# Agents for Software Development and Web Browsing

Graham Neubig



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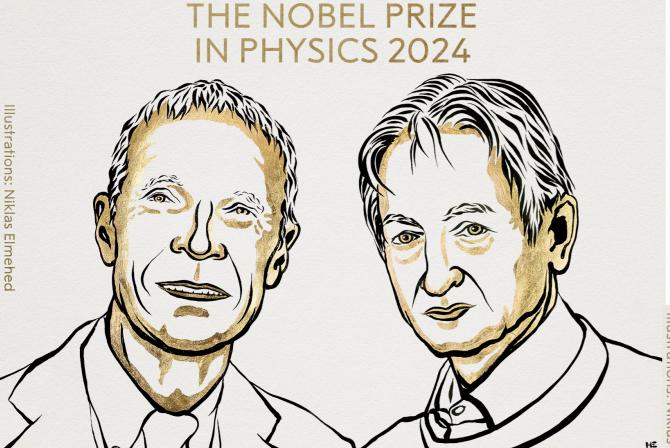
Language Technologies Institute

https://phontron.com/class/anlp-fall2024/

More and more major businesses and industries are being run on software and delivered as online services—from movies to agriculture to national defense. [...] Over the next 10 years, I expect many more industries to be disrupted by software [...].

— Marc Andreessen - Why Software is Eating the World (2011)

If we gave everyone the ability to quickly write software to achieve their goals, what could they do?



#### John J. Hopfield Geoffrey E. Hinton

"for foundational discoveries and inventions that enable machine learning with artificial neural networks"

THE ROYAL SWEDISH ACADEMY OF SCIENCES

#### THE NOBEL PRIZE IN CHEMISTRY 2024

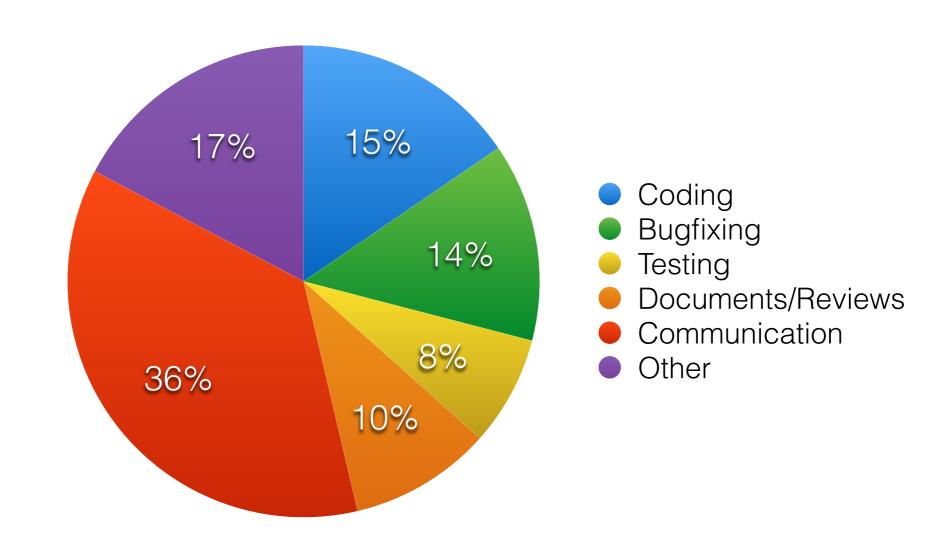


David Baker Demis Hassabis John M. Jumper

"for computational protein design"

"for protein structure prediction"

# What is Involved in Developing Software?



Today was a Good Day: The Daily Life of Software Developers

Meyer et al. 2019

#### How Can We Support Developers?

(Neubig 2024)

Level	Self Driving	Software Development	
0: No Automation	Manual driving	Manual Coding	
1: Driver Assistance/ Code Completion	Adaptive cruise control/braking	Copilot/Cursor code completion	
2: Partial Automation	Tesla's autopilot	Copilot chat refactoring	
3: Conditional Automation	Mercedes-Benz drive pilot	DiffBlue test generation, Transcoder code porting	
4: High Automation	Cruise self-driving vehicles	Devin/OpenDevin end-to-end development	
5: Full Automation			

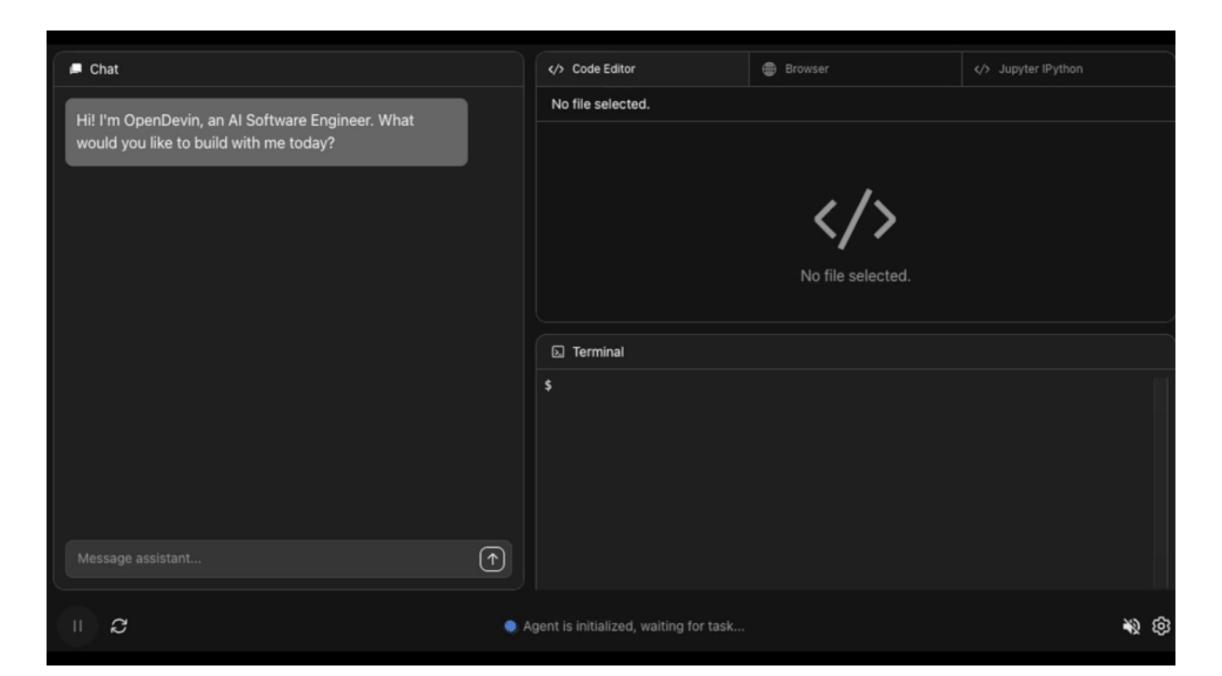
## Development Copilots

- Work synchronously with the developer to ease writing code
- · e.g. Github Copilot/Cursor

