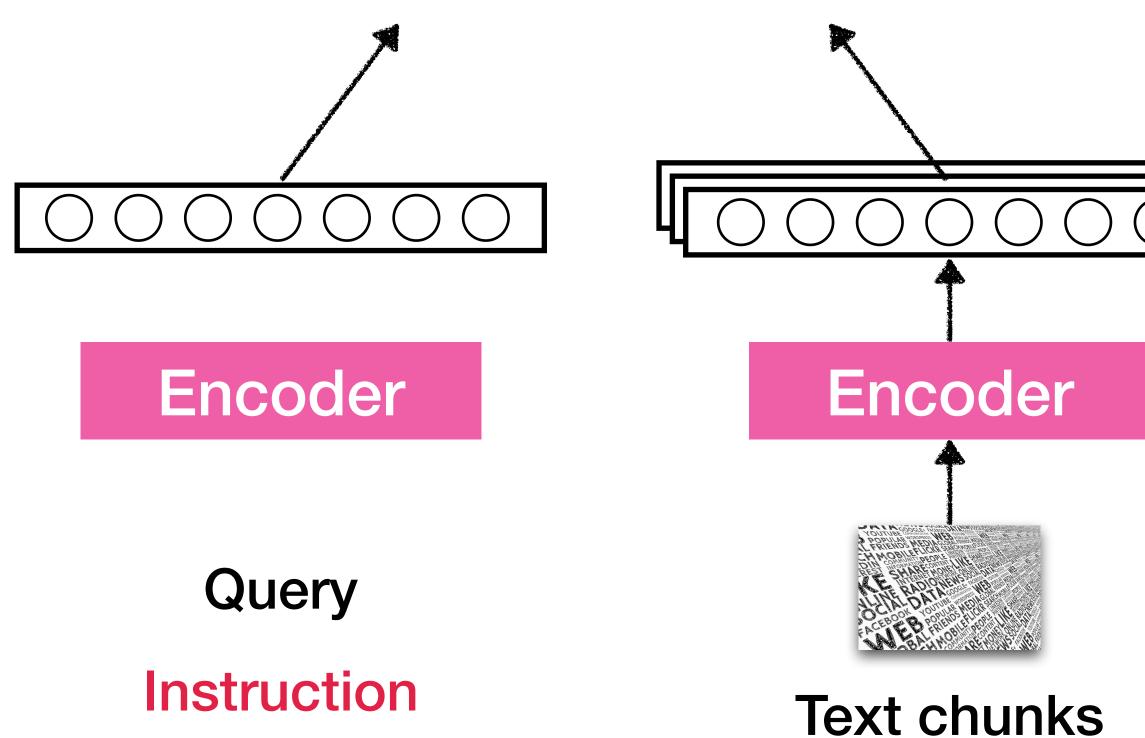
$$L(q, p^+, p_1^-, p_2^-, \dots, p_n^-)$$

$$= -\log \frac{\exp(\operatorname{sim}(q, p^+))}{\exp(\operatorname{sim}(q, p^+)) + \sum_{j=1}^n \exp(\operatorname{sim}(q, p^+))}$$
Contrastive learning



Instruction-aware Bi-Encoder Retriever (TART- dual)

Inner Product Similarity

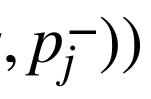


$$L(q, p^+, p_1^-, p_2^-, \dots, p_n^-)$$

$$= -\log \frac{\exp(\operatorname{sim}(q, p^+))}{\exp(\operatorname{sim}(q, p^+)) + \sum_{j=1}^n \exp(\operatorname{sim}(q, p^+))}$$
Contrastive learning

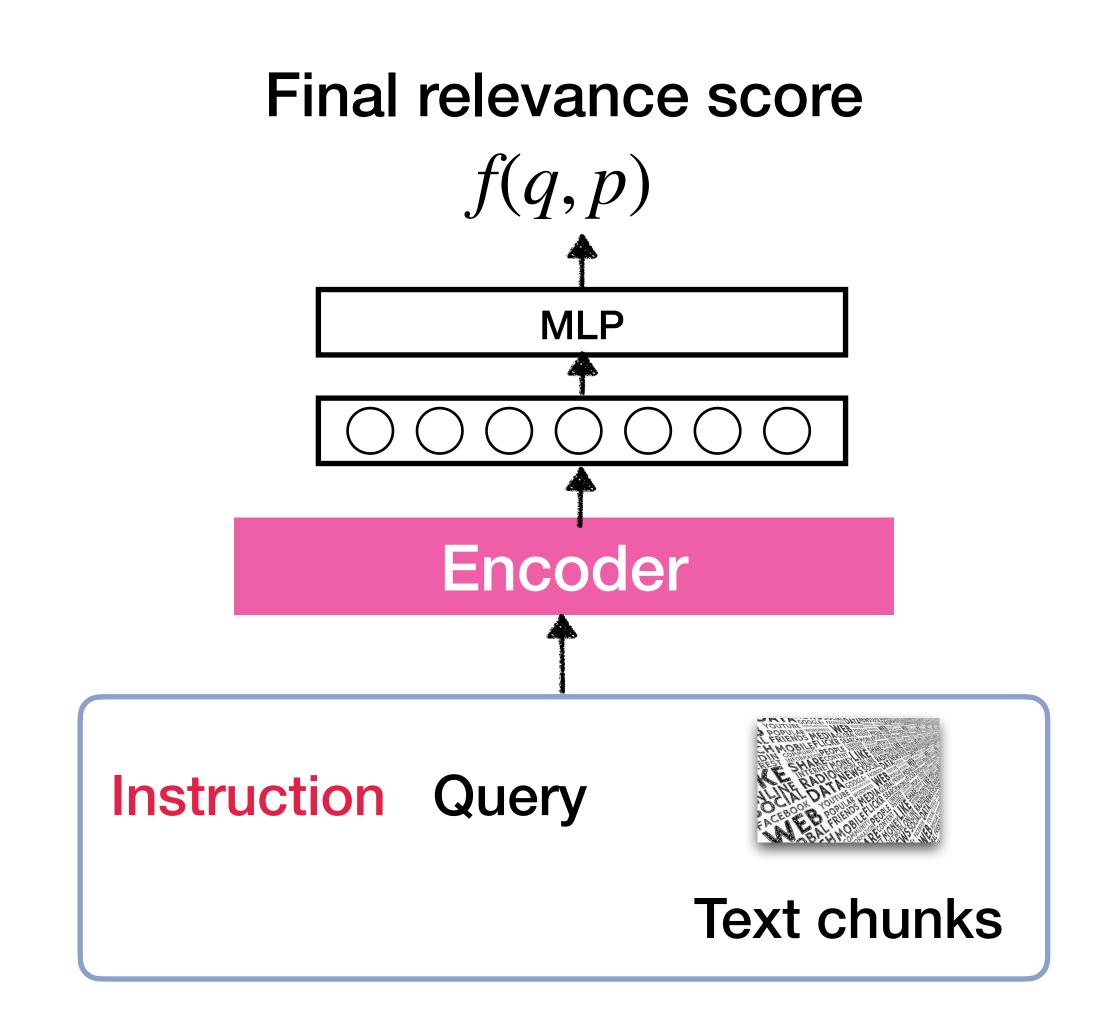
(Slides adapted from our ACL tutorial)

Karpukhin et al.. Dense Passage Retrieval for Open-Domain Question Answering. EMNLP 2020.