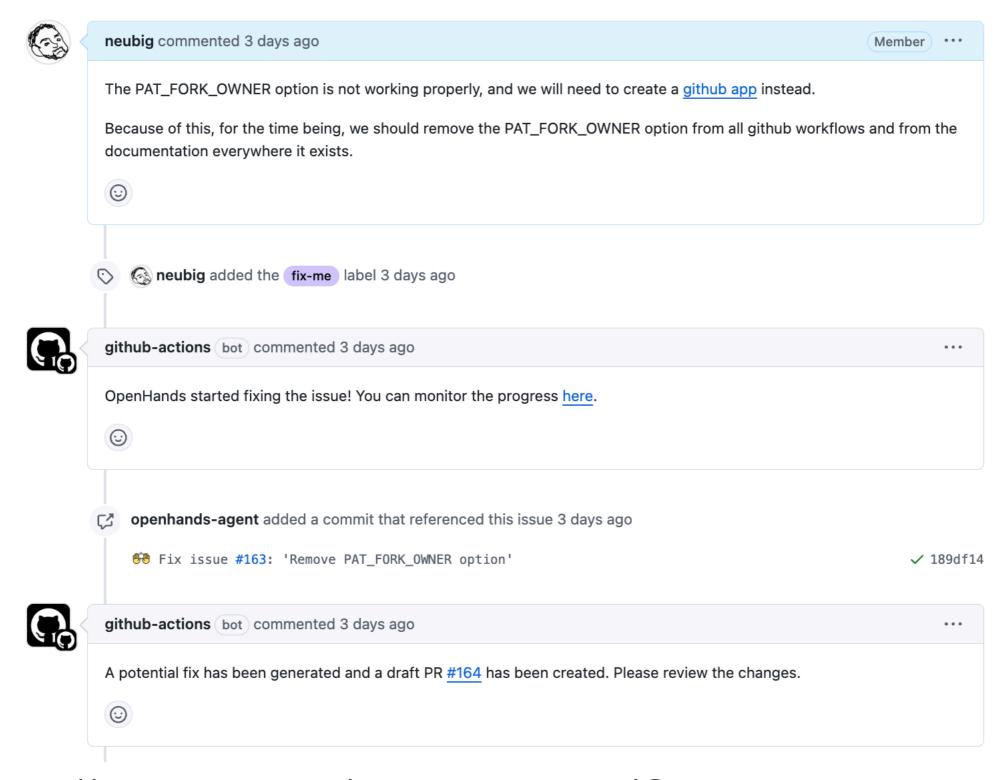
```
tests > unit > 💠 test_action_serialization.py > ...
147
       def test_modify_task_action_serialization_deserialization():
148
           original_action_dict = {
150
                'action': 'modify_task',
               'args': {'task_id': 1, 'state': 'Test state.', 'thought': ''},
151
152
       serialization_deserialization(original_action_dict, ModifyTaskAction)
153
154
```

## Development Agents

- For coding (e.g. SWE-Agent, Aider)
- For broader development (e.g. Devin, OpenHands)



#### Autonomous Issue Resolution



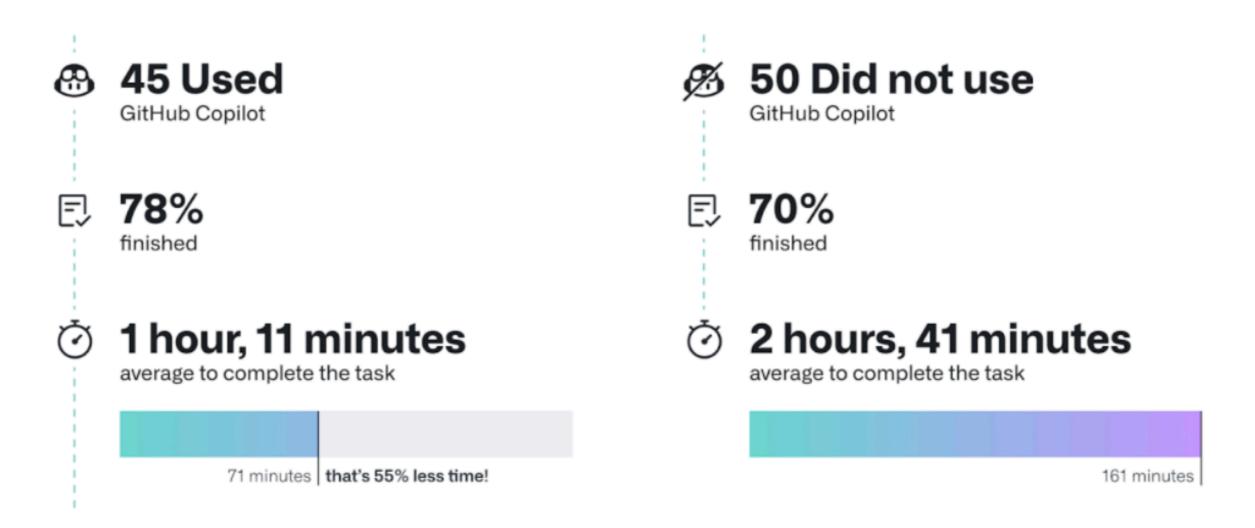
https://github.com/All-Hands-Al/OpenHands-resolver

#### Non-coding Tasks

- Gathering information from Github
- Managing task resolution software
- Setting up web infrastructure

## How Promising?

 Code generation leads to large improvements in productivity (Github 2022)



# Challenges in Development Agents

- Defining the Environment
- Designing an Observations/Actions
- Code Generation (atomic actions)
- File Localization (exploration)
- Planning and Error Recovery
- Safety

#### Code Environments

#### Types of Environments

#### Actual Environments:

- Source Repositories: Github, Gitlab
- Task Management Software: Jira, Linear
- Office Software: Google Docs, Microsoft Office
- Communication Tools: Gmail, Slack

#### Testing Environments:

- Mostly focused on coding!
- Developers do more, e.g. browse the web (next session)

## Simple Coding

(Chen et al. 2021, Austin et al. 2021)

- e.g. HumanEval/ MBPP
- Examples of usage of the Python standard library
- Includes docstring, some example inputs/outputs, and tests

```
def solution(lst):
    """Given a non-empty list of integers, return the sum of all of the odd elements
    that are in even positions.
    Examples
    solution([5, 8, 7, 1]) = \Rightarrow 12
    solution([3, 3, 3, 3, 3]) \Rightarrow 9
    solution([30, 13, 24, 321]) =⇒0
    return sum(lst[i] for i in range(0,len(lst)) if i % 2 == 0 and lst[i] % 2 == 1)
def encode_cyclic(s: str):
    returns encoded string by cycling groups of three characters.
    # split string to groups. Each of length 3.
    groups = [s[(3 * i):min((3 * i + 3), len(s))] for i in range((len(s) + 2) // 3)]
    # cycle elements in each group. Unless group has fewer elements than 3.
    groups = [(group[1:] + group[0]) if len(group) == 3 else group for group in groups]
    return "".join(groups)
def decode_cyclic(s: str):
    takes as input string encoded with encode_cyclic function. Returns decoded string.
    # split string to groups. Each of length 3.
    groups = [s[(3 * i):min((3 * i + 3), len(s))] for i in range((len(s) + 2) // 3)]
    # cycle elements in each group.
    groups = [(group[-1] + group[:-1]) if len(group) == 3 else group for group in groups]
    return "".join(groups)
```

## Broader Domains: CoNaLa/ODEX

(Yin et al. 2018, Wang et al. 2022)

 CoNaLa: Broader data scraped from StackOverflow

ODEX: Adds execution-based evaluation

Wider variety of libraries

#### Removing duplicates in lists Pretty much I need to write a program to check if a list has any duplicates and if it does it removes them and returns a new list with the items that werent duplicated/removed. This is what I have but to be honest I do not know what to do. def remove\_duplicates(): t = ['a', 'b', 'c', 'd'] t2 = ['a', 'c', 'd'] for t in t2: for t in t2: t.append(t.remove()) The common approach to get a unique collection of items is to use a set . Sets are unordered collections of distinct objects. To create a set from any iterable, you can simply pass it to the built-in set() function. If you later need a real list again, you can similarly pass the set to the list() The following example should cover whatever you are trying to do: Snippet 1 >>> s = [1, 2, 3] >>> list(set(t) - set(s)) As you can see from the example result, the original order is not maintained. As mentioned above, sets themselves are unordered collections, so the order is lost. When converting a set back to a FWIW, the new (v2.7) Python way for removing duplicates from an iterable while keeping it in the 222 >>> from collections import OrderedDict — Context 2 Snippet 2 none pandas numpy re sos collections ■ datetime urllib sys random io json subprocess requests bs4 itertools operator time math 60 more Figure 3: ODEX library distribution. collections heapq 💶 numpy 📕 matplotlib 📕 pandas 📕 scipy 📕 none 🔳 sklearn 📕 pandas 📒 numpy 📗 matplotlib 📕 scipy none pandas re numpy sklearn collections

#### Data Science Notebooks: ARCADE

(Yin et al. 2022)

- Data science notebooks (e.g. Jupyter) allow for incremental implementation
- Allows evaluation of code in context

```
import pandas as pd
C1 df = pd.read_csv('dataset/Gamepass_Games_v1.csv')
[2] oldsymbol{u}_1 Extract min and max hours as two columns
    def get_avg(x):
      try: return float(x[0]) , float(x[1])
      except: return 0, 0
    df['min'], df['max'] = zip(*df['TIME'].str.replace(
        hours','').str.split("-").apply(get_avg))
    df['ADDED'] = pd.to_datetime(
         df['ADDED'], format="%d %b %y", errors='coerce'
[4] U2 In which year was the most played game added?
   df['GAMERS']=df['GAMERS'].str.replace
                                              .astype(int)
[5] oldsymbol{u}_3 For each month in that year, how many games that
        has a rating of more than four?
   df[(df['ADDED'].dt.year== added_date.year) &
    (df['RATING']>4)].groupby(
                     df["ADDED"].dt.month)['GAME'].count()
[6] u_{\scriptscriptstyle A} What is the average maximum completion time for
        all fallout games added in 2021?
    fallout=df[df['GAME'].str.contains('Fallout')]
    fallout.groupby(fallout['ADDED'].dt.year).get_group(
      2021)['max'].mean()
[7] u_{\scriptscriptstyle 5} What is the amount of games added in each year
       for each month? (show a table with index as years,
       columns as months and fill null values with 0)
    pd.pivot_table(df, index=df['ADDED'].dt.year, ...,
       aggfunc=np.count_nonzero,
       fill_value='0').rename_axis(
         index='Year', columns='Month')
```

Figure 1: An example of a computational notebook adapted from our dataset, with examples of reading and preprocessing data (cell  $c_1$ ), data wrangling (cell  $c_2$ ,  $c_3$ ), and data analysis (cells  $c_3 - c_7$ ). Annotated NL intents are shown in green.

#### Dataset: SWEBench

(Jiminez et al. 2023)

Issues from GitHub + codebases -> pull request



Requires long-context understanding, precise implementation

#### Metric: Pass@K

(Chen et al. 2021)

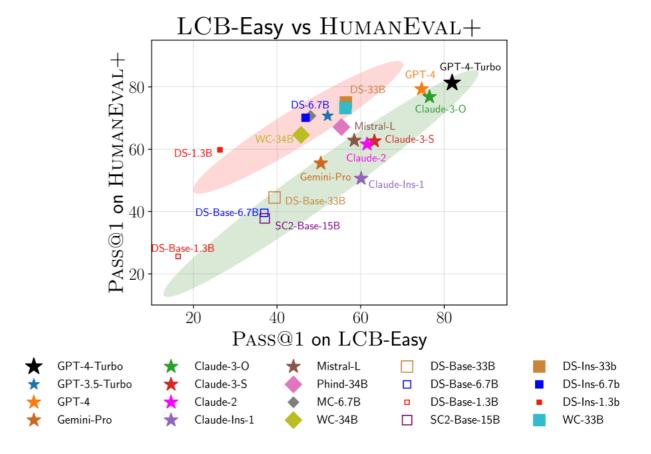
- Basic idea: "if we generate K examples, will at least one of them pass unit tests"
- Generating only K will result in high variance, so we generate N > K with C correct answers, and then calculate expected value

$$\operatorname{pass@}k := \mathbb{E}_{\operatorname{Problems}}\left[1 - \frac{\binom{n-c}{k}}{\binom{n}{k}}\right]$$

#### An Aside: Dataset Leakage

- Leakage of datasets is a big problem
- ARCADE shows that novel notebooks are harder than online notebooks
- LiveCodeBench
   (Jain et al. 2024)
   shows that some
   code LMs
   outperform on
   HumanEval

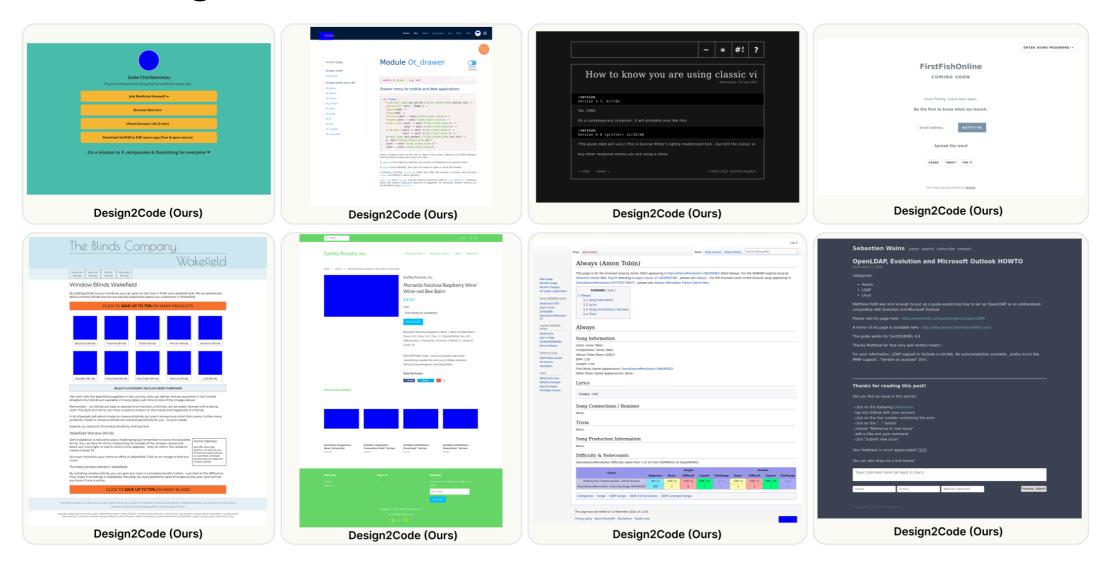
pass@k	Existing 5	New 5
INCODER 1B	30.1	3.8
InCoder 6B	41.3	7.0
CodeGen <sub>multi</sub> 350M	13.3	1.0
CodeGen <sub>multi</sub> 2B	25.0	2.7
CodeGen <sub>multi</sub> 6B	28.0	3.0
CodeGen <sub>multi</sub> 16B	31.2	4.6
CodeGenmono 350M	18.9	1.9
CodeGenmono 2B	35.8	6.5
CodeGen <sub>mono</sub> 6B	42.1	8.9
CodeGen <sub>mono</sub> 16B	46.7	12.0
PALM 62B (1.3T Tokens)	$  \overline{49.7}$ $-$	$\bar{1}2.5^{-}$
+ Python Code	58.8 + 9.1	21.4 + 8.9
+ Notebooks (PACHINCO)	64.6 + 7.8	30.6 + 9.2
<ul> <li>Schema Description</li> </ul>	<b>60.5</b> -4.1	22.7 - 7.9



## Dataset: Design2Code

(Si et al. 2024)