Query-aware Cross-Encoder Retriever (TART- full)



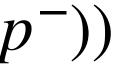
 $L(q, P^+, P^-)$

$= -\sum_{n=1}^{\infty} \log(f(q, p^{+})) - \sum_{n=1}^{\infty} \log(1 - f(q, p^{-}))$ $p^+ \in P^+$ $p \in P^-$

Cross-entropy loss

(Slides adapted from our ACL tutorial)

Nogueira and Cho. Passage Re-ranking with BERT. ArXiv 2019.





New Negative Samples: Instruction un-following Samples

Dup. Question Retrieval

t,: Retrieve a question asked in StackOverflow similar to this

q: How to compute square root in iOS?

Dialogue Response Retrieval

t: Find an informative dialogue response to this user's conversation **q**: Are armadillos native to a Spanish-speaking part of the world?

Tasks

How can we calc the square root i **Objective C or Sw** StackOverflow Que

Yes, they are most commonly found in North, Central, and South America. Dialogue **Response**

Gold documents d^+

Follow instruction?

Relevant to the query?

ulate	
in	
wift?	
estion	



Hard negative documents $d^{\rm HD}$

Which python function can

StackOverflow Question

I use to compute sq root?

I love animals and think

armadillos are awesome

with their leathery shell.

Dialogue **Response**



Instruction-unfollowing negatives $d^{\rm UF}$

You can just use the Objective C or Swift's **sqrt** function StackOverflow Answer

Armadillos are medium-sized mammals found in North, Central, and South America Wikipedia Paragraph