Code generation from web sites



Also proposed Design2Code model

# Metric: Visual Similarity of Web Site

- Design2Code evaluates by two metrics
- High-level visual similarity: Similarity between visual embeddings of the generated sites
- Low-level element similarity: Recall of each individual element

#### UI Environments

#### Mini World of Bits

(Shi et al. 2017)

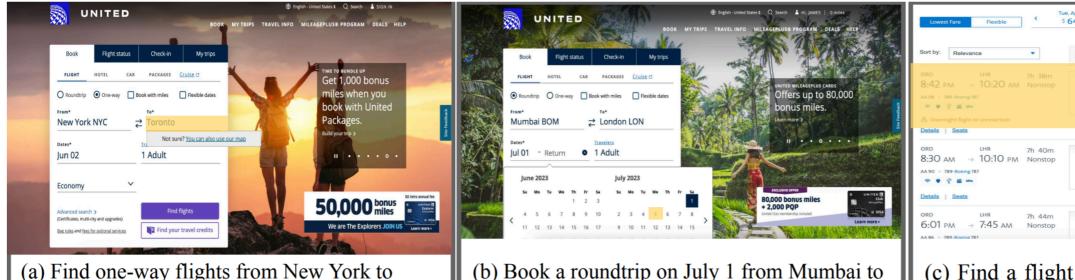
Simple, contained web tasks

Click on the "Next" button.	Select Daria>Polly	Select the following color with the color picker and hit Submit.	Enter the value that corresponds with each label into the form and submit when done.	Use the textbox to enter "Leonie" and press "Search", then find and click the 2nd search result.	Find the email by <b>Bobbette</b> and click the trash icon to delete it.	Book the <b>cheapest</b> one-way flight from: <b>NLG</b> to: <b>Brownsville, TX</b> on 12/10/2016.
Ok nunc vitae purus,:	Frederica	Color:	Country Costa Rica	Leonie Search	Primary Q	Book Your One-Way Flight
Next viverra ac, sed:  No purus sit quis	AB2567	Color gray First name Lynnette	Chas https://www.senectus.us Aliquam cursus. At. Leonie https://www.tortor.it Ultricies congue gravida. Marcella https://www.vestibulumduis.hk Pulvinar aliquam adipiscing.	Corabelle Magna tortor. laculis euismod	From:	
		Religion Judaism  Language Wu  Language:		Jemimah Porttitor. Odio tellus, Li	То:	
		First name:  Submit		Ingaberg Amet. Facilisi vel te	Departure Date	
			1 <u>2 3</u> ≥	Madelina	Search	

Figure 3. 7 of the 100 MiniWoB web tasks, ranging from simple (left) to more complex (right).

## Mind2Web (Deng et al. 2023)

- Real sites, but not live evaluation
- Evaluation done on step-level and trajectory-level accuracy

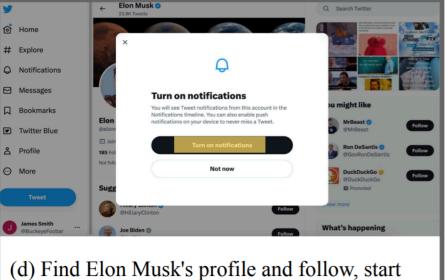


(a) Find one-way flights from New York to Toronto.

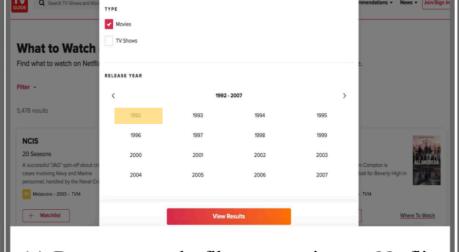
(b) Book a roundtrip on July 1 from Mumbai to London and vice versa on July 5 for two adults.



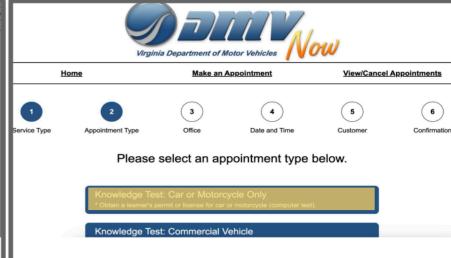
(c) Find a flight from Chicago to London on 20 April and return on 23 April.



notifications and like the latest tweet.



(e) Browse comedy films streaming on Netflix that was released from 1992 to 2007.

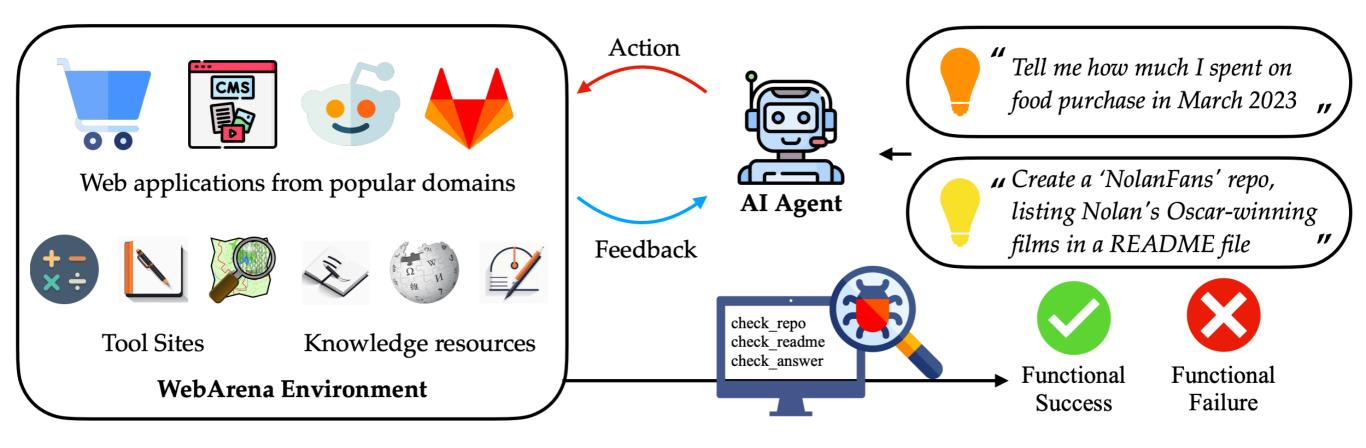


(f) Open page to schedule an appointment for car knowledge test.

#### WebArena

(Zhou et al. 2023)

Sandboxed open-source web sites



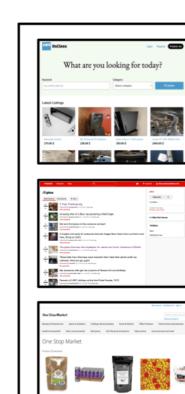
Evaluation performed through validators

#### VisualWebArena

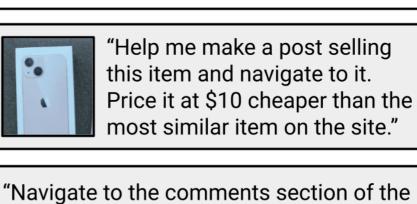
(Koh et al. 2023)

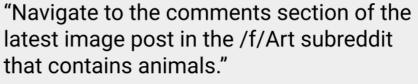
WebArena-style benchmark using vision-heavy inputs

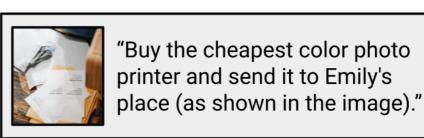




Webpage











#### OSWorld

(Xie et al. 2024)

Navigation over OS apps

Task instruction 1: Update the bookkeeping sheet with my recent transactions over the past few days in the provided folder.



Task instruction 2: ...some details about snake game omitted... Could you help me tweak the code so the snake can actually eat the food?