Negative documents d^-

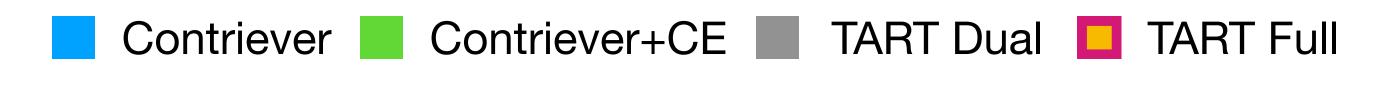




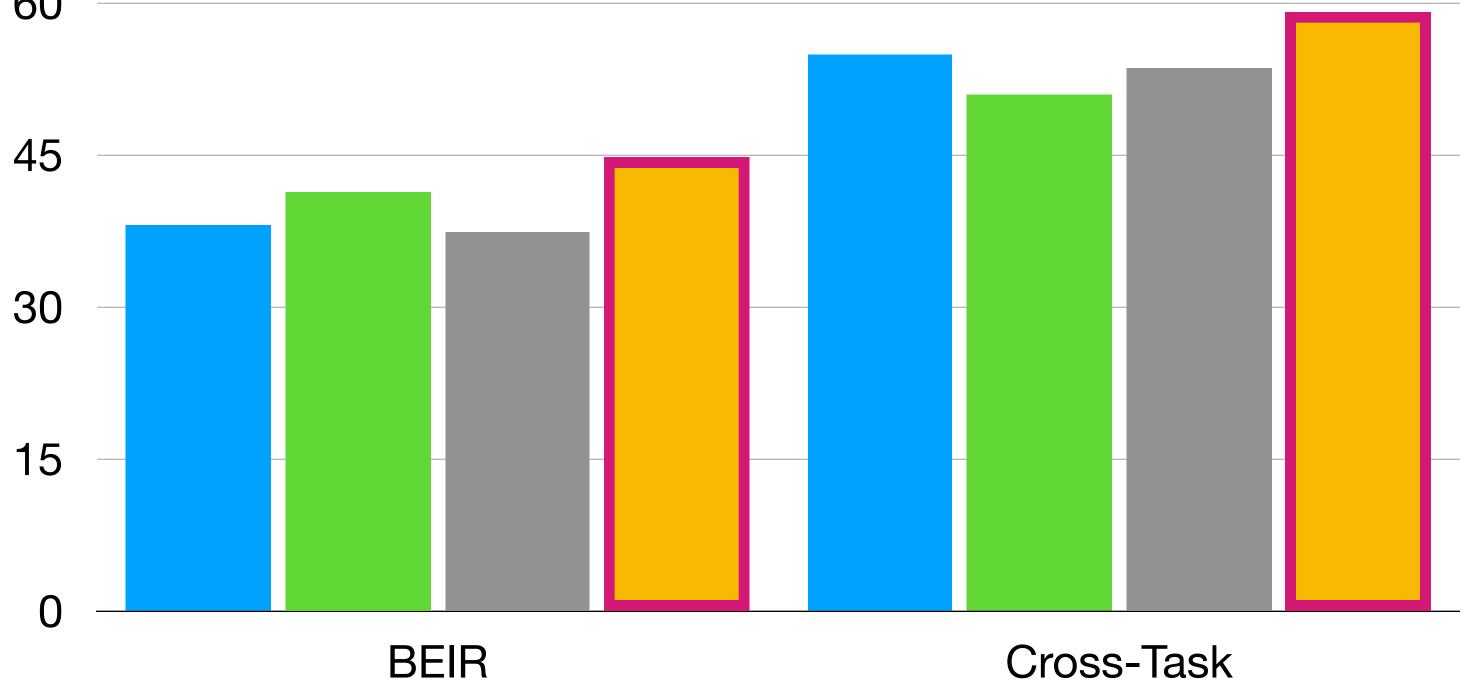


Better Generalization and Instruction Following

Instruction-tuning for retrieval shows effectiveness in zero-shot & cross-task



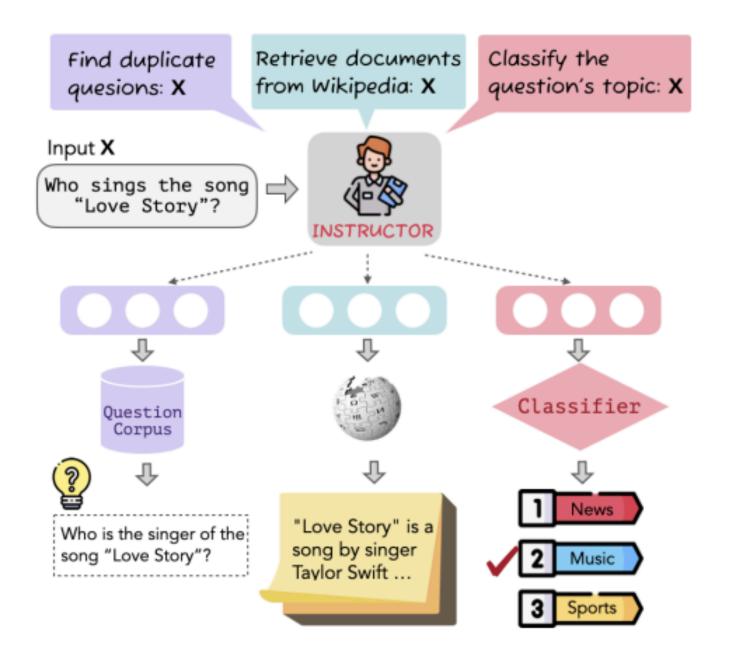


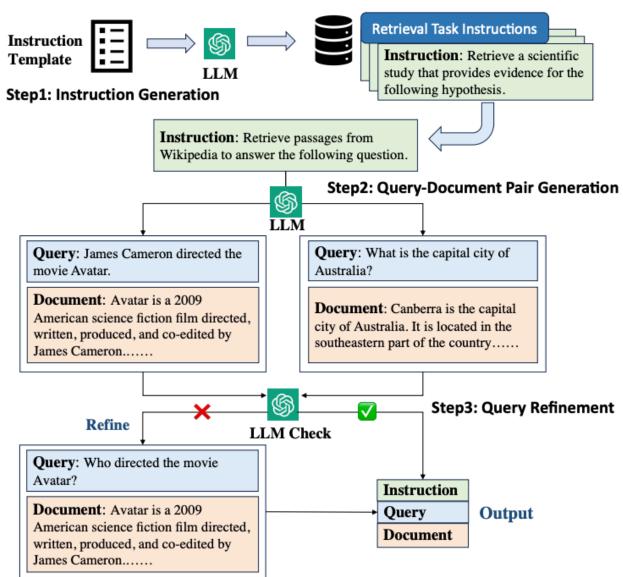


Cross-Task

Increasing number of instruction-following retrievers

Instruction Template

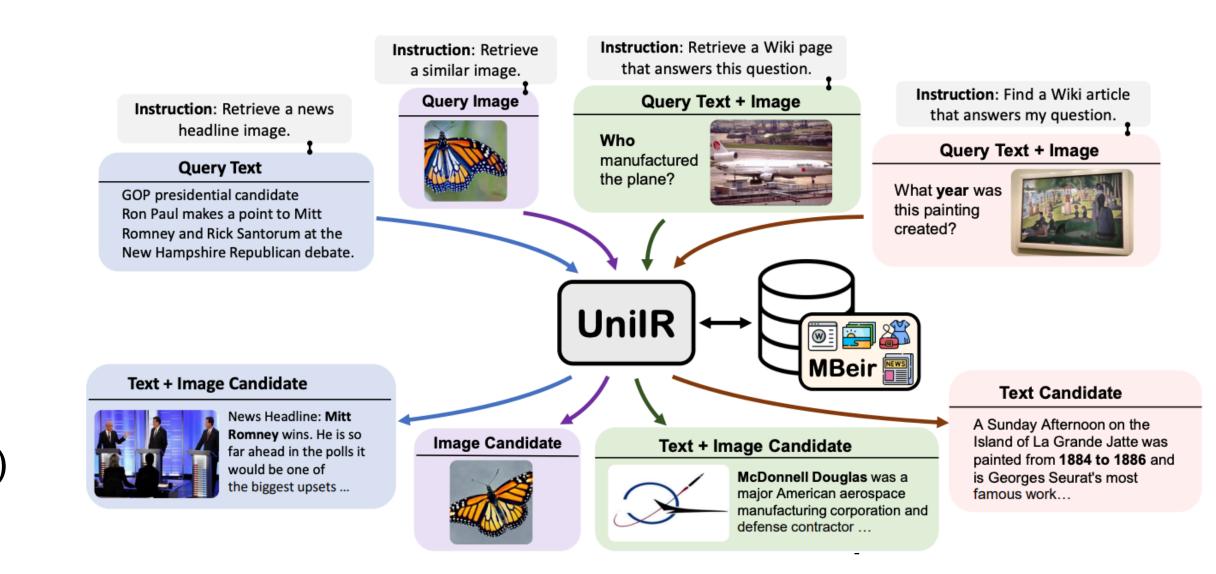




Instructor (Su et al., 2023)