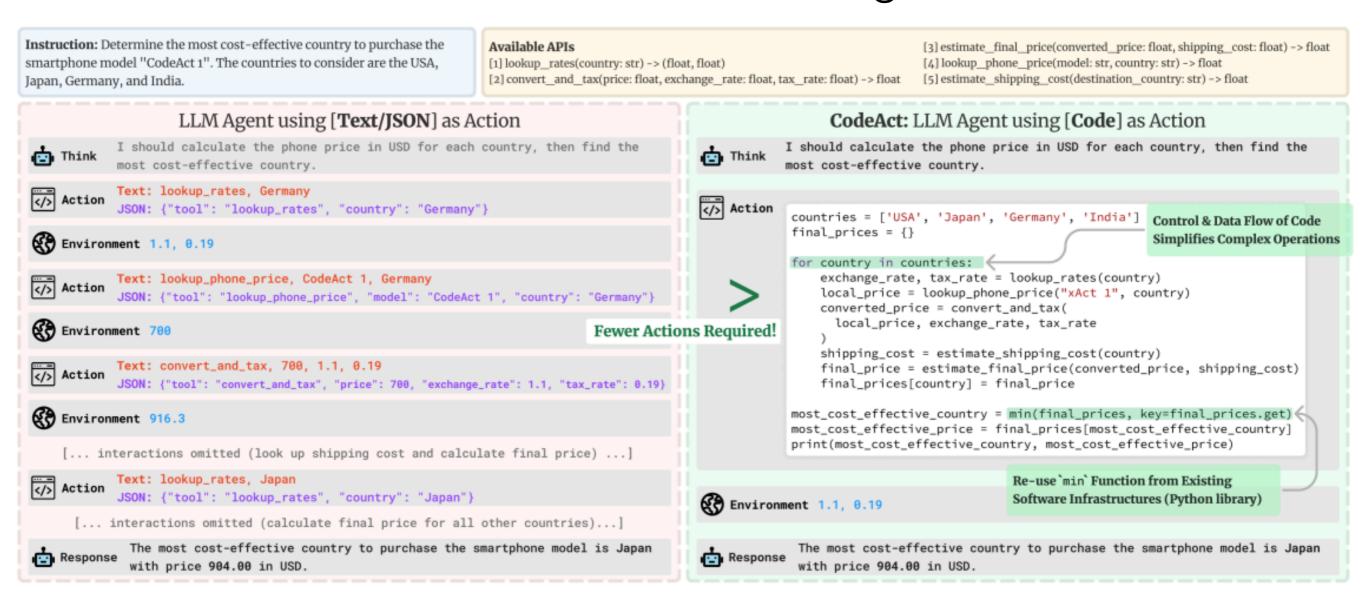
#### Designing Observation/ Action Spaces

## Action Spaces

- Coding Agents
  - Understand repository structure
  - Read in existing code
  - Modify or produce code
  - Run code and debug
- Browsing Agents
  - Navigate and act on web sites
  - Understand web sites visually or otherwise

#### Example: CodeAct (Wang et al. 2024)

Interact w/ the environment through code

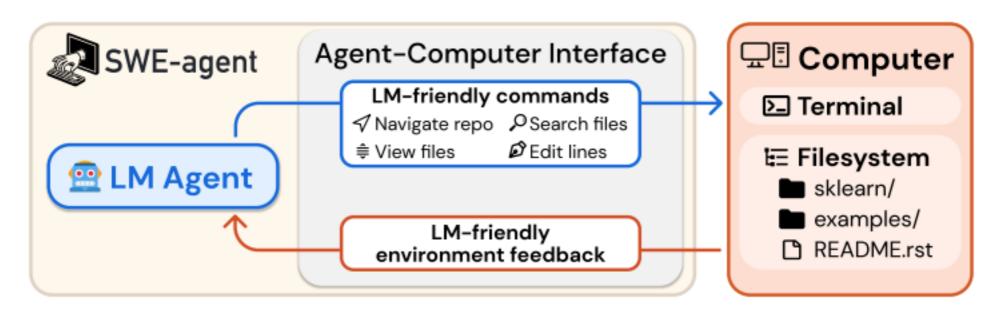


- Can execute bash commands, Jupyter commands
- Faster resolution, higher success than direct tool use

#### Example: SWE-Agent

(Yang+Jimenez et al. 2024)

 Define specialized tools that make it possible to efficiently explore repositories and edit code



#### Observation (File Viewer)

```
[File: solvers/diophantine.py (3093 lines total)]
(400 lines above)
        elif total_degree == 3:
401:
            diop_type = "cubic_thue"
402:
403:
        elif (total_degree > 3):
404:
            if all(coeff[k] = 1):
405:
                diop_type = 'general_sum_even'
406:
407:
        if diop_type is not None:
408:
            return var, coeff, diop_type
409:
(2684 lines below)
```

#### Response (Thought + Edit Action)

are the same. Let's edit the code to include this
check.

edit 404:407
 elif (total\_degree > 3 and
 len(set(k.exp[k.is\_Pow])) == 1):
 if all(coeff[k] == 1):
 diop\_type = 'general\_sum\_even'
end\_of\_edit

We need to add a check to ensure that all powers

#### Example: OpenHands

(Wang et al. 2024)

#### **Event Stream**

where all Action-Observation(s) are tracked

- Defines "event stream" for coding, execution, and browsing actions/ observations
- Implements SWEagents style actions as "agent skills" that can be called

# [1] Message (source=user) Can you create a list of numbers from 1 to 10, and create a web page to display them at port 5000? [2] IPythonRunCellAction (source=agent) Sure! Let me create a file first: <execute\_ipython> create\_file('app.py') </execute\_ipython> [3] IPythonRunCellObservation [File: /workspace/app.py (1 lines total)] 1| [File app.py created.]

# [4] IPythonRunCellAction (source=agent) I will write the Python code for starting a server. <execute\_ipython> EDITED\_CODE=\"\"\"[Omitted for Brevity]\"\"\" edit\_file(start=1, end=1, content=EDITED\_CODE) </execute\_ipython>

```
[5] IPythonRunCellObservation
[... Omitted for Brevity ...]
4|@app.route('/')
5|def index():
6| numbers = list(range(1, 11))
7| return str(numbers)
[... Omitted for Brevity ...] [File updated.]
```

# [6] CmdRunAction (source=agent) I have created a Python file 'app.py' that will display a list of numbers from 1 to 10 when you run it. Let me run the server for you: <execute\_bash> python3 app.py > server.log 2>&1 & cat server.log </execute\_bash>

```
[7] CmdRunObservation
[1] 124

* Serving Flask app 'app'

* Debug mode: off
WARNING: This is a development server. Do not use it in a production deployment. Use a production WSGI server instead.

* Running on http://127.0.0.1:5000
Press CTRL+C to quit
```

## [8] BrowseInteractiveAction (source=agent) The server is running on port 5000 with PID 124. Let me browse to the page at http://127.0.0.1:5000 <execute\_browse> goto("http://127.0.0.1:5000") </execute\_browse>

```
[9] BrowserOutputObservation
[1, 2, 3, 4, 5, 6, 7, 8, 9, 10]
```

#### Speculative Editing

(Cursor Team 2024)

- Create a
   draft edit
   with a
   large/
   expensive
   model
- Modify the whole file with a cheap model