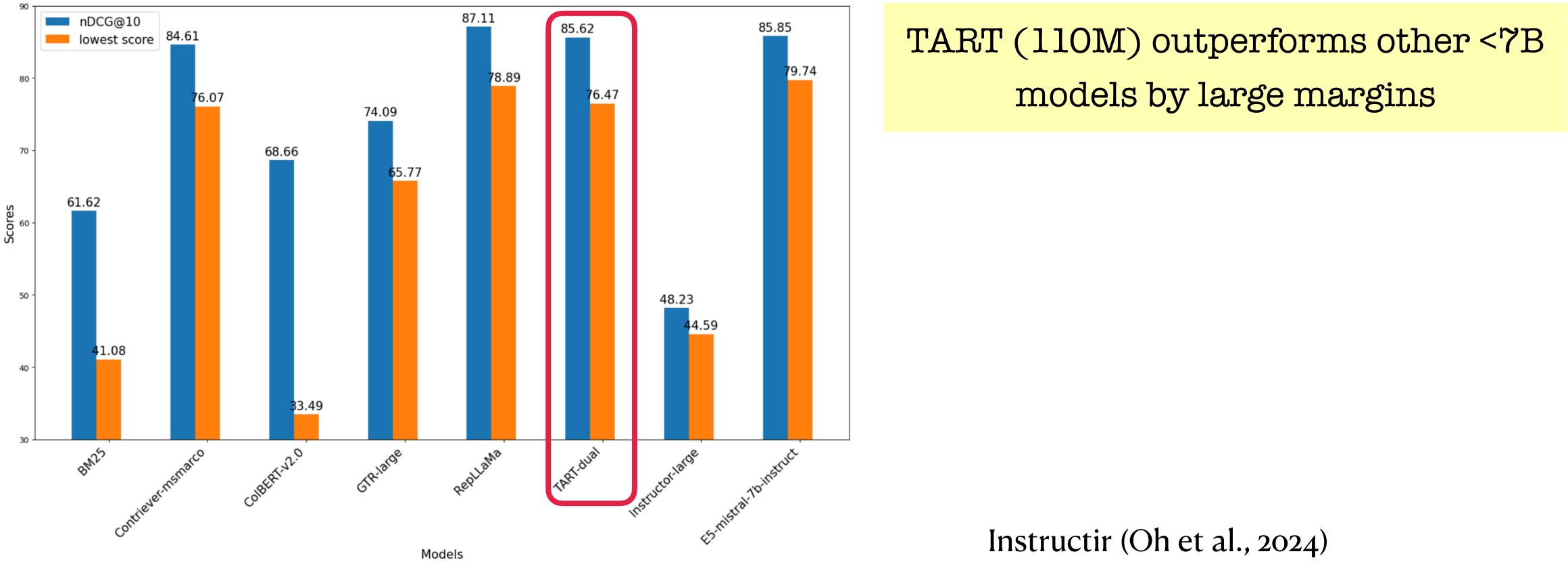
UniLR (Wei et al., 2023)

ControlRetriever (Pang et al., 2023) E5 MISTRAL Instruct (Wang et al., 2024)

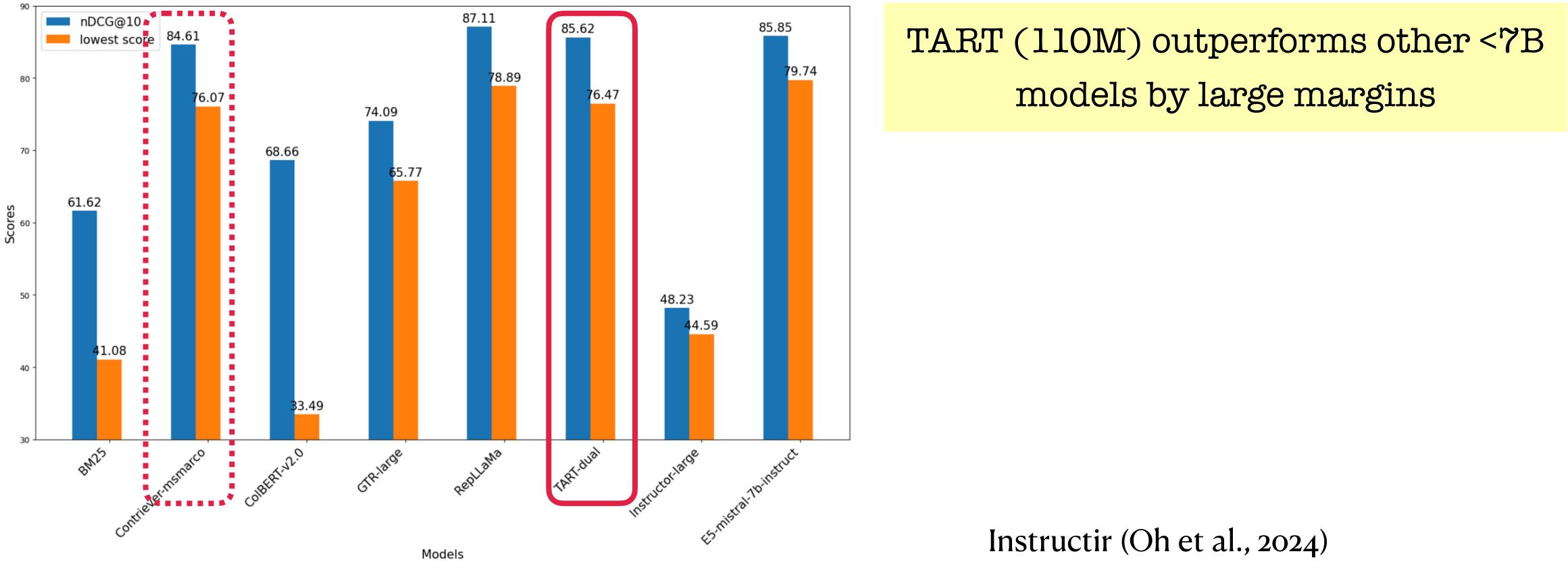




Are those retrievers following instructions?



Are those retrievers following instructions?



Are those retrievers following instructions?

			Robust04		News21		Core17		Average	
	Model	mAP	<i>p</i> -MRR	nDCG	<i>p</i> -MRR	mAP	<i>p</i> -MRR	Score	<i>p</i> -MRR	
tion IR	BM25	12.2	-2.8	21.3	+2.5	8.1	-0.7	13.9	-0.3	
	E5-base-v2	14.5	-6.8	21.6	-4.1	14.0	-2.9	16.7	-4.6	
	E5-large-v2	18.1	-4.1	24.9	-2.2	17.0	+0.1	20.0	-2.1	
truc	Contriever	20.3	-6.1	24.0	-1.8	15.3	-2.5	19.9	-3.5	
No-Instruction IR	MonoBERT	21.5	-9.7	26.3	-4.4	18.4	-1.3	22.1	-5.1	
	MonoT5-base	16.3	-5.8	11.9	-1.2	12.2	-3.5	13.5	-3.5	
	MonoT5-3B	27.8	+5.6	18.6	+7.5	18.1	+1.7	21.5	+4.9	
	BGE-base	17.5	-6.4	23.8	-0.2	14.6	-2.7	18.6	-3.1	
К	BGE-large	18.1	-7.8	26.4	+0.1	15.0	+0.1	19.8	-2.5	
Instruction-IR	TART-Contriever	14.1	-7.8	21.9	+0.0	12.4	-1.3	16.1	-3.0	
	INSTRUCTOR-base	14.4	-5.6	16.3	-2.5	14.7	-2.2	15.1	-3.4	
	INSTRUCTOR-x1	15.5	-2.1	14.6	-4.3	14.4	-0.6	14.8	-2.3	
	TART-FLAN-T5-xl	25.2	-0.8	20.3	-1.1	17.0	+2.8	20.8	+0.3	
	GritLM-7B	29.0	-1.4	25.2	+2.1	20.8	+2.6	25.0	+1.1	
APIs	Cohere v3 English	22.9	-3.3	23.6	-3.1	20.6	+2.7	22.4	-1.2	
	OpenAI v3 Large	27.9	-5.7	30.0	-3.3	21.4	-0.2	26.4	-3.1	
Instruct LMs	FLAN-T5-base	6.8	+5.0	2.2	+1.1	6.5	-3.2	5.2	+1.0	
	FLAN-T5-large	15.1	+4.0	8.5	+7.7	11.5	+1.2	11.7	+4.3	
	Llama-2-7B-chat	6.9	+1.6	13.3	+2.1	5.4	+3.6	8.5	+2.4	
	Mistral-7B-instruct	24.1	+12.2	22.9	+10.5	19.6	+13.4	22.2	+12.0	
	FollowIR-7B	25.9	+13.6	25.7	+10.8	20.0	+16.3	23.9	+13.6	

Table 3: Evaluating instruction-following on FOLLOWIR. *p*-MRR is a new pairwise evaluation metric measuring instruction following when instructions change, ranging from -100 to 100 (higher is better). We see that the only models that show any success at following instructions are large models (3B+ parameters) or instruction-tuned LLMs that haven't been trained on retrieval tasks.

Smaller models often brittle towards diverse instructions

FollowIR (Weller et al., 2024)

Today's lecture

Promises and Limitations of Retrieval-augmented LMs

Advanced Retriever: Intent-aware LM-based retrievers

Advanced RAG: Self-reflective LMs with dynamic Retrievals

Summary and Future directions: RAG in the wild



Summary

- Understanding Retrieval-augmented LMs (Asai et al., 2024b; Mallen*, Asai et al., 2023) • Retrieval-augmented LMs can alleviate many issues in parametric LMs. • More fundamental improvements for architectures or training is necessary

Summary

- - Retrieval-augmented LMs can alleviate many issues in parametric LMs.
- Advancing Retrieval-augmented LMs (Asai et al., 2024; Asai et al., 2023)

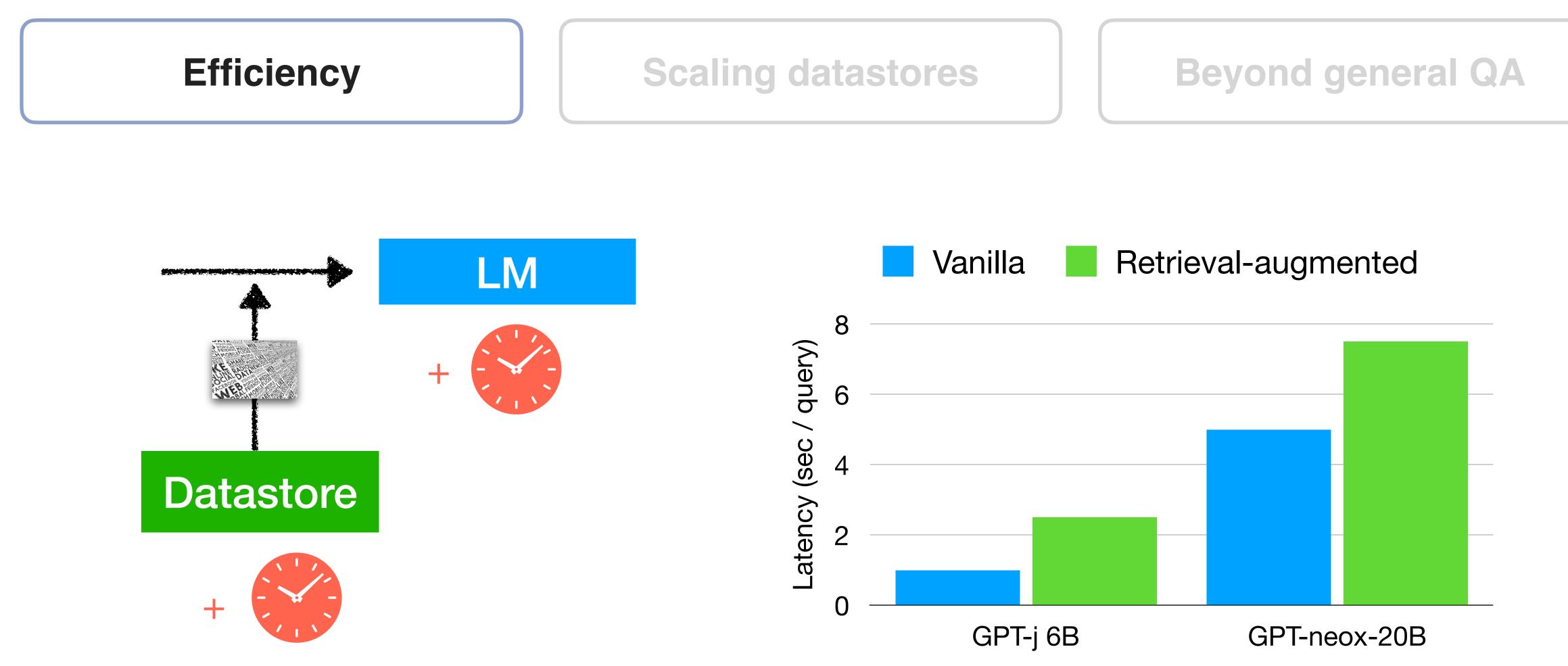
 - Task-aware retrievals to build versatile RAG systems