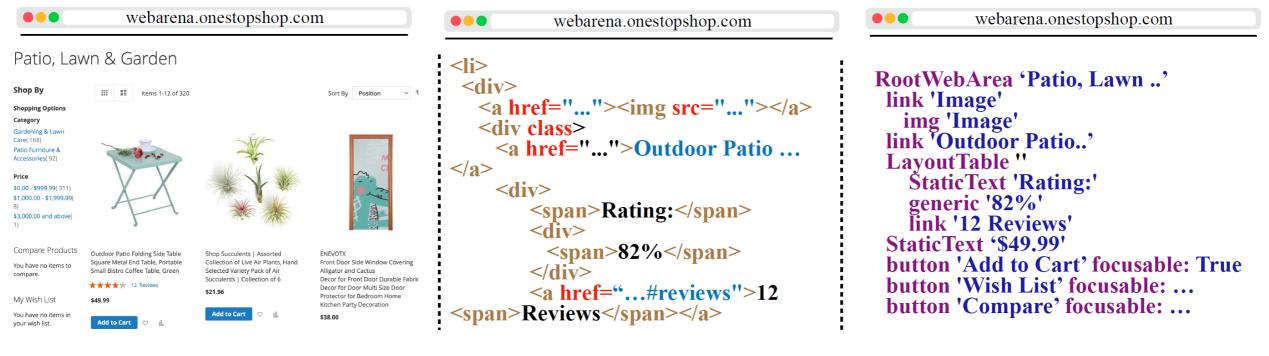
```
jekyll-post.py Current File
Change the arguments so that they're all lower-case
Certainly! I'll modify the arguments to be all lowercase. Here's the updated section of the code with the changes:
 jekyll-post.py

← Ask  □ Copy  □ Apply

 def main():
      # parse the arguments
      parser = argparse.ArgumentParser(description='Create a new Jekyll post.')
      parser.add_argument('title', help='the title of the post wrapped in quotes.')
      parser.add_argument('-d', '--dir', help='specify the directory (relative or absolute) that
      parser.add_argument('-a', '--date', help='specify the post date in the format YYYY-MM-DD,
      parser.add_argument('-n', '--name', help='specify the name of the post file instead of the
      parser.add_argument('-t', '--tags', help='specify a set of tags for the post separated by
      parser.add_argument('-w', '--write', action="store_true",
          help='signals if this file should be opened for writing after creation')
      args = parser.parse_args()
      # ... existing code ...
      if args.dir:
          filename = args.dir + '/' + filename
      else:
          filename = '_posts/' + filename
      # ... rest of the existing code ...
Explanation of the changes:
1. Changed -D, --Dir to -d, --dir
2. Changed -d, --date to -a, --date to avoid conflict with the new lowercase -d for directory
3. Updated the reference to args.Dir to args.dir in the later part of the code
```

## WebArena Agent

Observation space



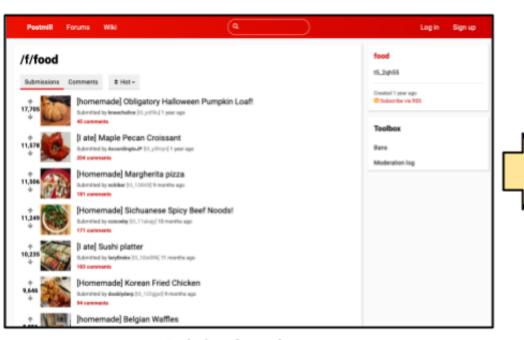
Screenshot Text Accessibility tree

Action space

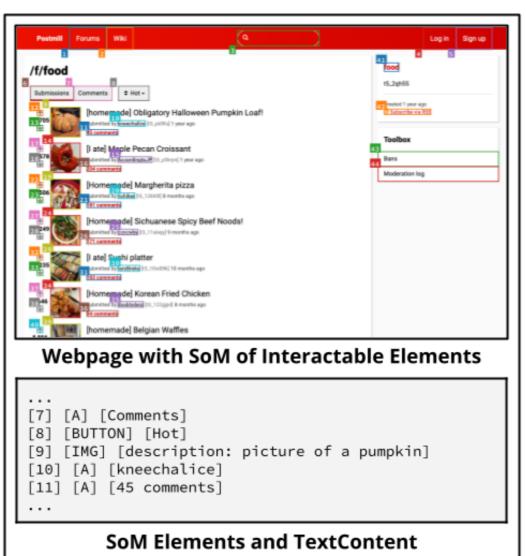
Keyboard: type Mouse: click, hover, scroll Browser: New tab, go back

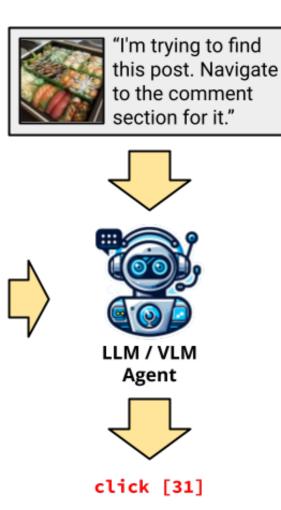
## VisualWebArena Agent

Observations encoded as "set of marks"



**Original Webpage** 





#### File Localization

#### LLM-based Localization

Finding the correct files given user intent

#### What problem or use case are you trying to solve?

When in confirmation mode it's not possible to give instructions in between steps. You have to reject an action and it seems like it doesn't know that the action was rejected.

#### Describe the UX of the solution you'd like

The simplest would be to have a third option, confirm action and wait. This way the action is confirmed but before it tries to take the next step you are able to give some feedback. Also if it somehow knows the action was rejected that would be helpful as well so when you do reject an action it knows that action wasn't taken.

https://github.com/All-Hands-Al/OpenHands/issues/4259

- Which JavaScript file should I modify?
- Analogous to environment understanding / exploration problems in other agents

#### Solution 1: Offload to the User

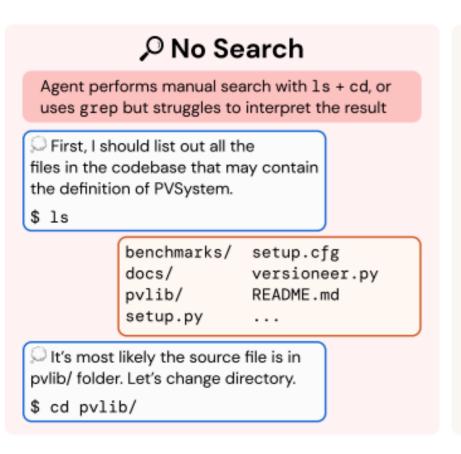
 Experienced users familiar with prompting and the project can specify which files to use

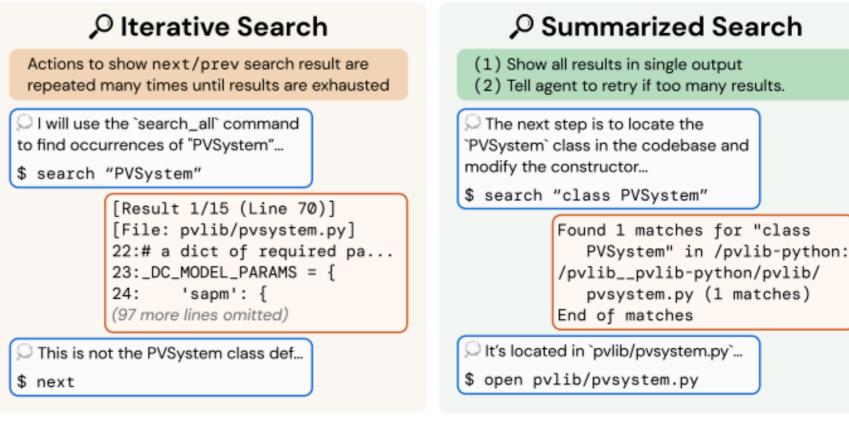
In .github/workflows/openhands-resolver.yml and .github/workflows/openhands-resolver-experimental.yml, we should check to make sure that all required environment variables are set before running any additional workflows. If all of the variables are not set, we can fail immediately with an error.

https://github.com/All-Hands-Al/openhands-resolver/issues/146

# Solution 2: Prompt the Agent w/ Search Tools

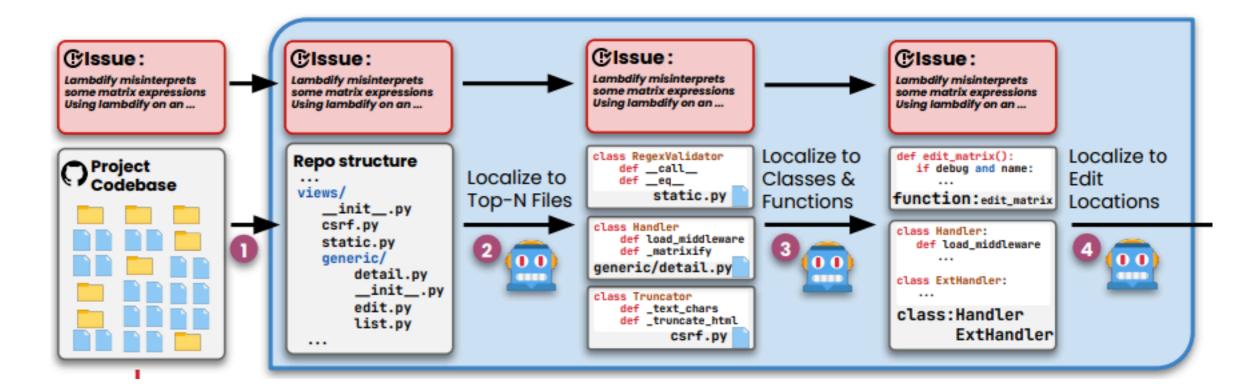
• e.g. SWE-agent provides a tool for searching repositories





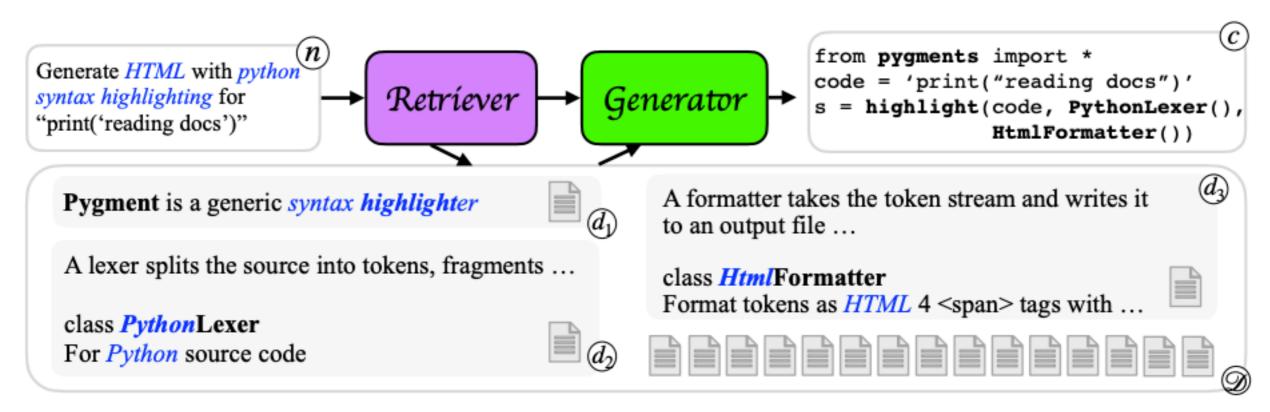
### Solution 3: A-priori Map the Repo

- Create a map of the repo and prompt agent with it
- Aider repomap creates a tree-structured map of the repo
- Agentless (Xia et al. 2024) does a hierarchical search for every issue



### Solution 4: Retrievalaugmented Code Generation

- Retrieve similar code, and fill it in with a retrieval-augmented LM (e.g. CodeRAGBench, Wang+Asai et al. 2024)
- Particularly, in code there is also documentation, which can be retrieved (Zhou et al. 2022)



Unsolved issue: when to perform RAG in agent

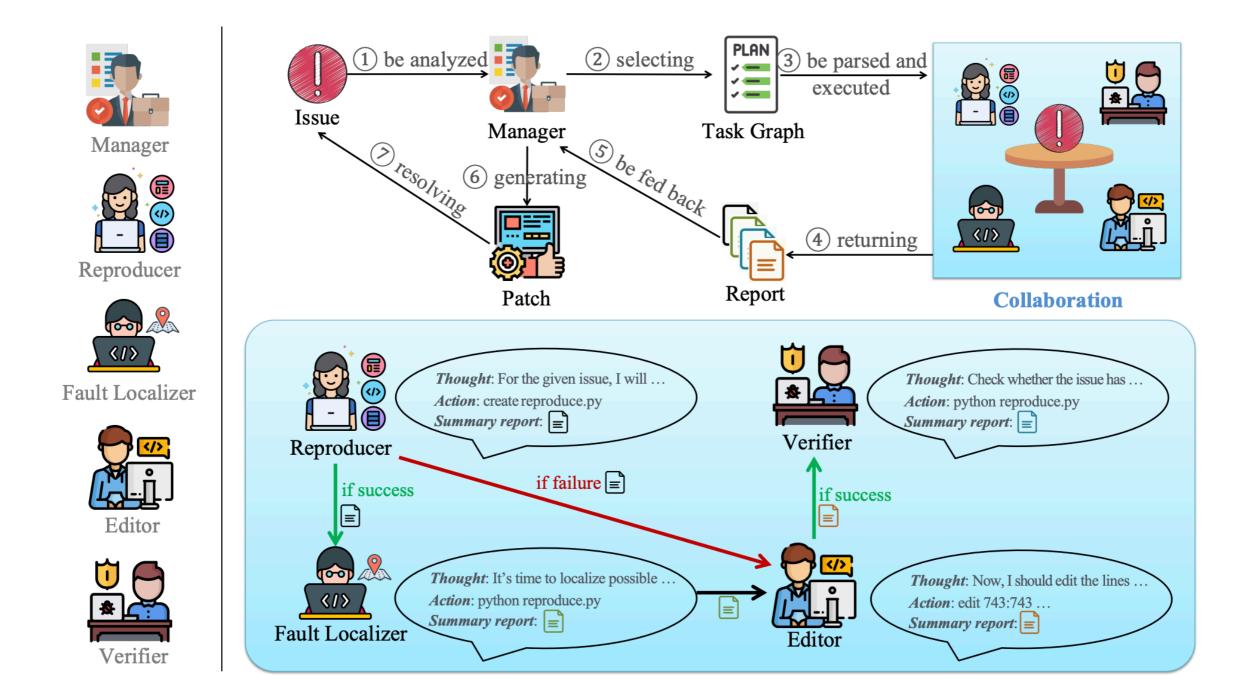
#### Planning and Error Recovery

# Hard-coded Task Completion Process

- e.g. Agentless (Xie et al. 2024) has a hard-coded progress of
  - File Localization
  - Function Localization
  - Patch Generation
  - Patch Application