Understanding Retrieval-augmented LMs (Asai et al., 2024b; Mallen*, Asai et al.,

• More fundamental improvements for architectures or training is necessary

Self-RAG to build versatile retrieval-augmented LMs addressing issues in RAG

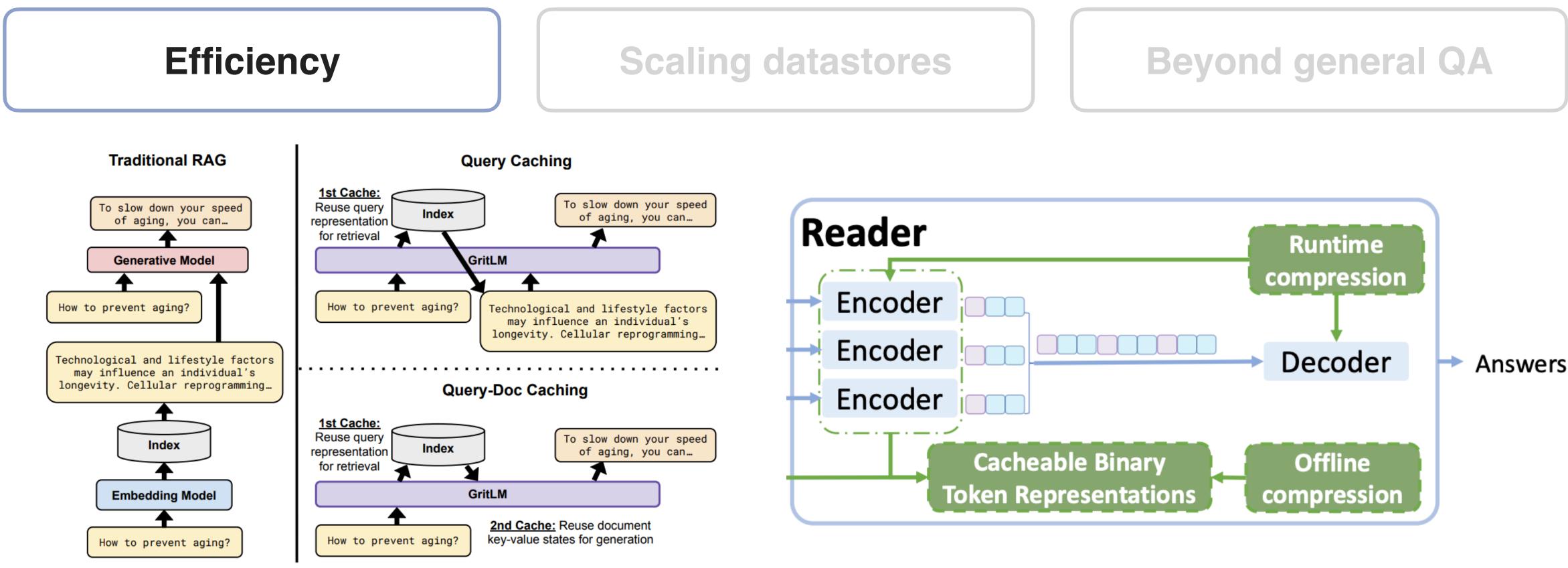
Reliable RAG in the wild: improving efficiency



Mallen*, <u>Asai*</u> et al., When Not to Trust Language Models: Investigating Effectiveness of Parametric and Non-Parametric Memories (Best Video; Oral) 2023.



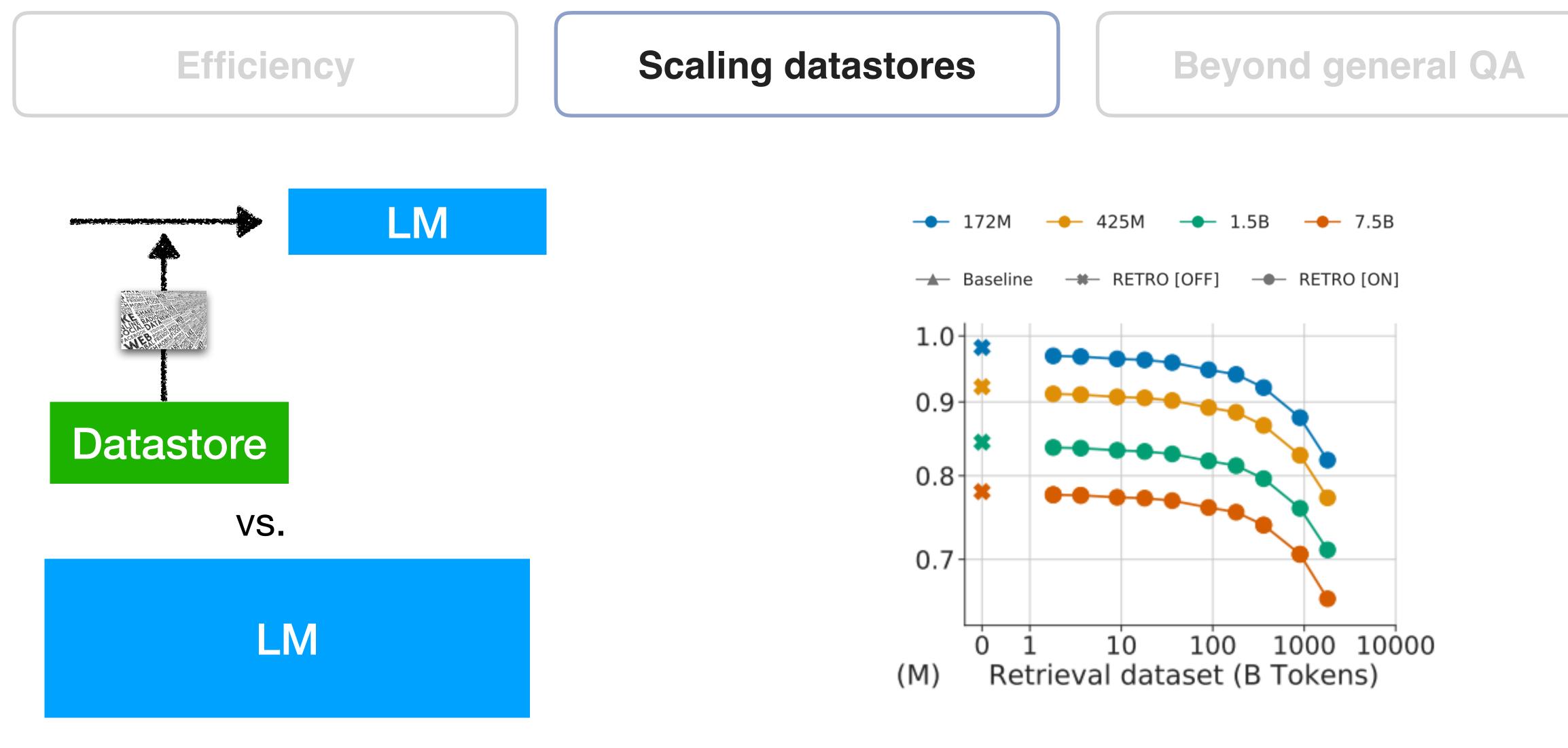
Reliable RAG in the wild: efficient algorithms / models for RAG