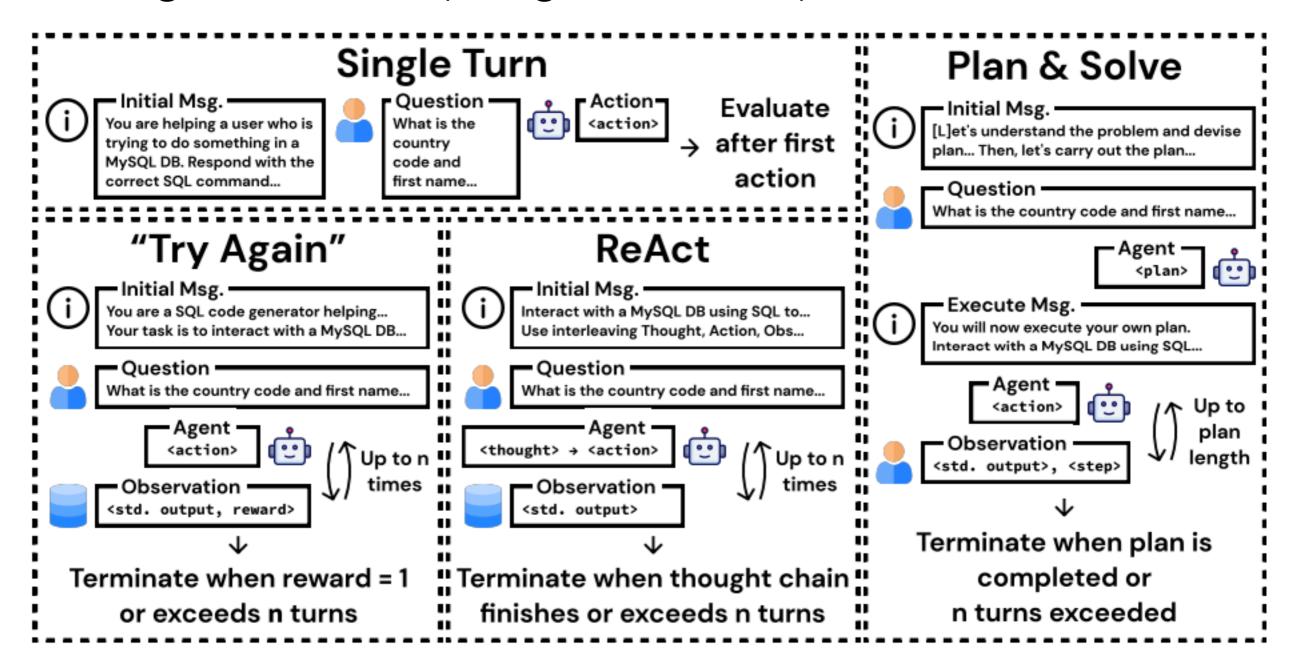
#### LLM-Generated Plans

- LLM-generated planning step, then one or more executors
- CodeR (Chen et al. 2024)



# Fixing Based on Error Messages

• e.g. InterCode (Yang et al. 2023)



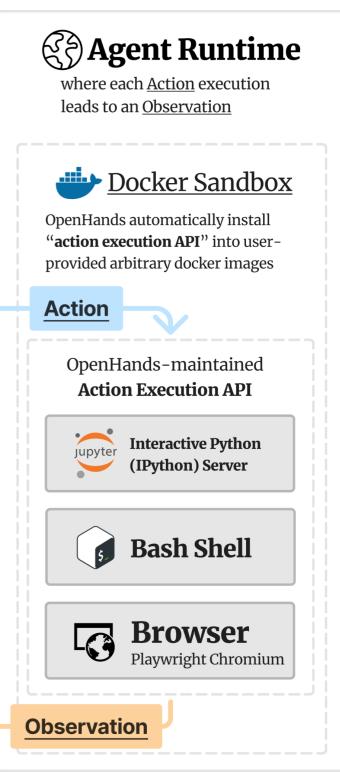
## Safety

# Coding/Web Models can Cause Harm!

- By accident
  - The coding model accidentally pushes to your main branch
  - The coding model is told to "make the tests pass", so it deletes the tests
  - Fills out and submits forms with fake personal info
- Intentionally
  - Coding agents can be used for hacking (Yang et al. 2023)

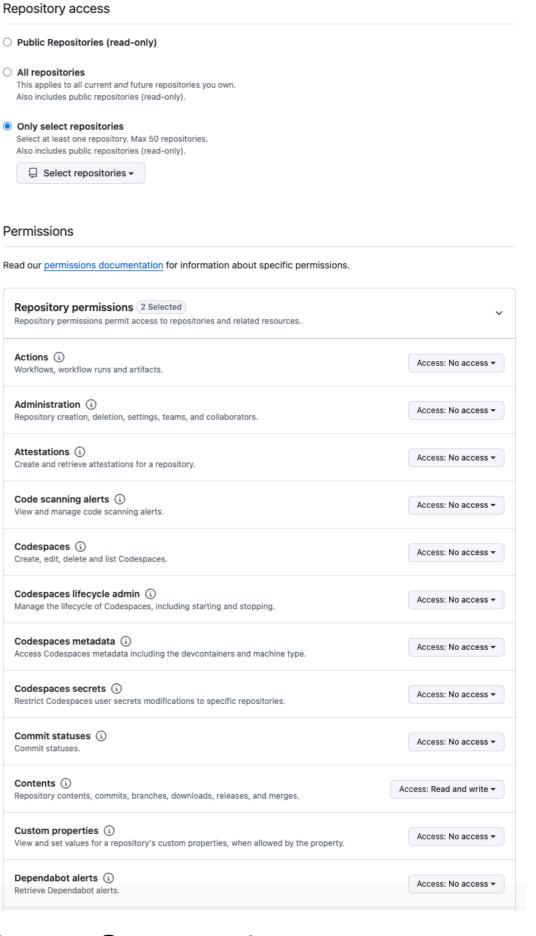
# Safety Mitigation 1: Sandboxing

- We can improve safety by limiting the execution environment
- e.g. OpenHands execute all the actions in Docker sandboxes



### Safety Mitigation 2: Credentialing

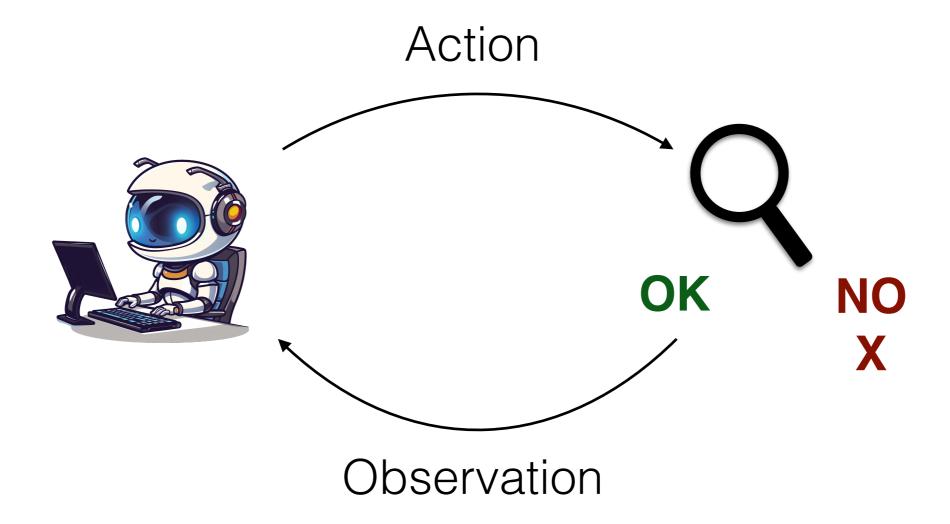
- The principle of least privilege
- Example: GitHub access tokens



https://github.com/settings/tokens?type=beta

# Safety Mitigation 3: Post-hoc Auditing

• e.g. OpenHands security analyzer (Invariant Labs 2024)



Using LMs, analysis, or both

### Conclusion

## Summary

- Copilots already very useful, code agents getting there
- Current challenges: code LLMs, editing, localization, planning, safety
- Future directions:
  - Agentic training methods
  - Human-in-the-loop
  - Broader software tasks than coding
- Thanks! And you can try out agents yourself

https://github.com/All-Hands-Al/OpenHands

### Questions?