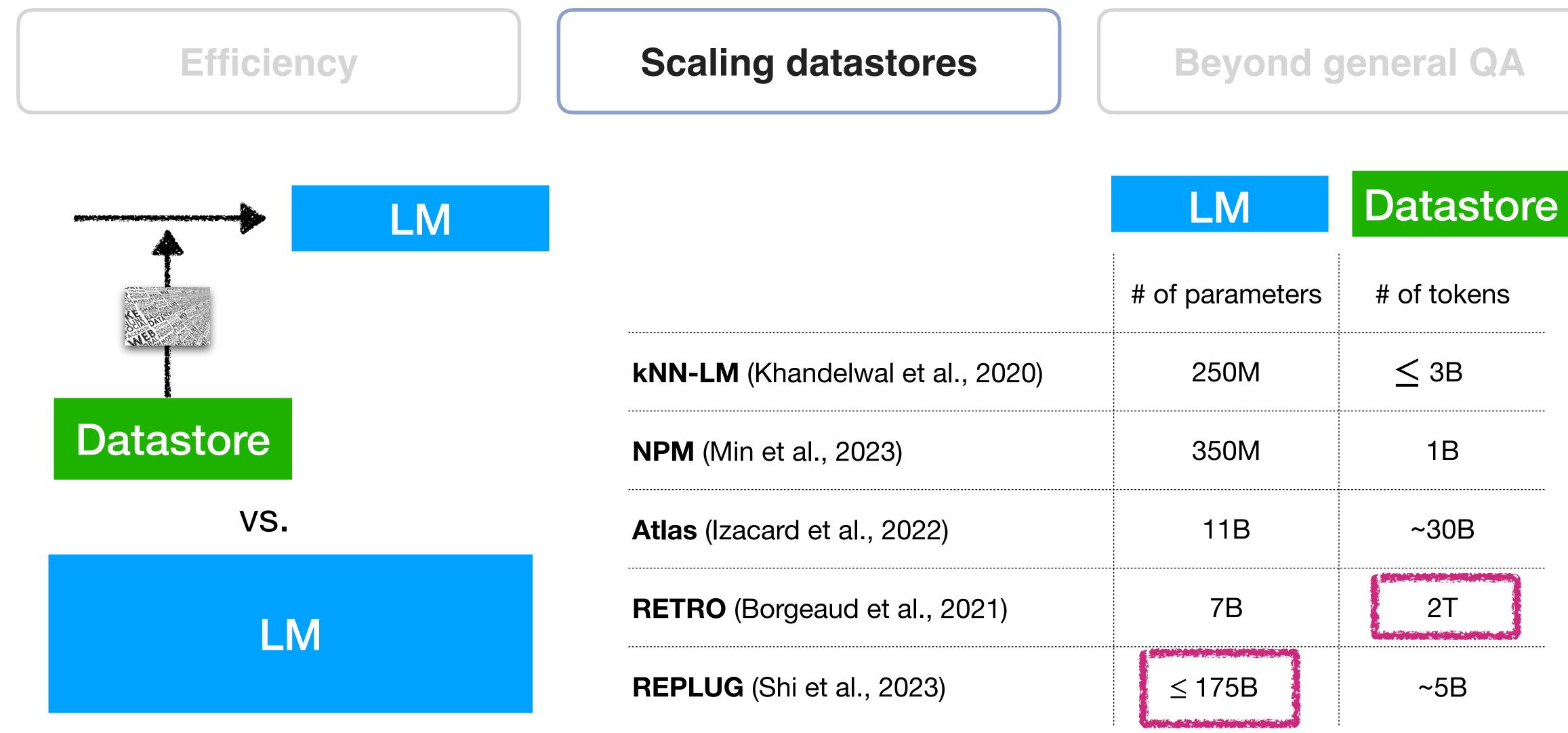
Muennighoff et al. Generative Representational Instruction Tuning. 2024.

Cao et al. BTR: Binary Token **Representations for Efficient Retrieval** Augmented Language Models. ICLR 2024.













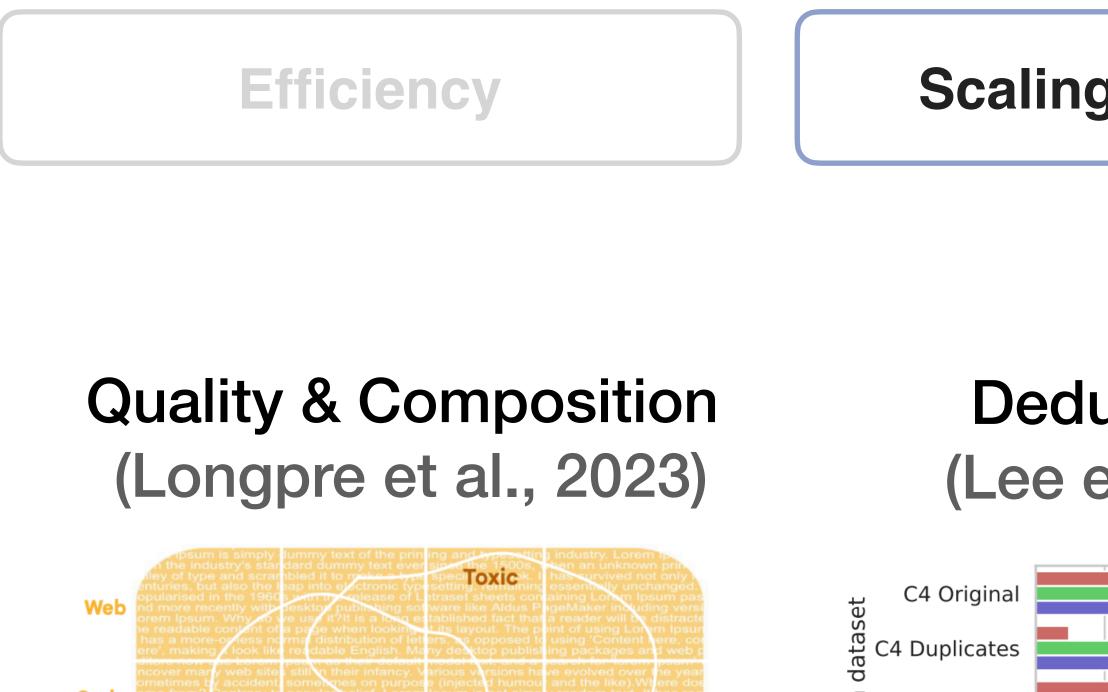
Evaluation

C4 Unique

LM1B

0

Wiki40B



2016 2019 2022

Code

Low

quality

2013

Pubmed

Books

Academic

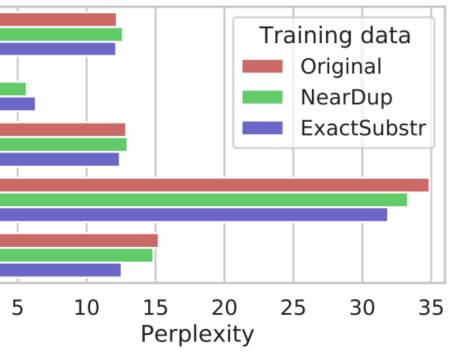
Wikipedia

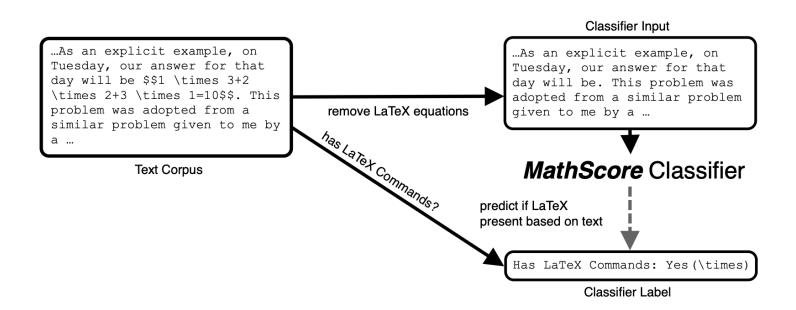
Scaling datastores

Beyond general QA

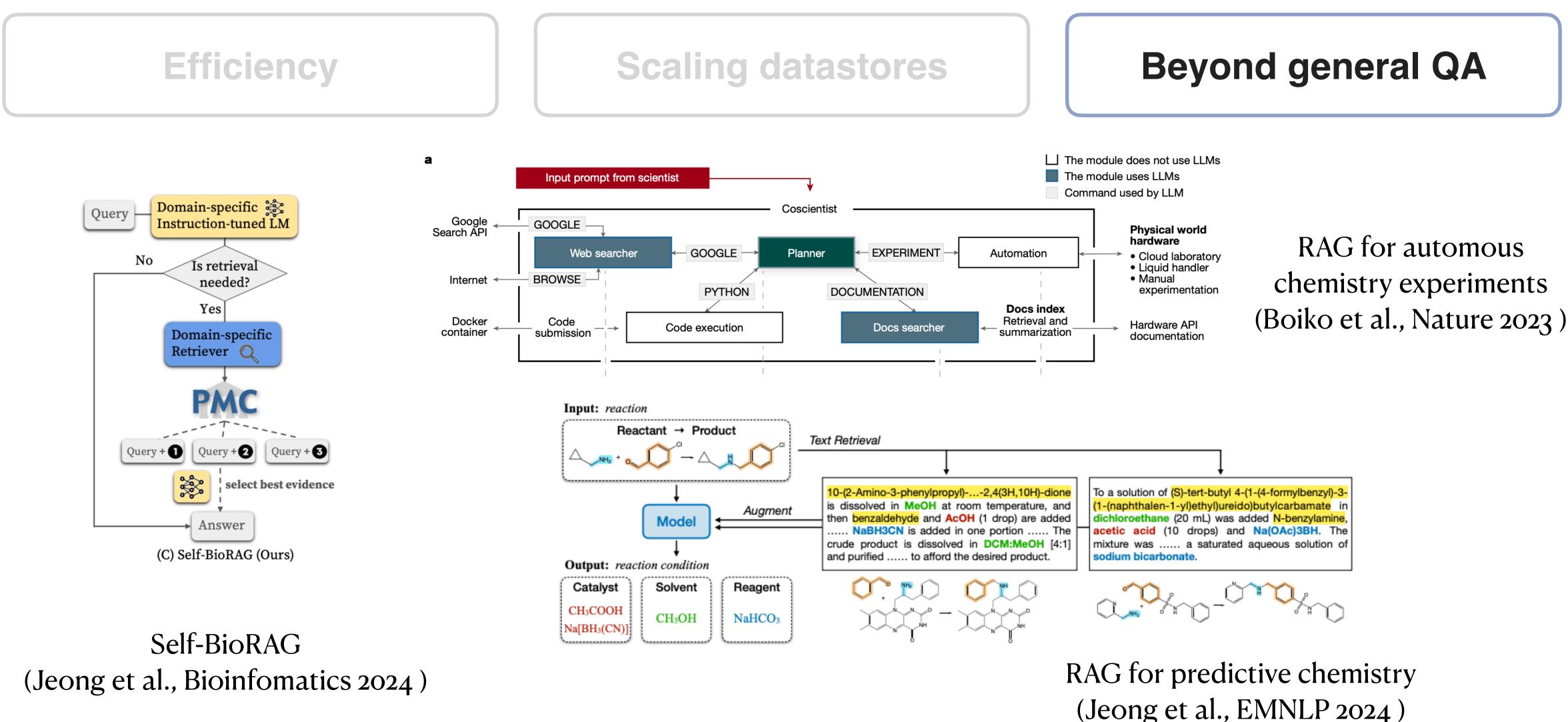
Deduplication (Lee et al., 2023)

Data Filtering (Paster et al., 2023)









Thanks for listening :)

When Not to Trust Language Models: Investigating Effectiveness of Parametric and Non-Parametric Memories

Alex Mallen*, Akari Asai*, Victor Zhong, Rajarshi Das, Daniel Khashabi, Hannaneh Hajishirzi

***** = core contributors

Reliable, adaptable, attributable LMs with Retrieval

Akari Asai, Zexuan Zhong, Danqi Chen, Pang Wei Koh Luke Zettlemoyer, Hannaneh Hajishirzi, Wen-tau Yih

ACL 2023 tutorial: https://acl2023-retrieval-lm.github.io/ by Akari, Sewon, Zexuan and Danqi RAG survey: Retrieval-augmented Generation for Large Language Models: A Survey (Gao et al., 2024)

Self-RAG: Learning to Retrieve, Generate and Critique through Self-Reflections

Akari Asai, Zeqiu Wu, Yizhong Wang, Avirul Sil, Hannaneh Hajishirzi

Task-aware Retrieval with Instructions

Akari Asai, Timo Schick, Patrick Lewis, Xilun Chen, Gautier Izacard, Sebastian Riedel, Hannaneh Hajishirzi, Wen-tau Yih

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